

**Division of Quality Assurance
Bureau of Nursing Home Resident Care**

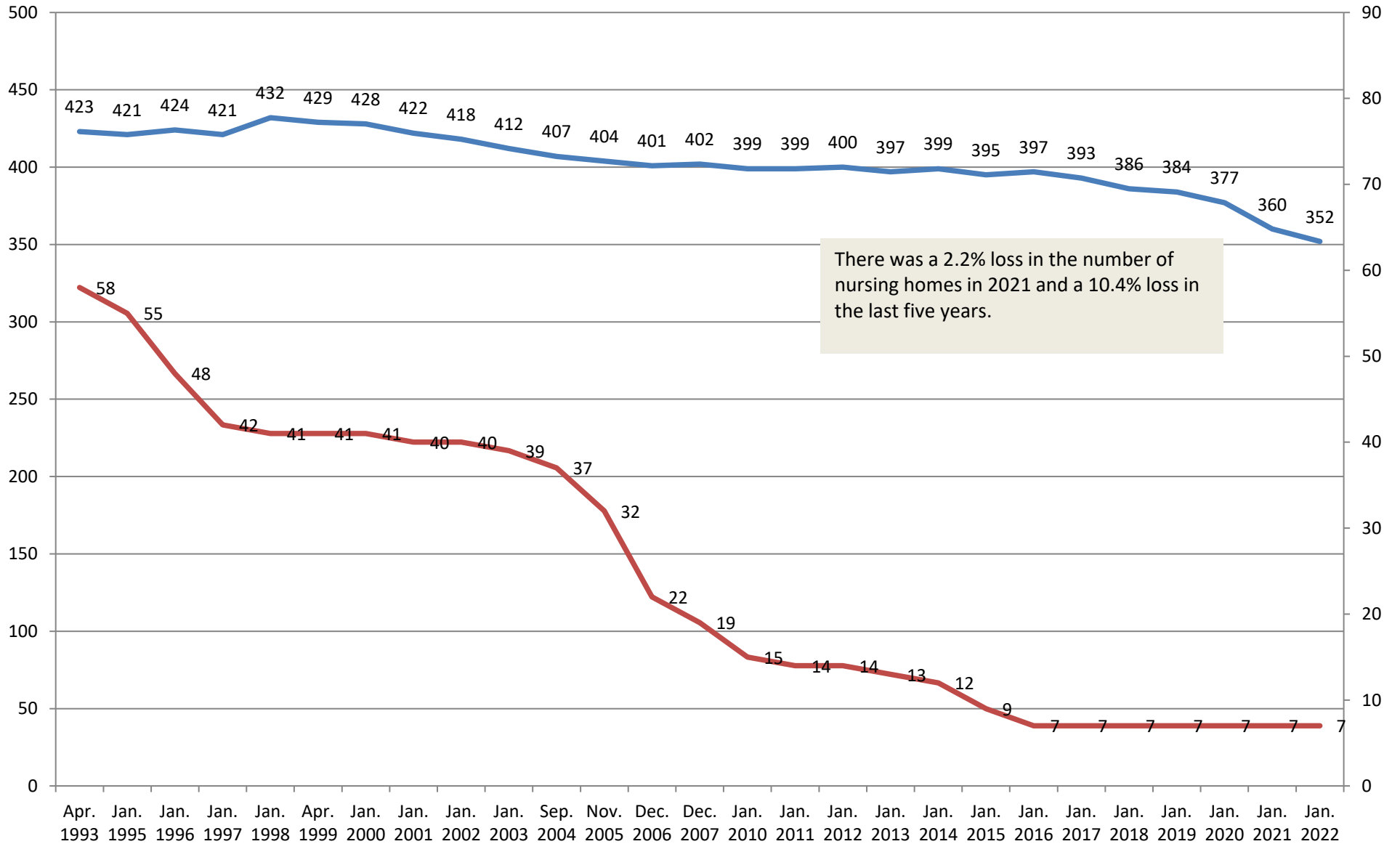
**2021 Nursing
Home Survey
Statistics**

Prepared by Bob Huncosky



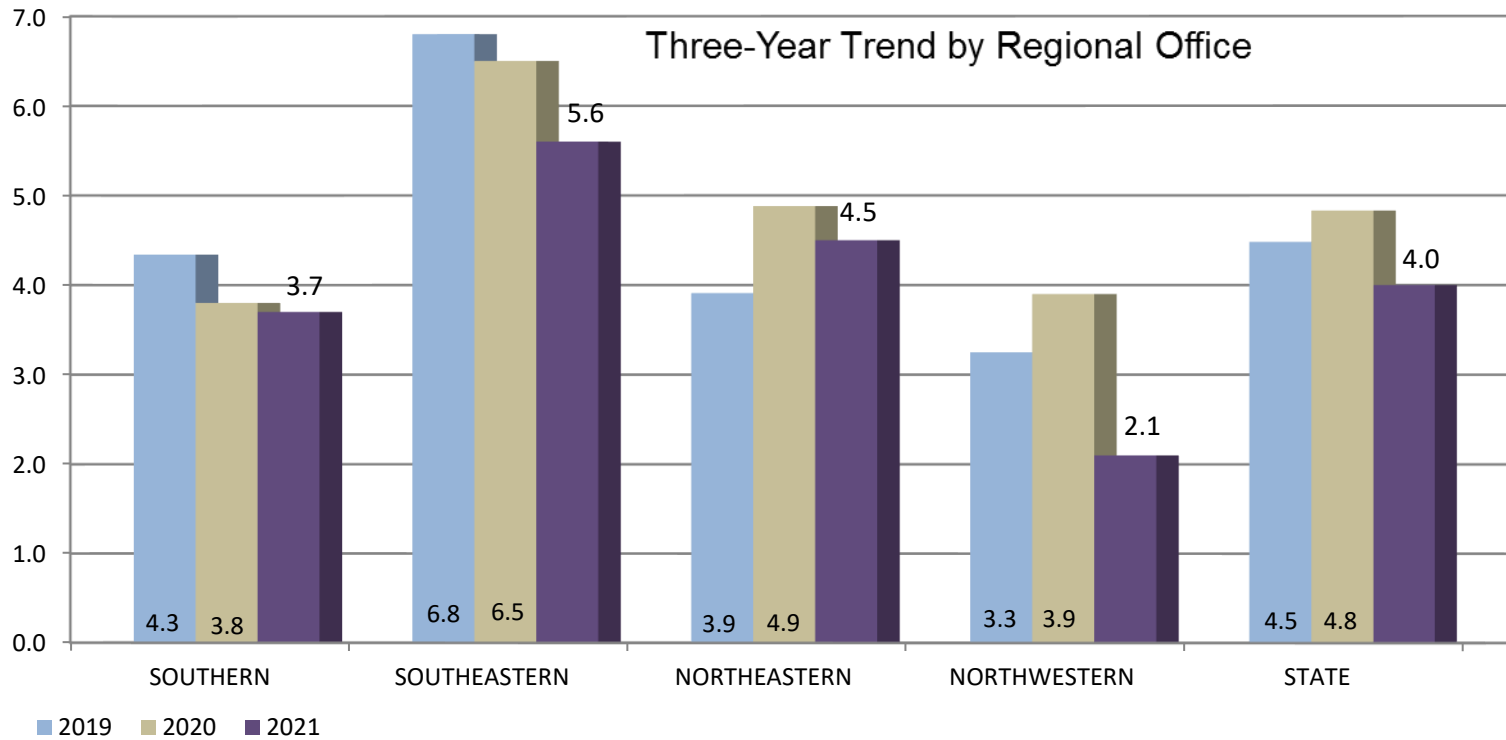
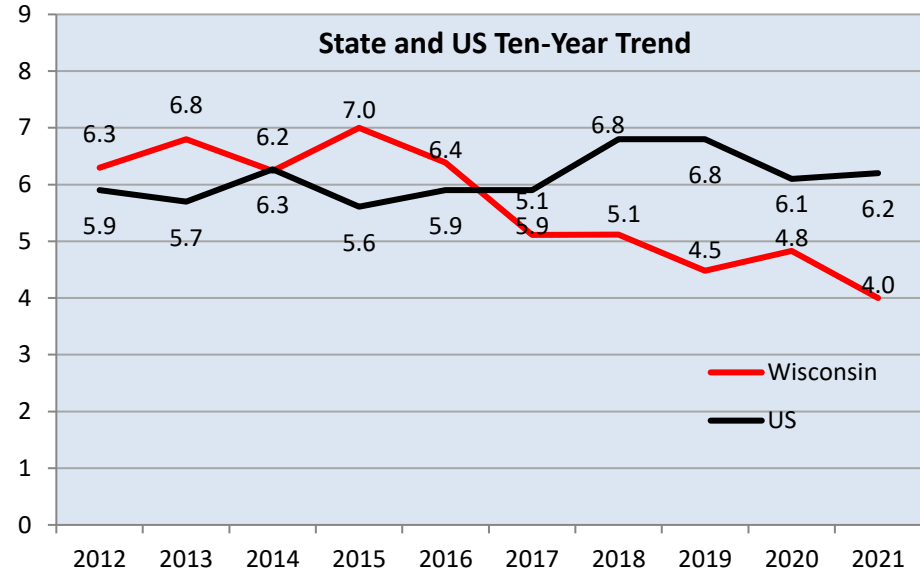
Number of Nursing Homes and Intermediate Care Facilities for the Intellectually Disabled

Nursing homes ICF-ID



Average Number of Federal Health Citations per Recertification Survey

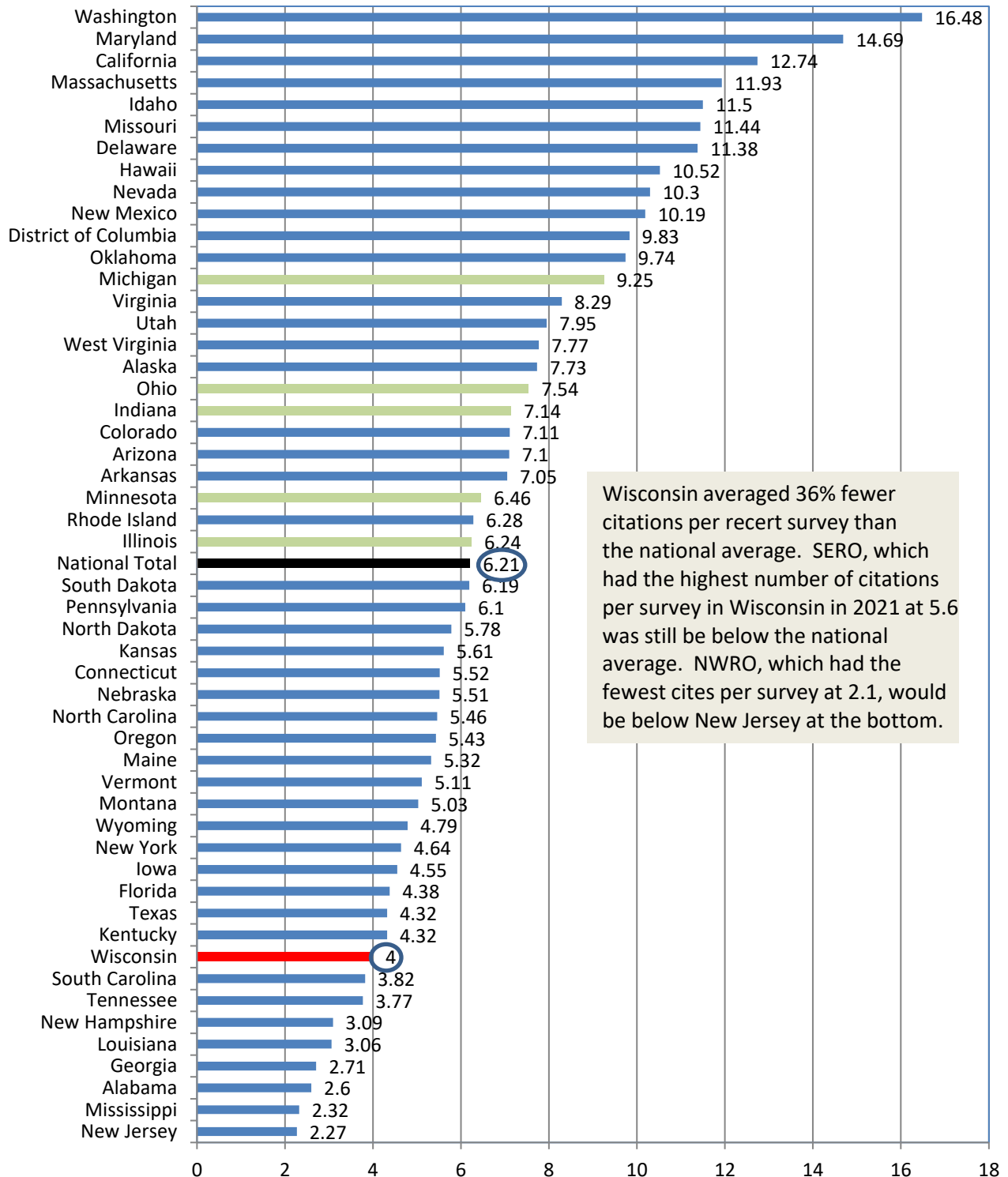
Data Link Viewer





Average Number of Federal Health Citations per Recertification Survey 2021

Data Link Viewer and S&C QCOR

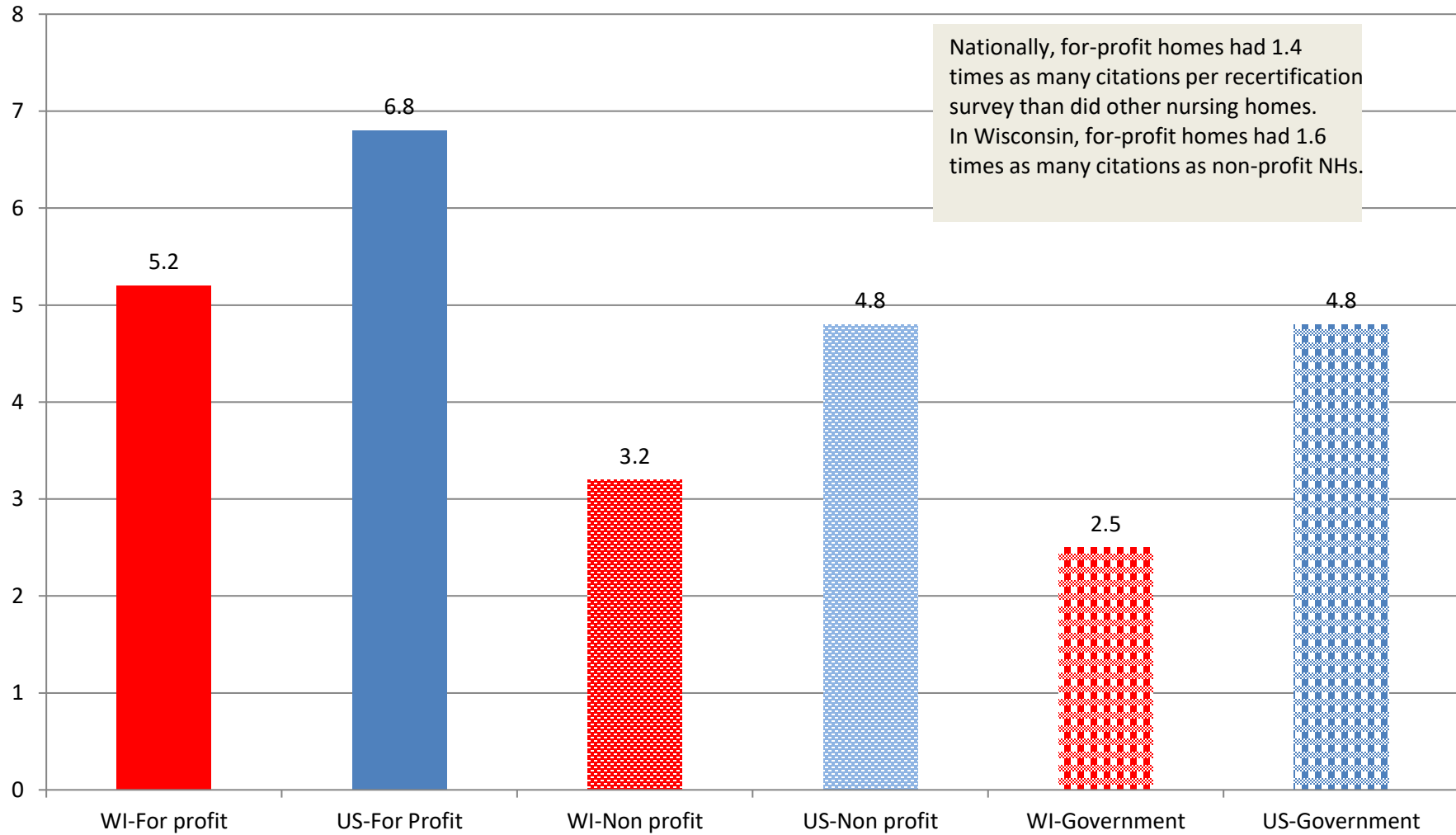


Wisconsin averaged 36% fewer citations per recert survey than the national average. SERO, which had the highest number of citations per survey in Wisconsin in 2021 at 5.6 was still be below the national average. NWRO, which had the fewest cites per survey at 2.1, would be below New Jersey at the bottom.



Average Number Federal Health Citations per Recertification Survey by Ownership Type 2021

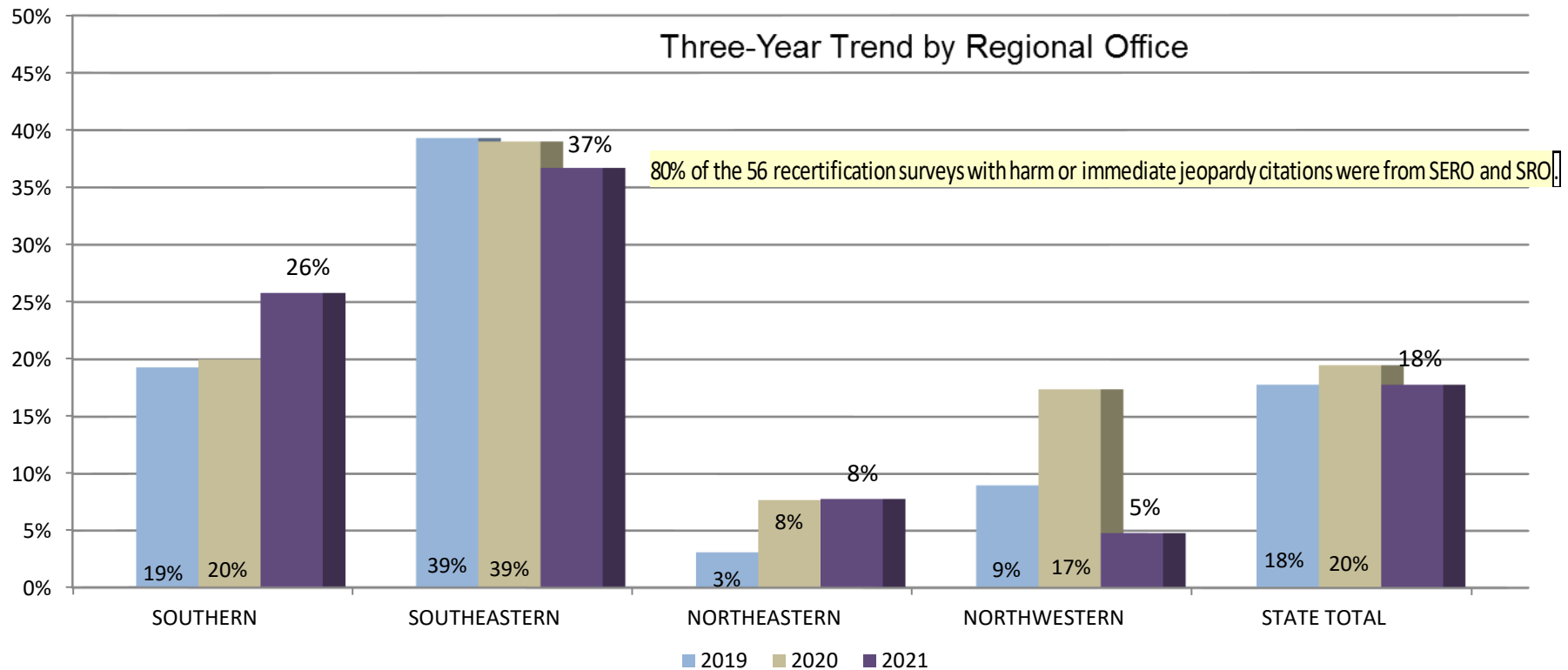
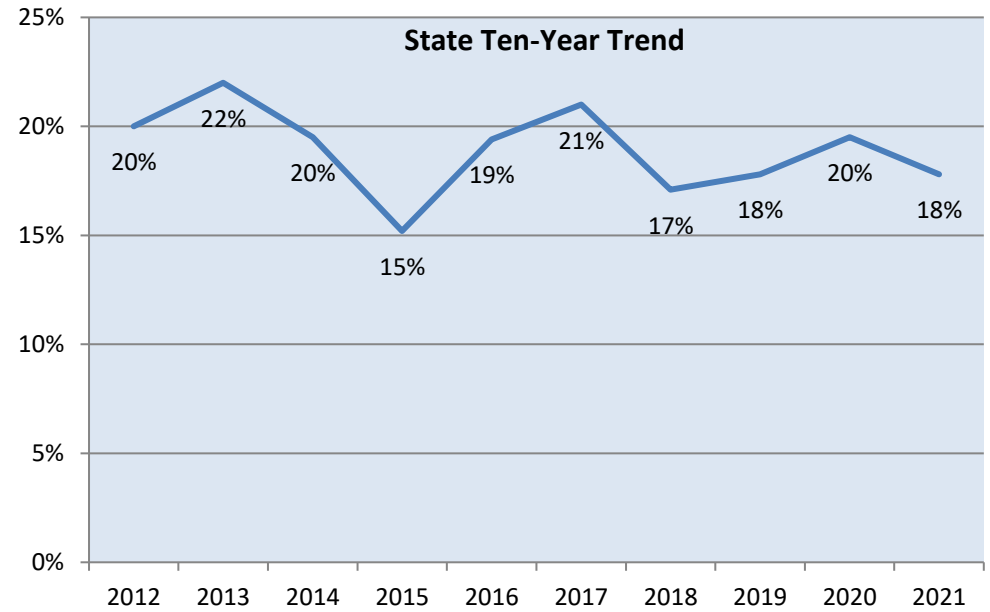
S&C QCOR





Percentage of Recertification Surveys with Harm or Immediate Jeopardy

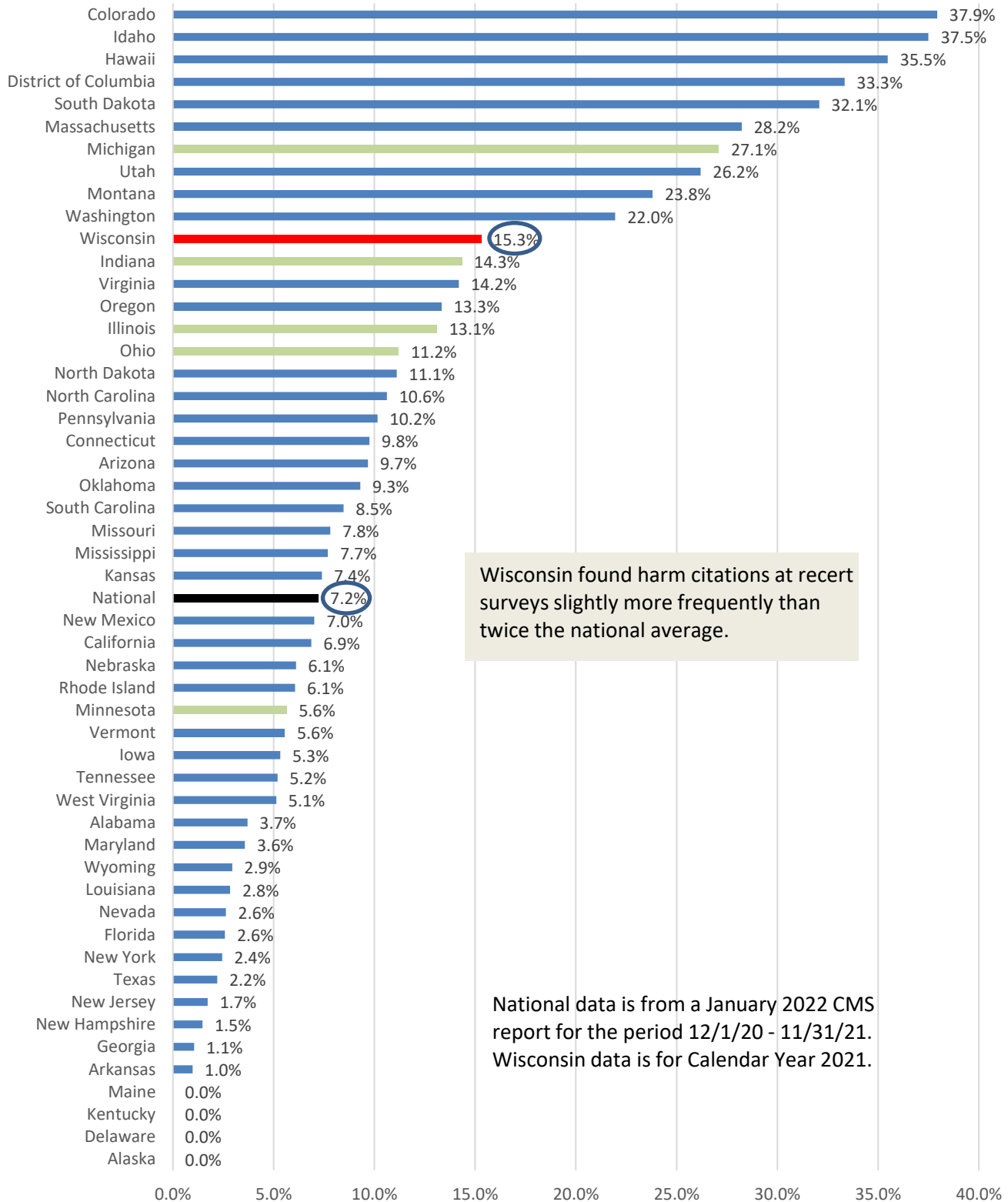
Data Link Viewer





Percentage of Recert Surveys with Actual Harm Citations 2021

Data Link Viewer and CMS data Jan. 2022



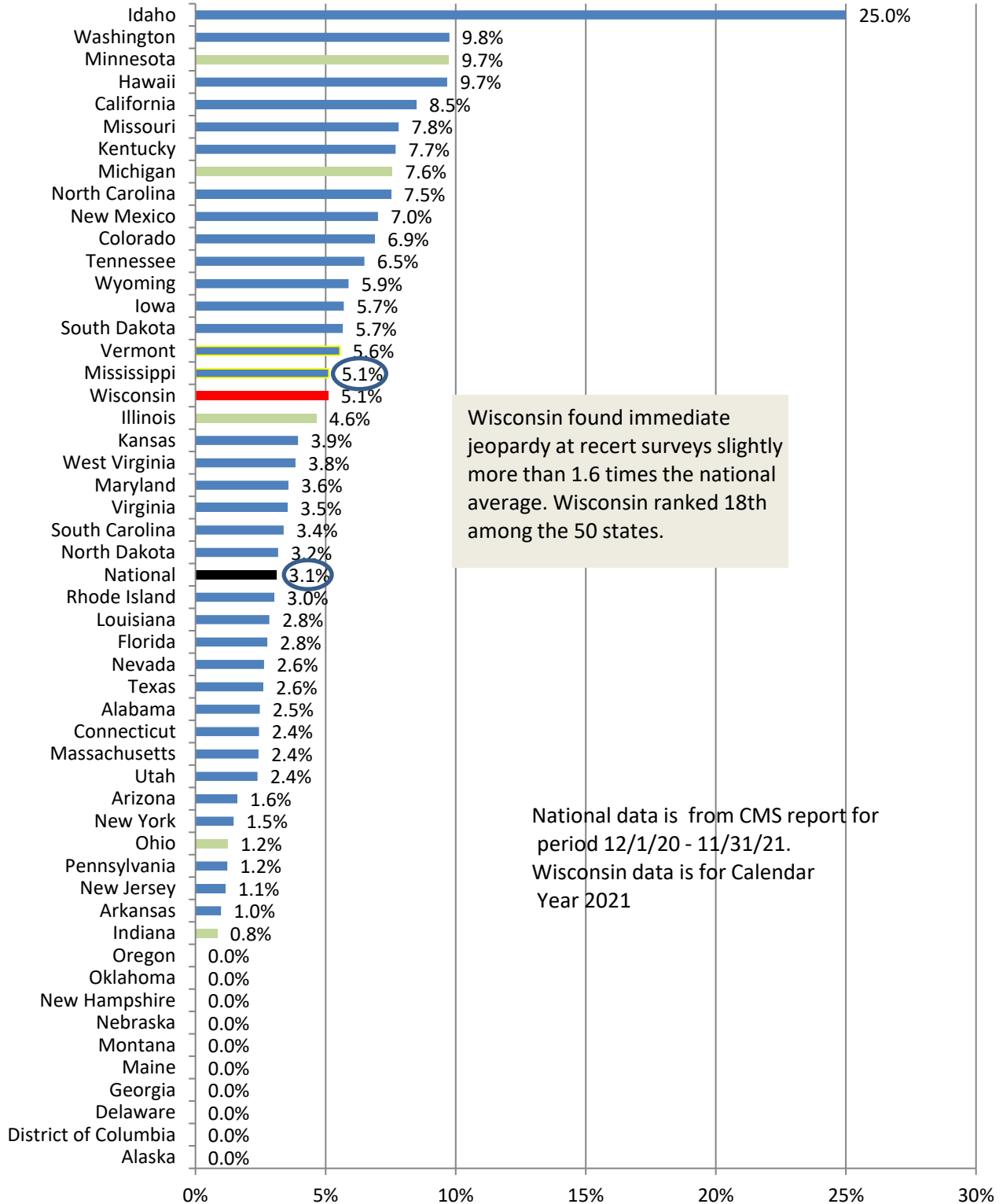
Wisconsin found harm citations at recert surveys slightly more frequently than twice the national average.

National data is from a January 2022 CMS report for the period 12/1/20 - 11/31/21. Wisconsin data is for Calendar Year 2021.



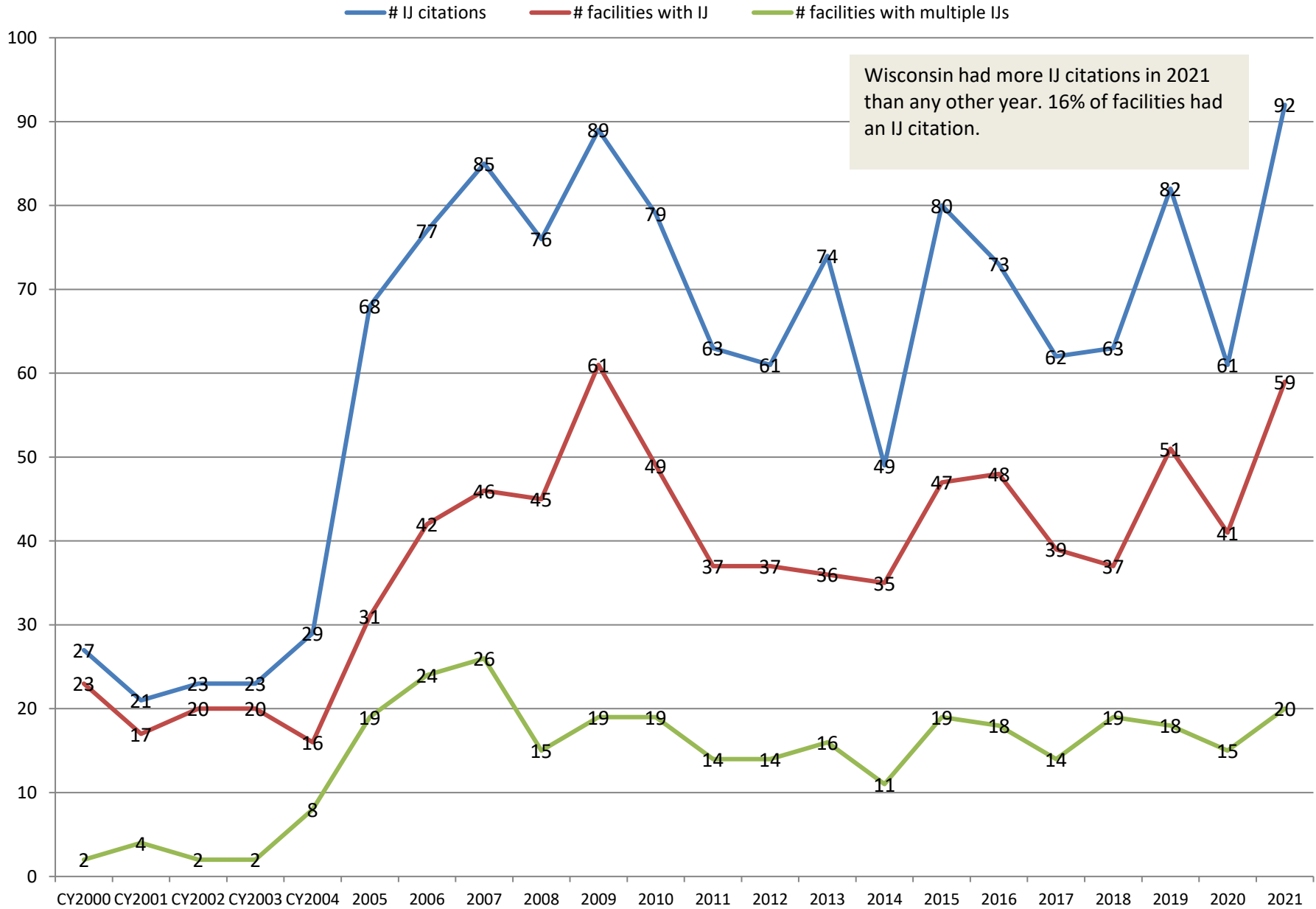
Percentage of 2021 Recertification Surveys with Immediate Jeopardy

Data Link Viewer and CMS data Jan. 2022

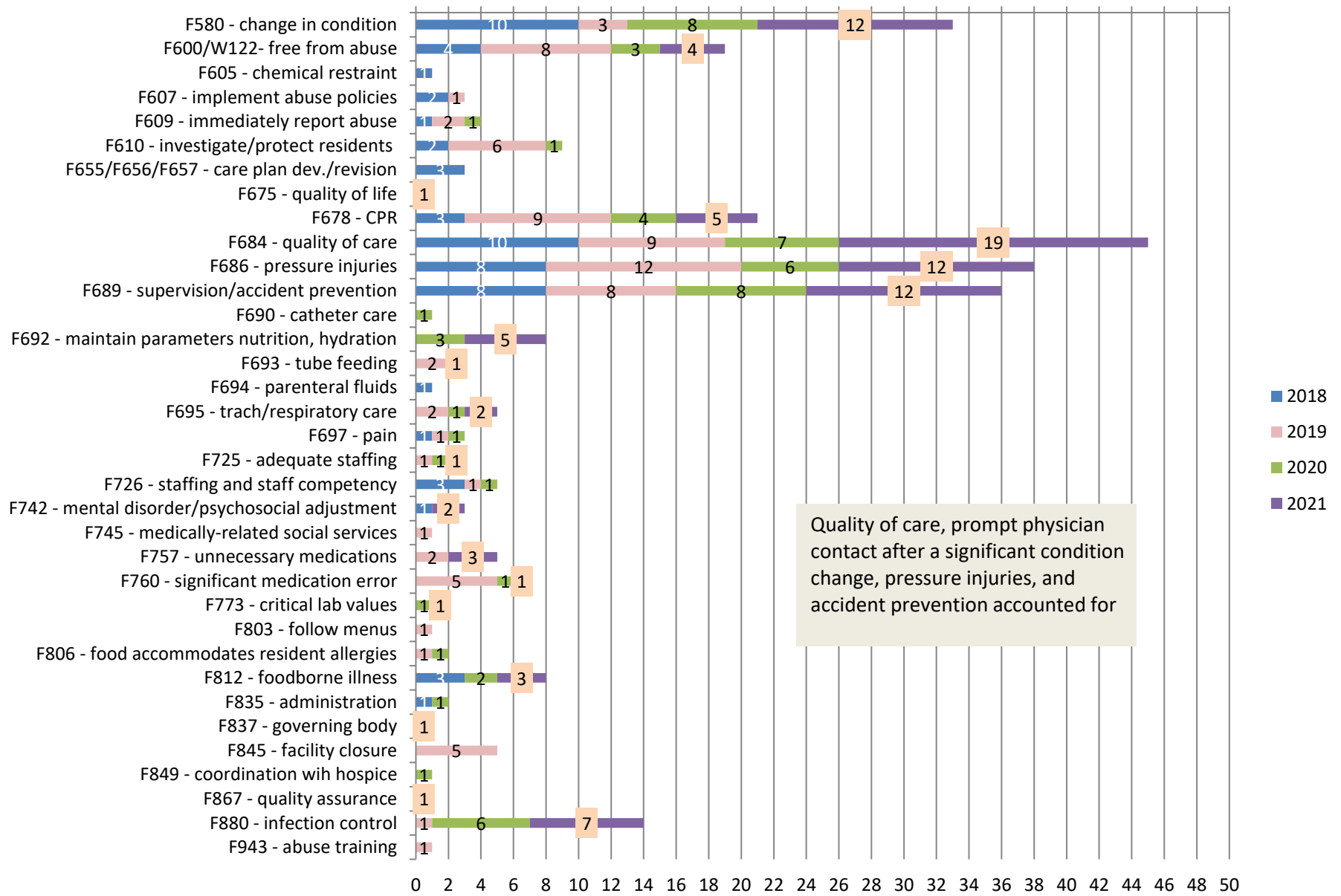




Immediate Jeopardy Citations 2005 - 2021



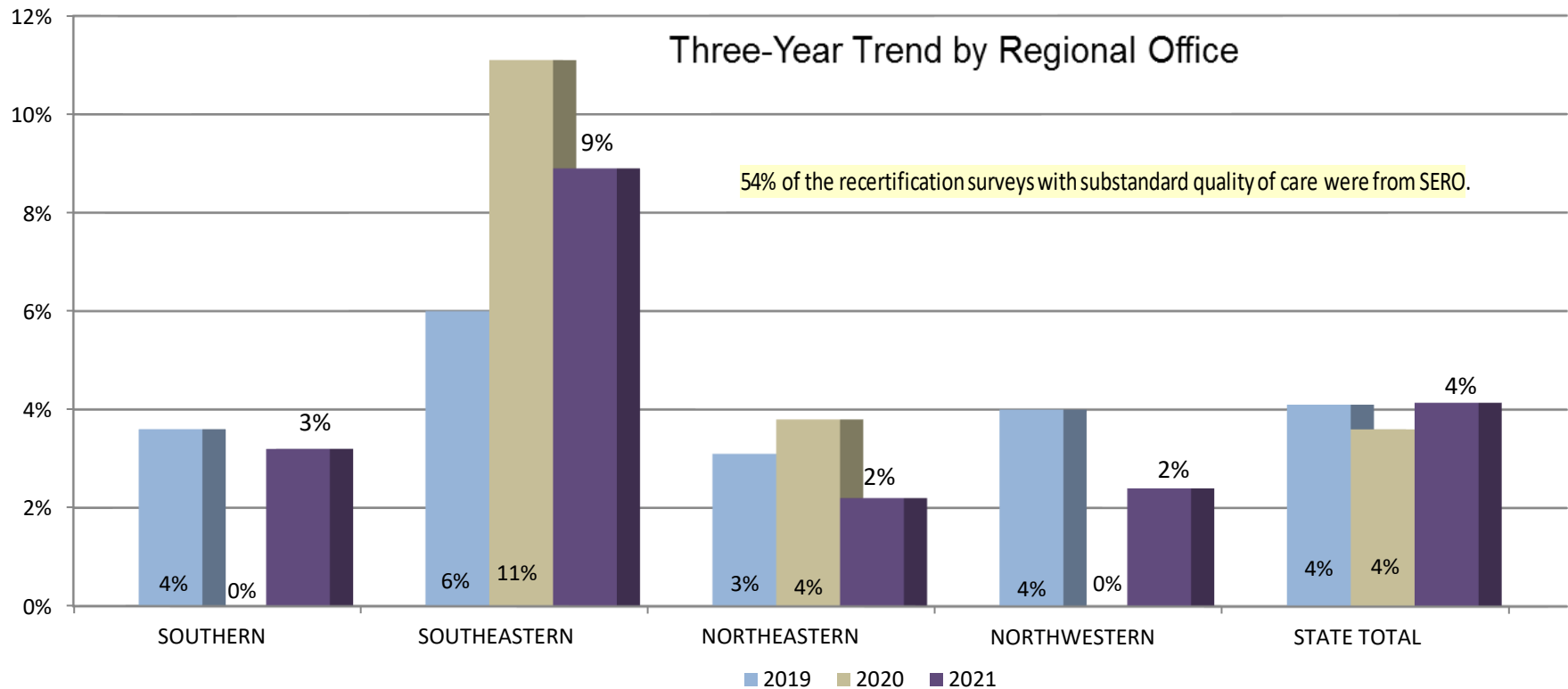
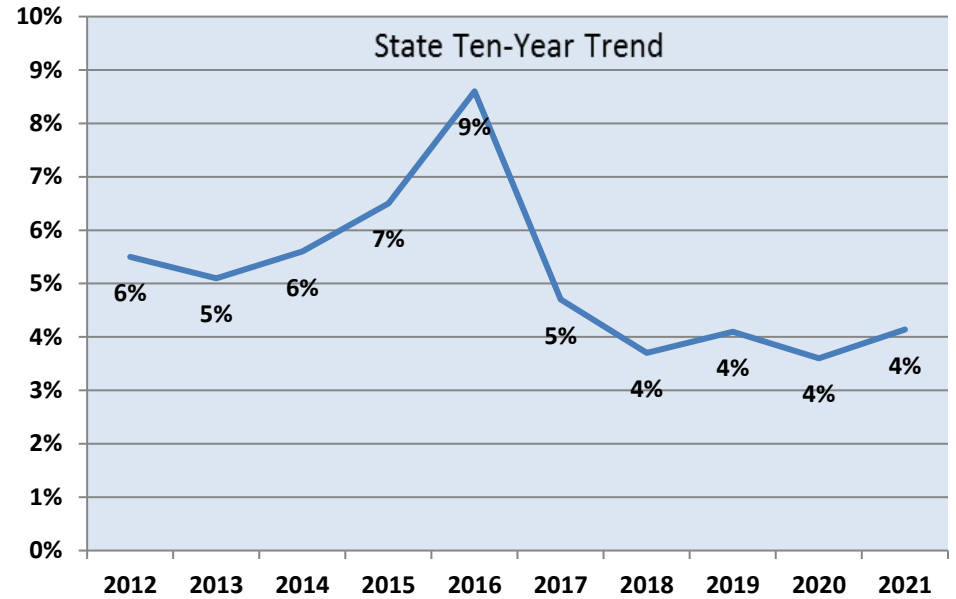
Federal Tags Cited at the IJ Level 2018 - 2021





Percentage of Recertification Surveys with Substandard Quality of Care

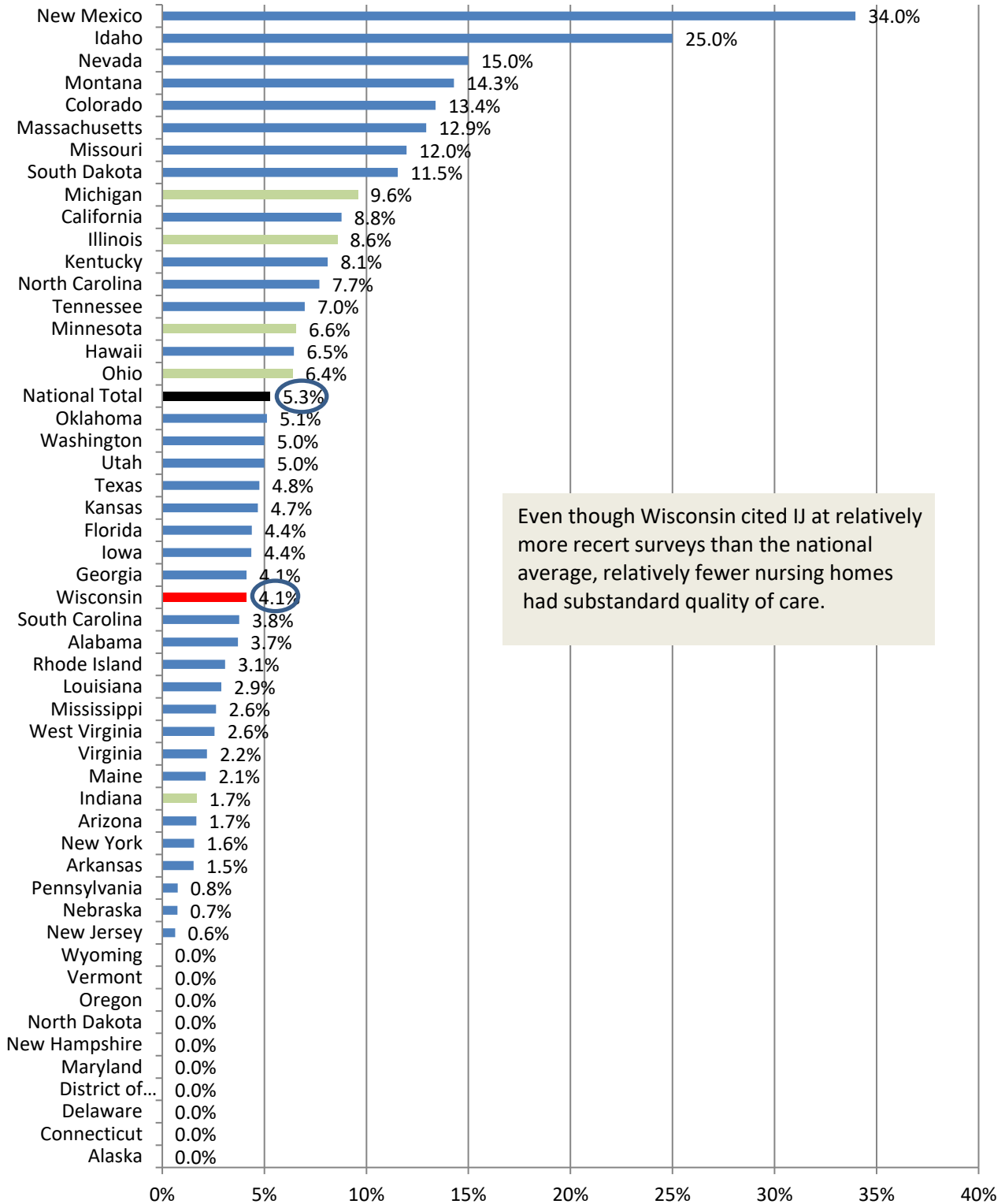
Data Link Viewer





Percentage of 2021 Recertification Surveys with Substandard Quality of Care

S&C QCOR and Data Link Viewer

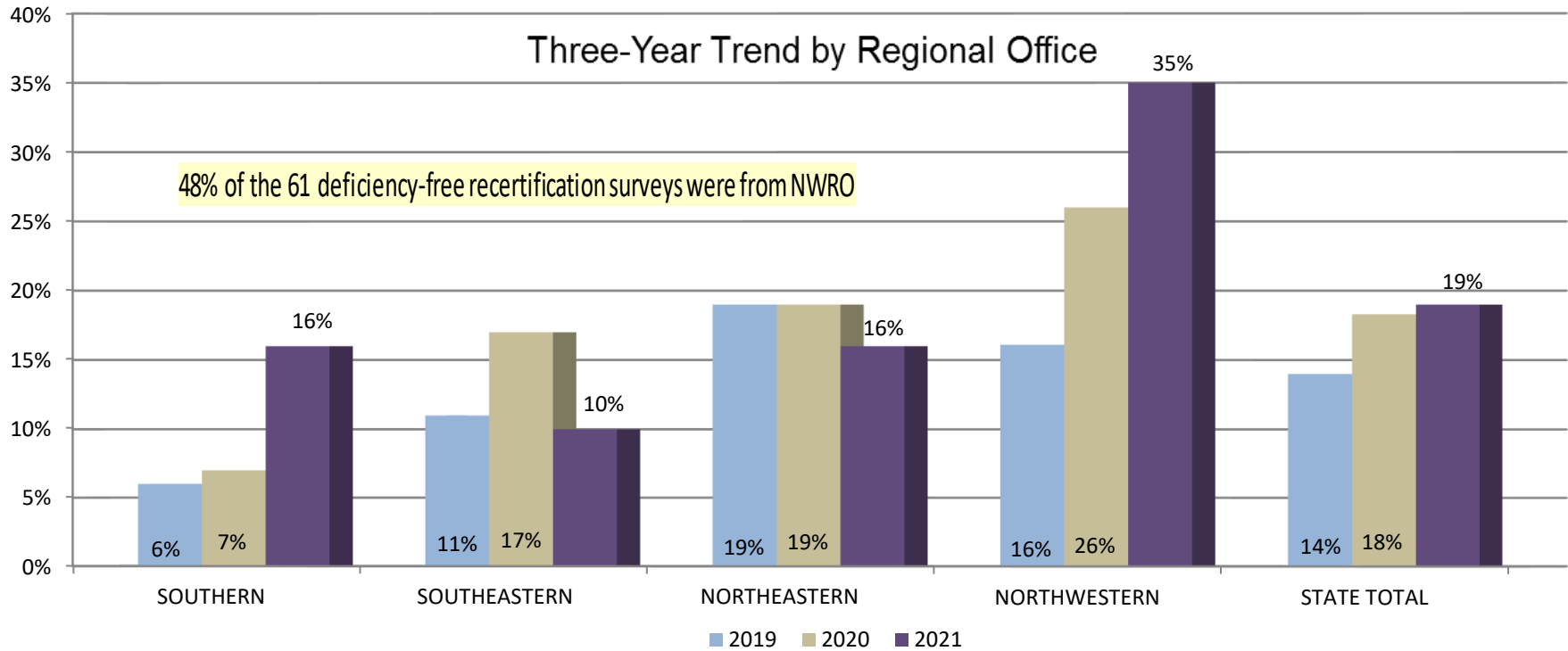
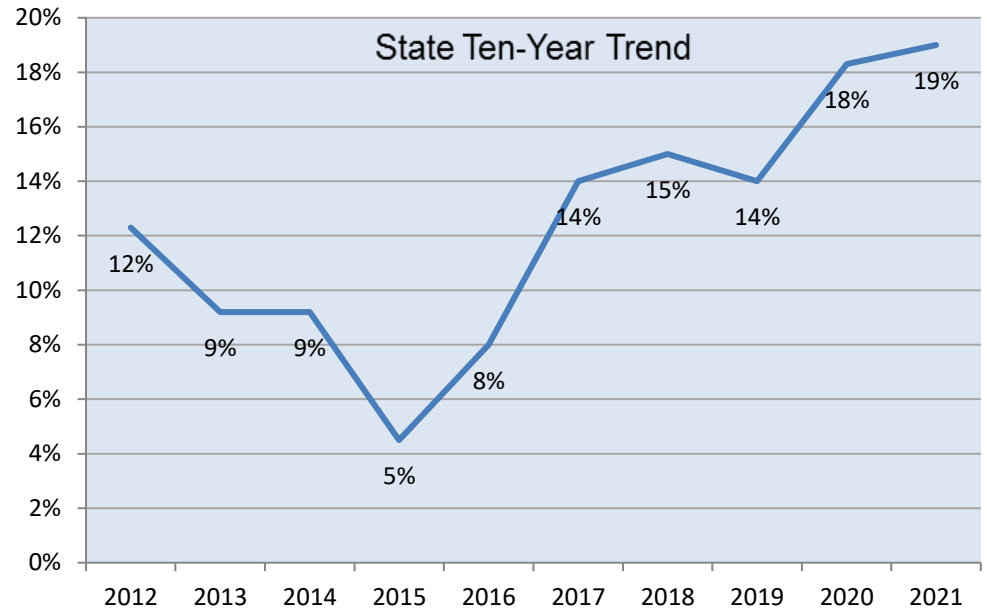


Even though Wisconsin cited IJ at relatively more recert surveys than the national average, relatively fewer nursing homes had substandard quality of care.



Percentage of Deficiency-Free Recertification Surveys (Health)

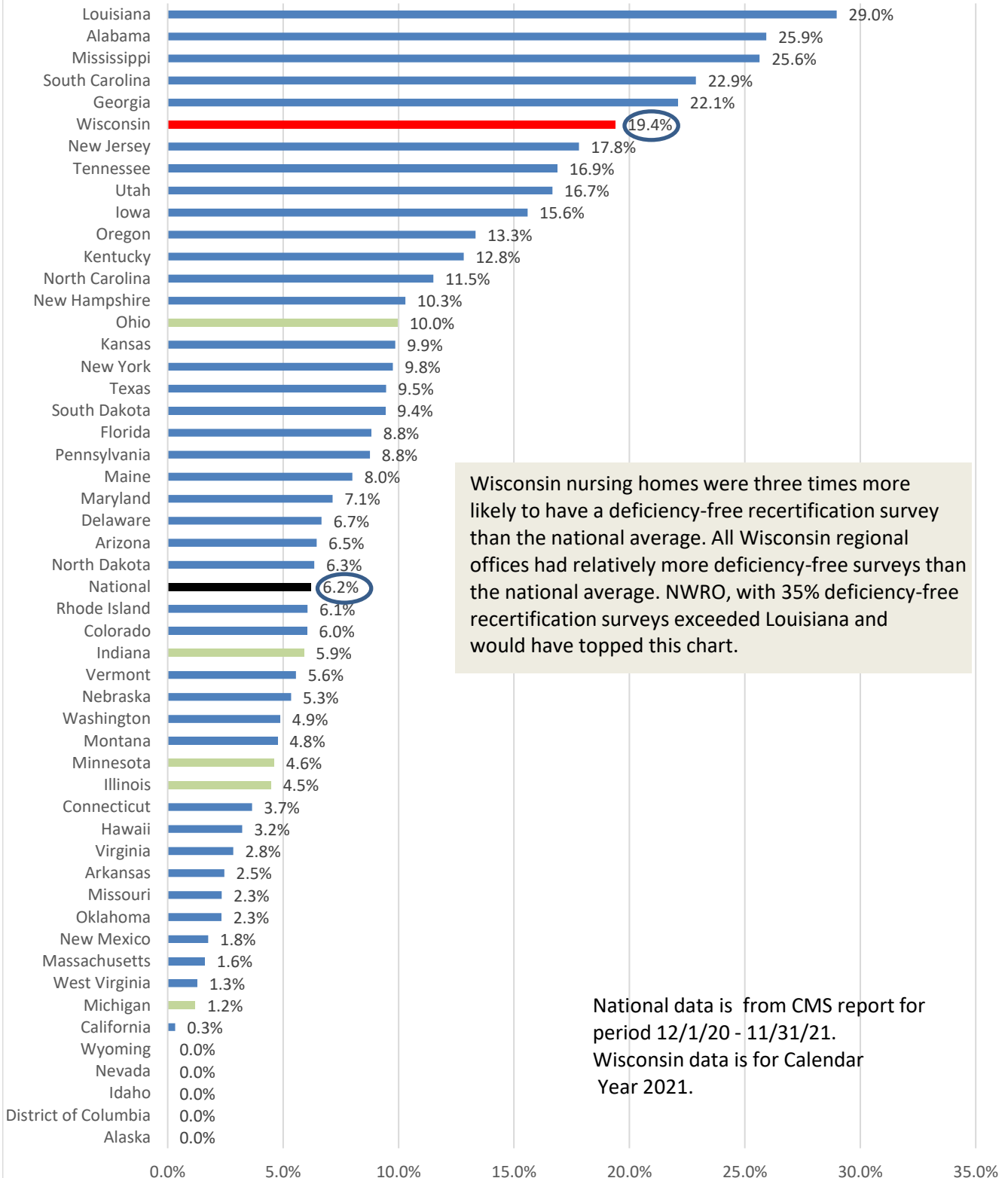
Data Link Viewer





Percentage of Deficiency-Free Recertification Surveys 2021

Data Link Viewer and CMS data Jan. 2022

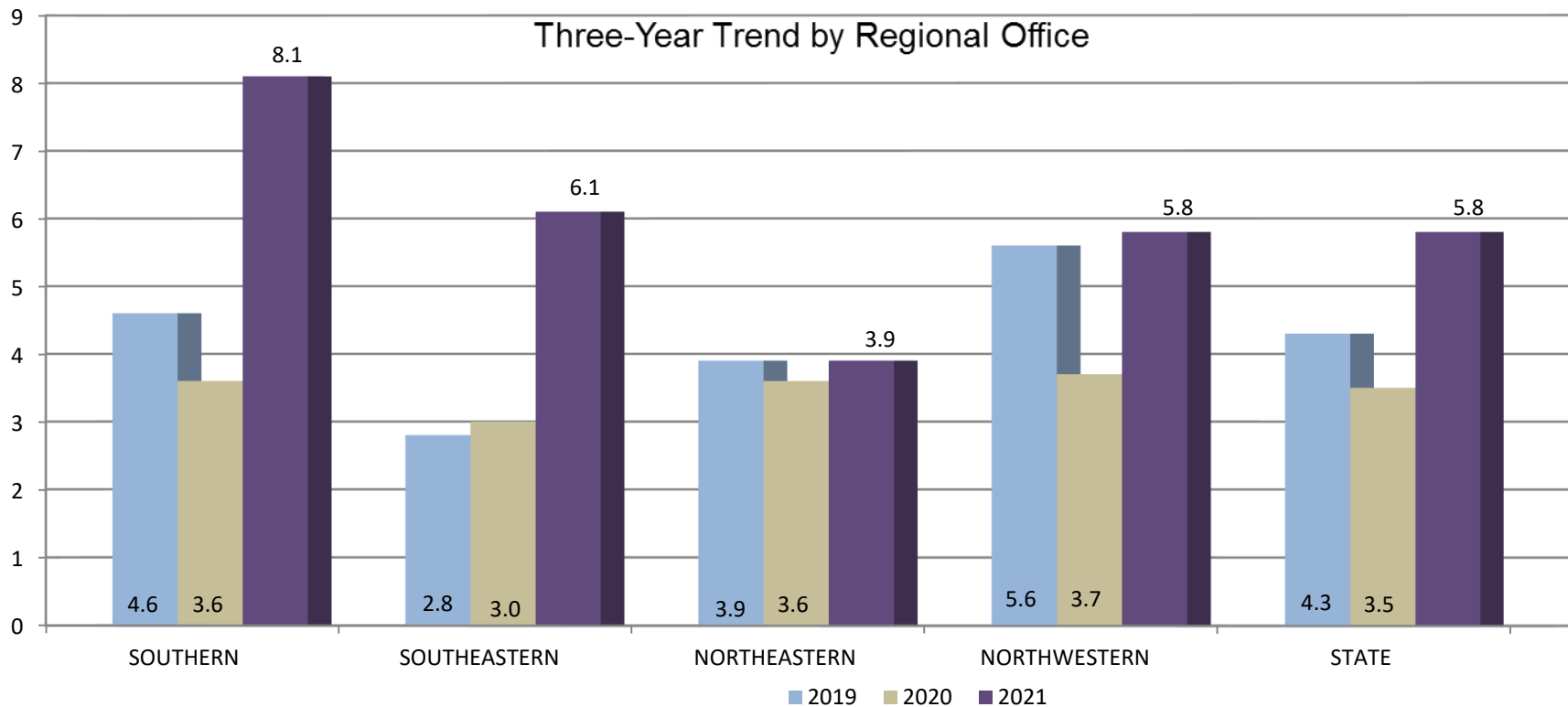
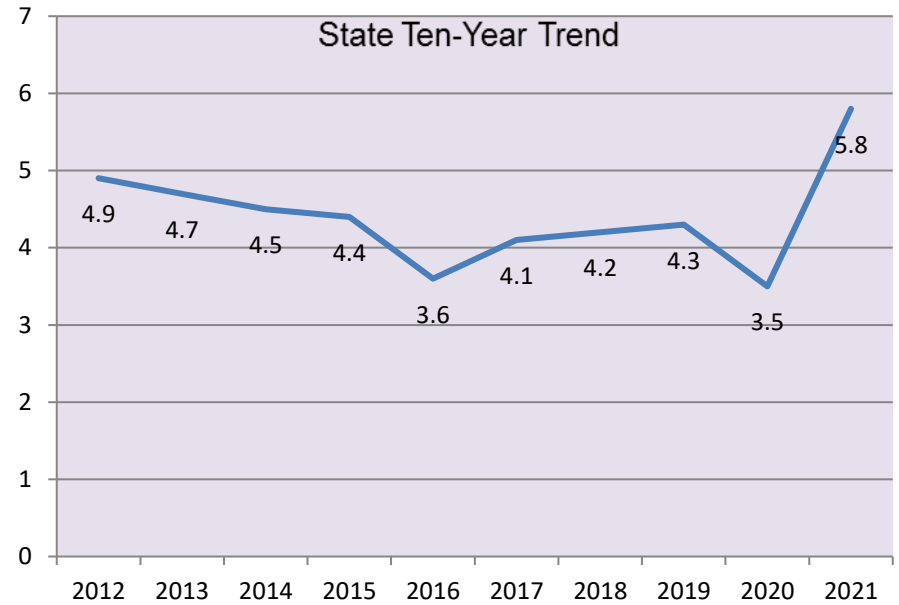


Wisconsin nursing homes were three times more likely to have a deficiency-free recertification survey than the national average. All Wisconsin regional offices had relatively more deficiency-free surveys than the national average. NWRO, with 35% deficiency-free recertification surveys exceeded Louisiana and would have topped this chart.

National data is from CMS report for period 12/1/20 - 11/31/21.
Wisconsin data is for Calendar Year 2021.

Average Number Life Safety Code Citations per Recertification Survey

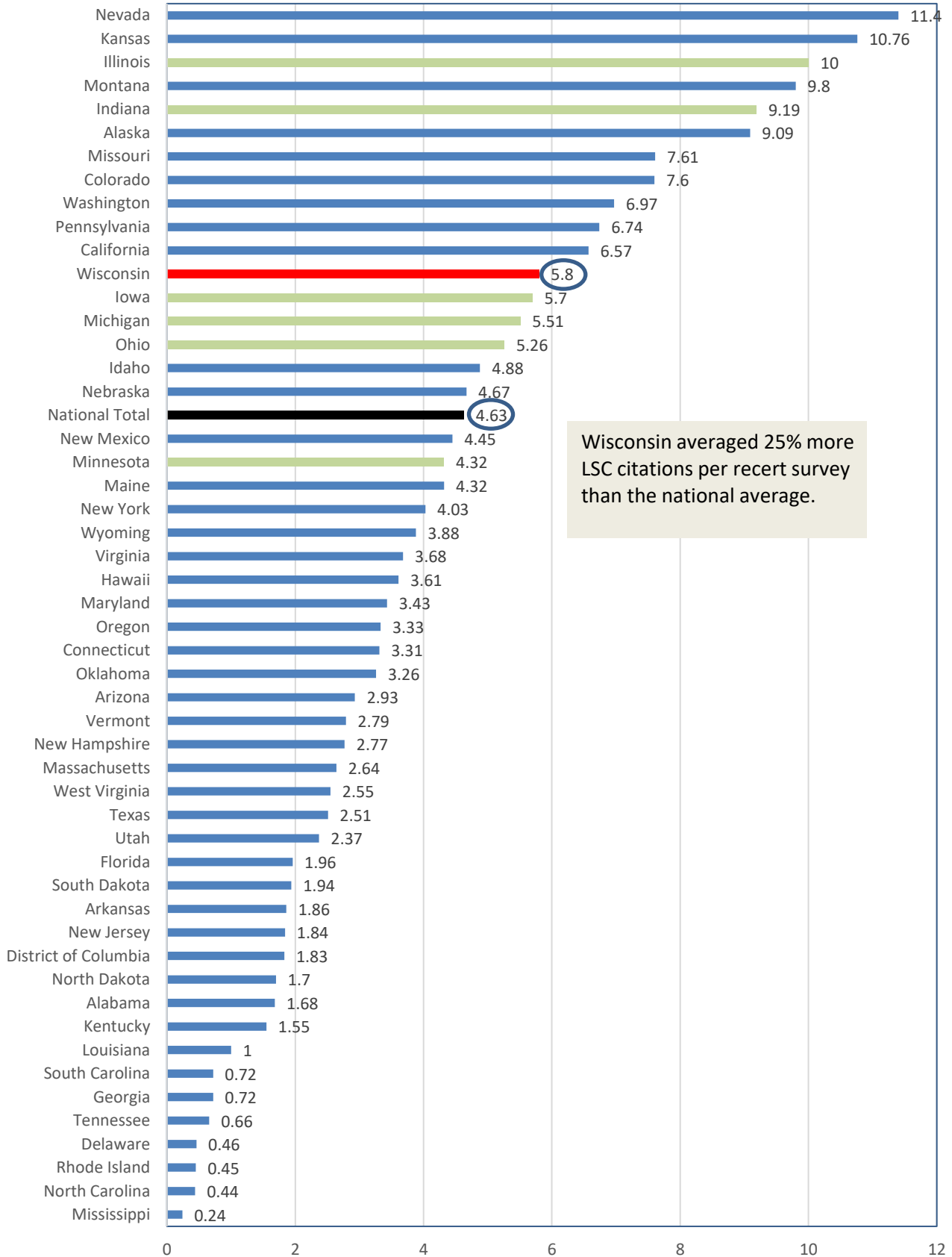
Data Link Viewer





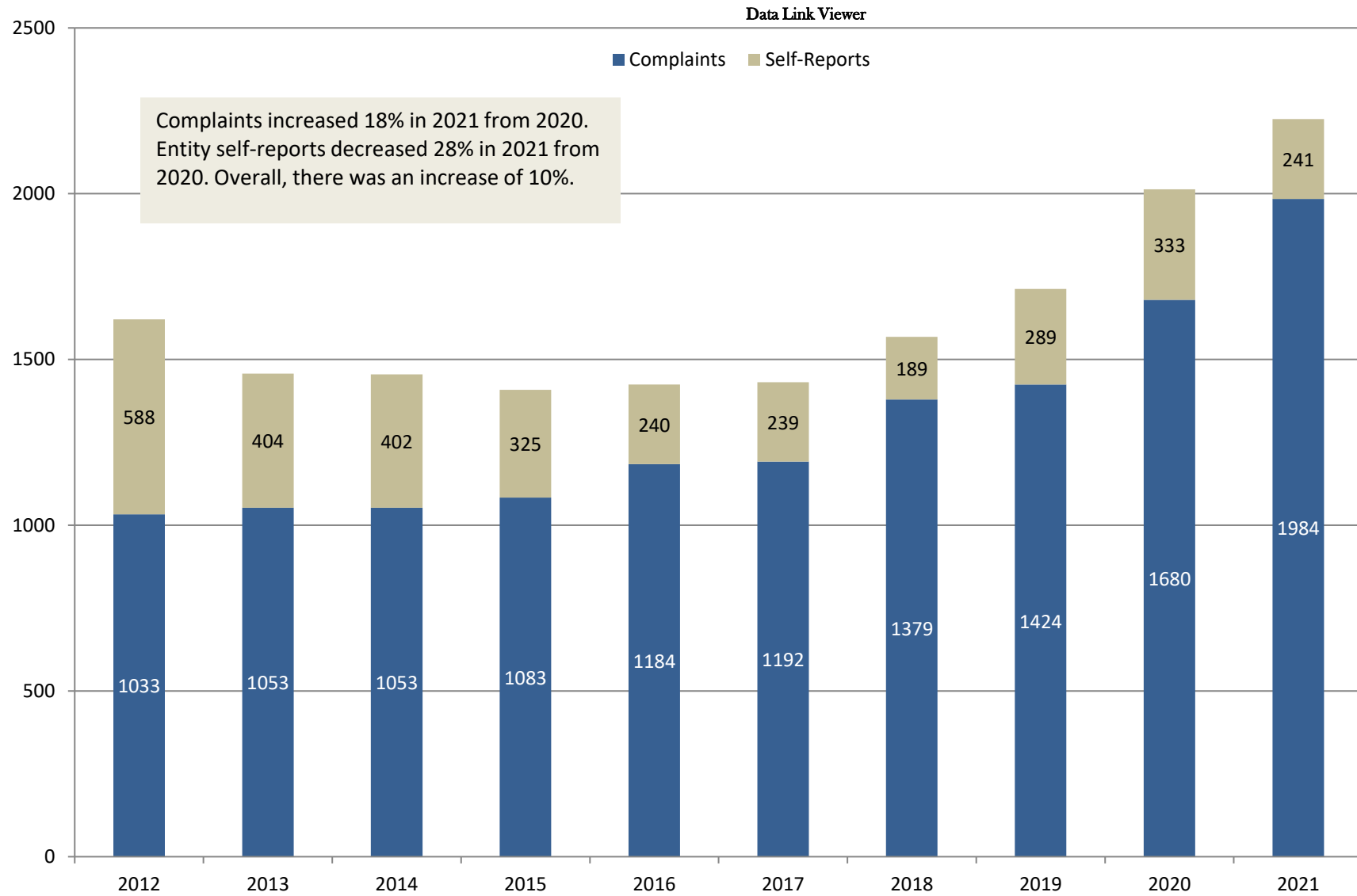
Average Number Life Safety Code Citations per Recertification Survey 2021

Data Link Viewer and S&C QCOR



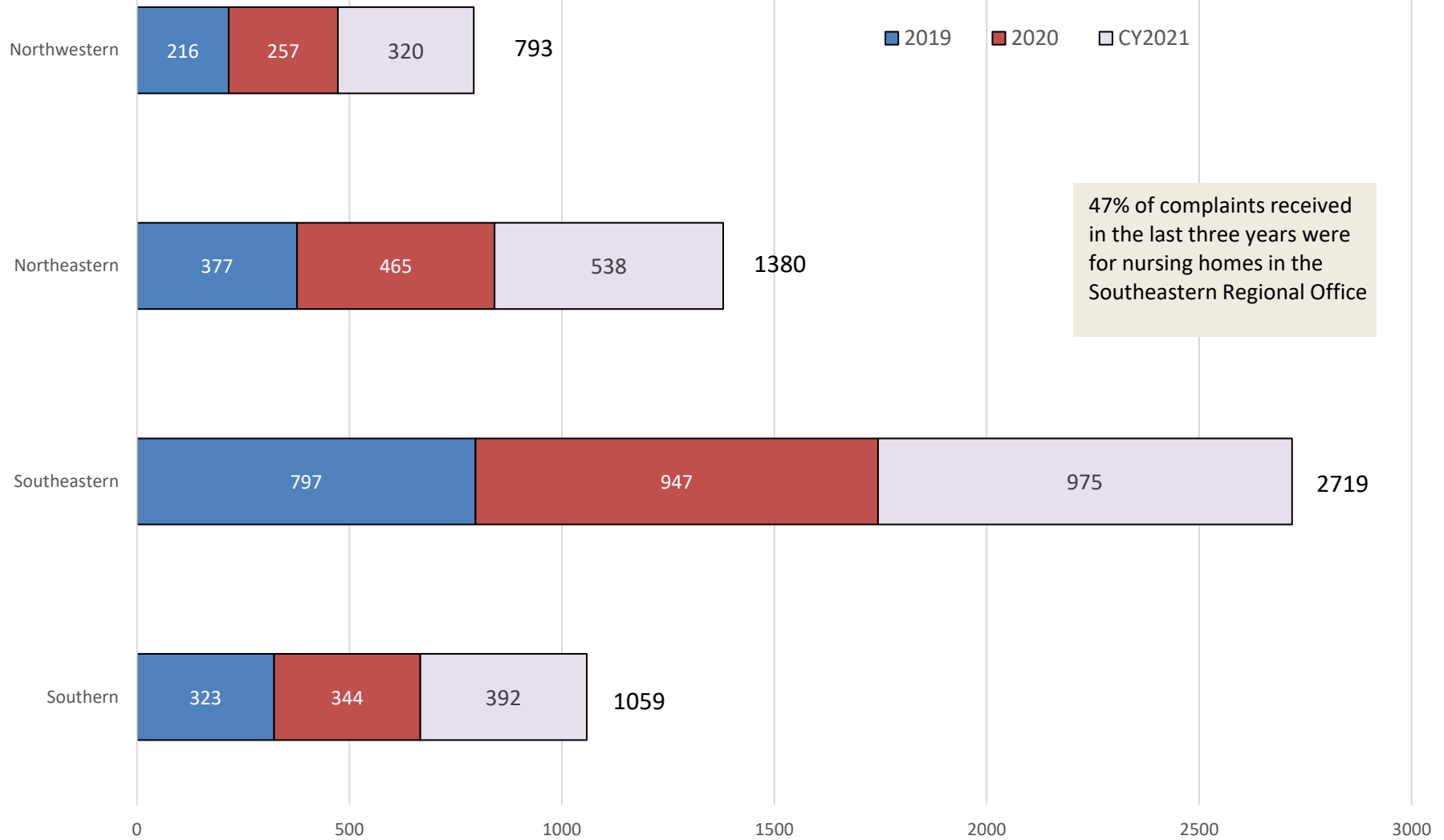
Wisconsin averaged 25% more LSC citations per recert survey than the national average.

Number of Complaints and Self-Reports 2012 - 2021



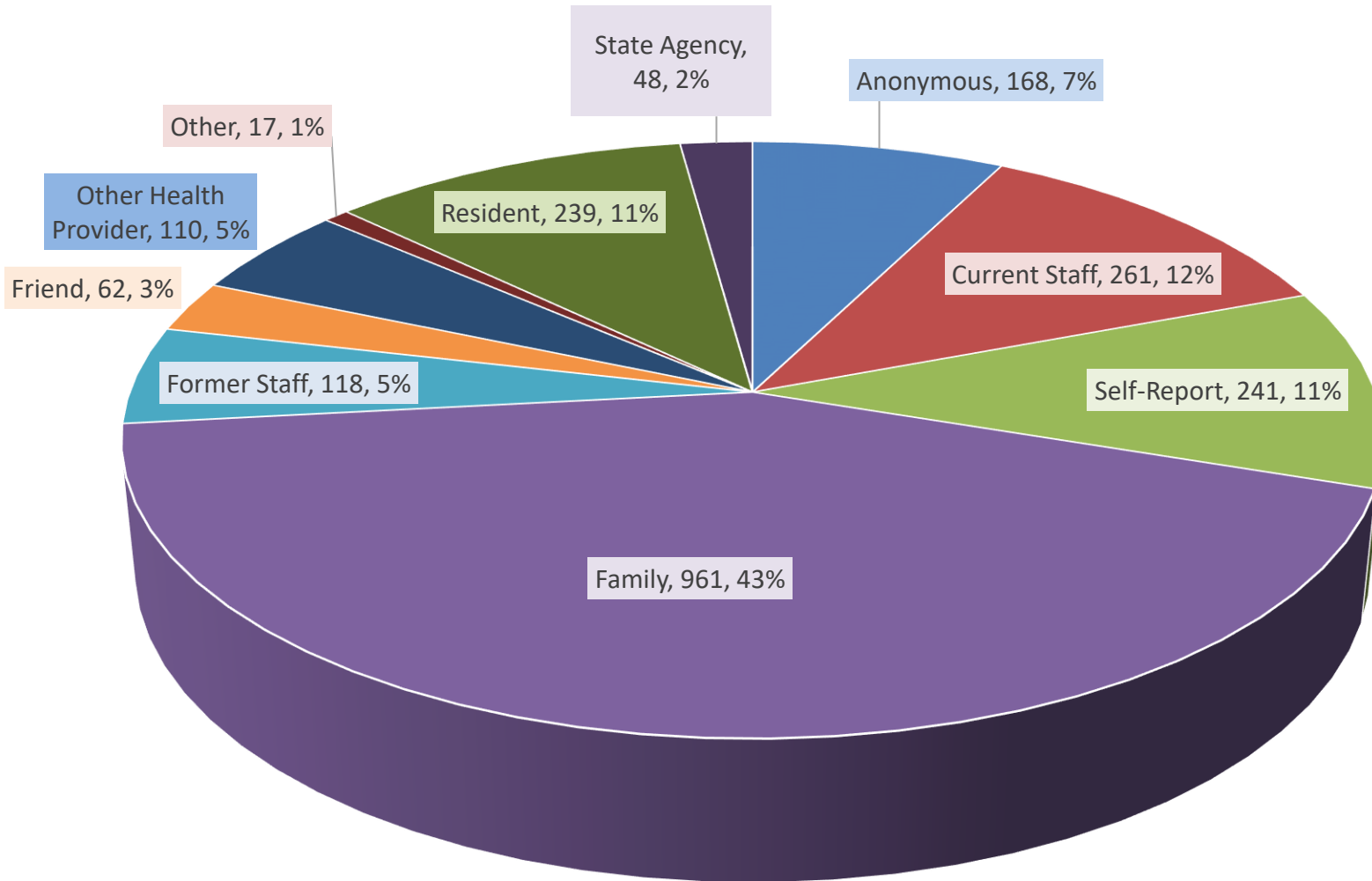


Complaints Received by Regional Office 2019 - 2021





Source of Complaints 2021



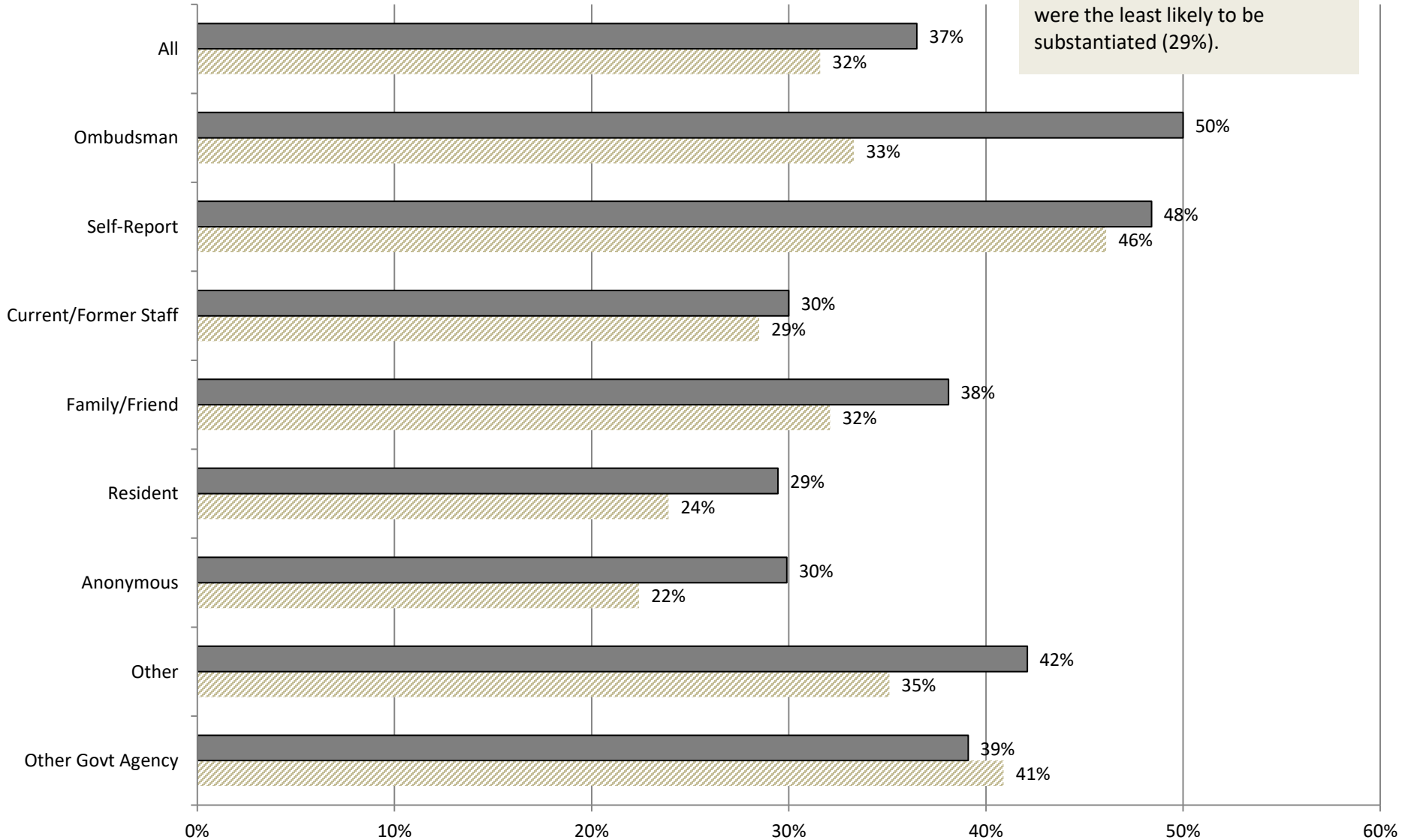


Percentage of Complaints Substantiated by Source of Complaint 2020 and 2021

Data Link Viewer

■ 2021 ■ 2020

Overall, 37% of the complaints investigated in 2021 were substantiated. Resident complaints were the least likely to be substantiated (29%).





Percentage of Complaint Surveys with Citations

Data Link Viewer

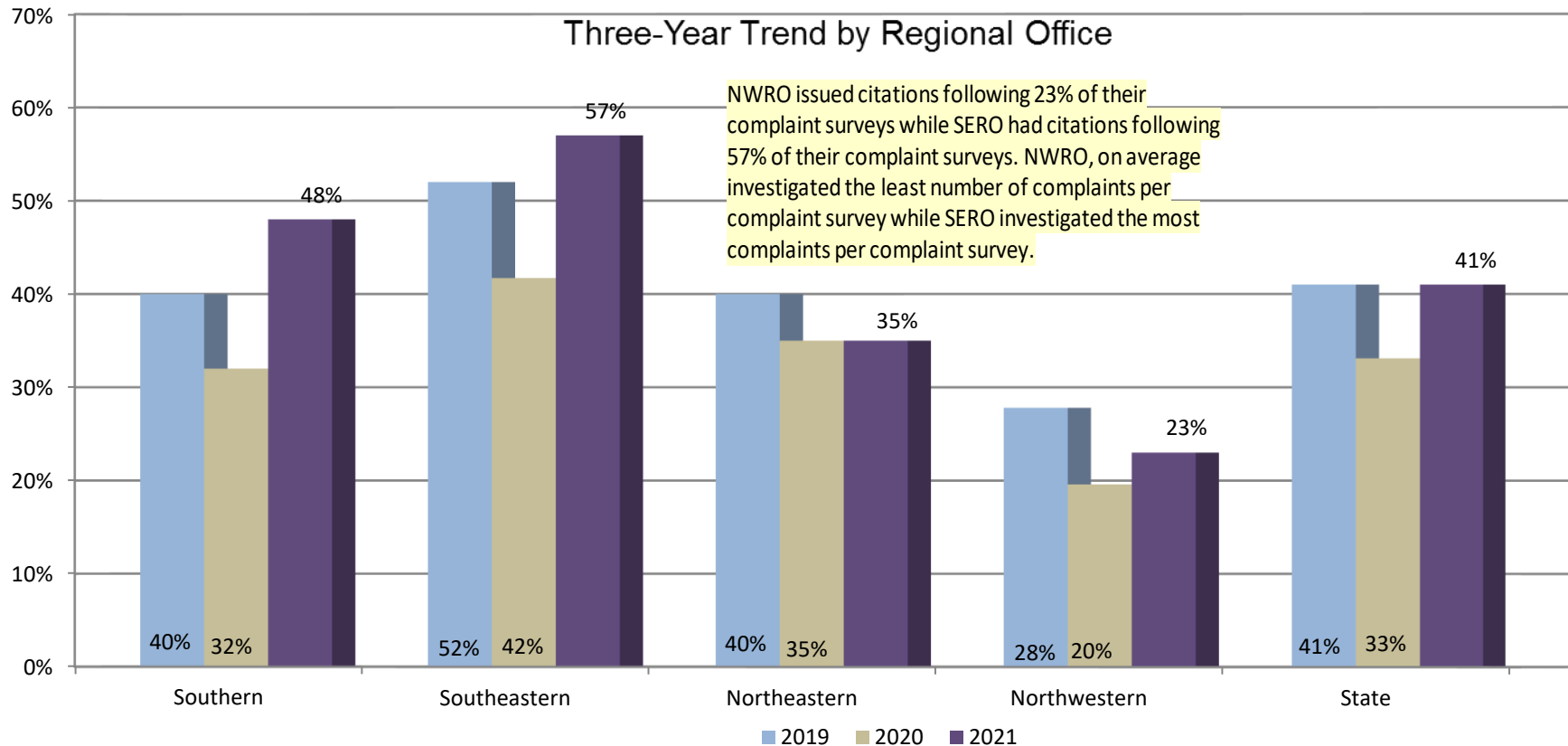
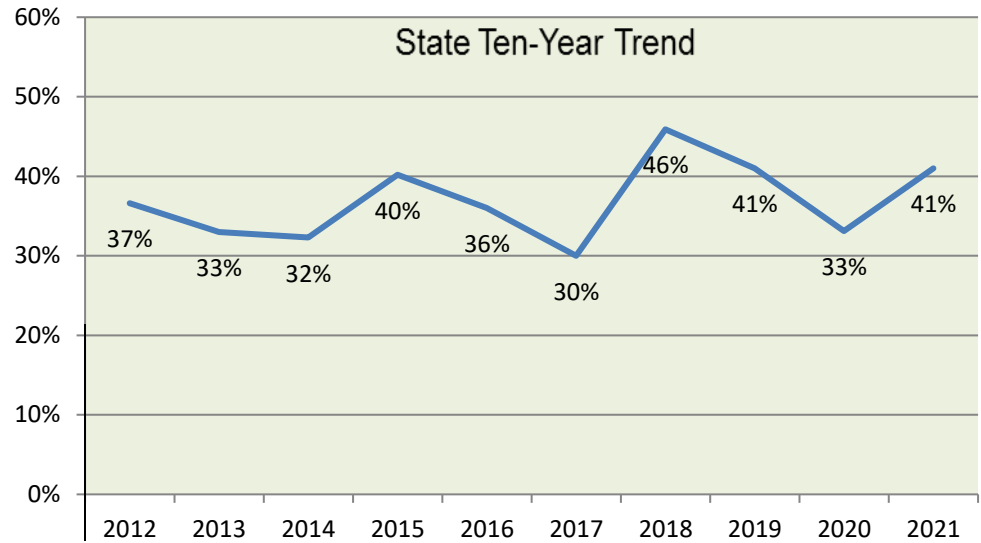
Average number of complaints investigated per complaint survey 2021

Southern: 2.1

Southeastern: 4.1

Northeastern: 1.6

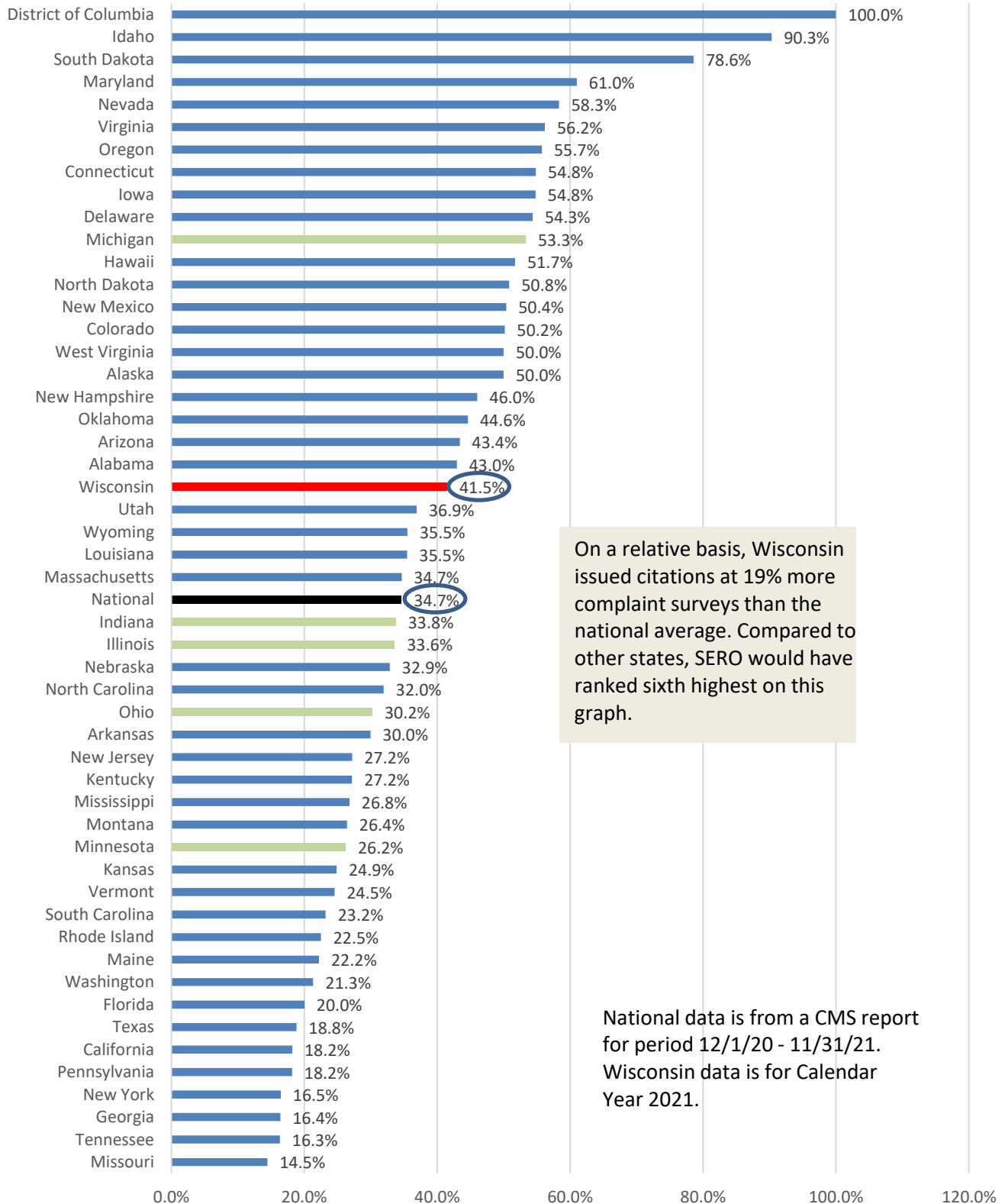
Northwestern: 1.4





Percent of Complaint Surveys with Citations 2021

Data Link Viewer and CMS data Jan. 2022



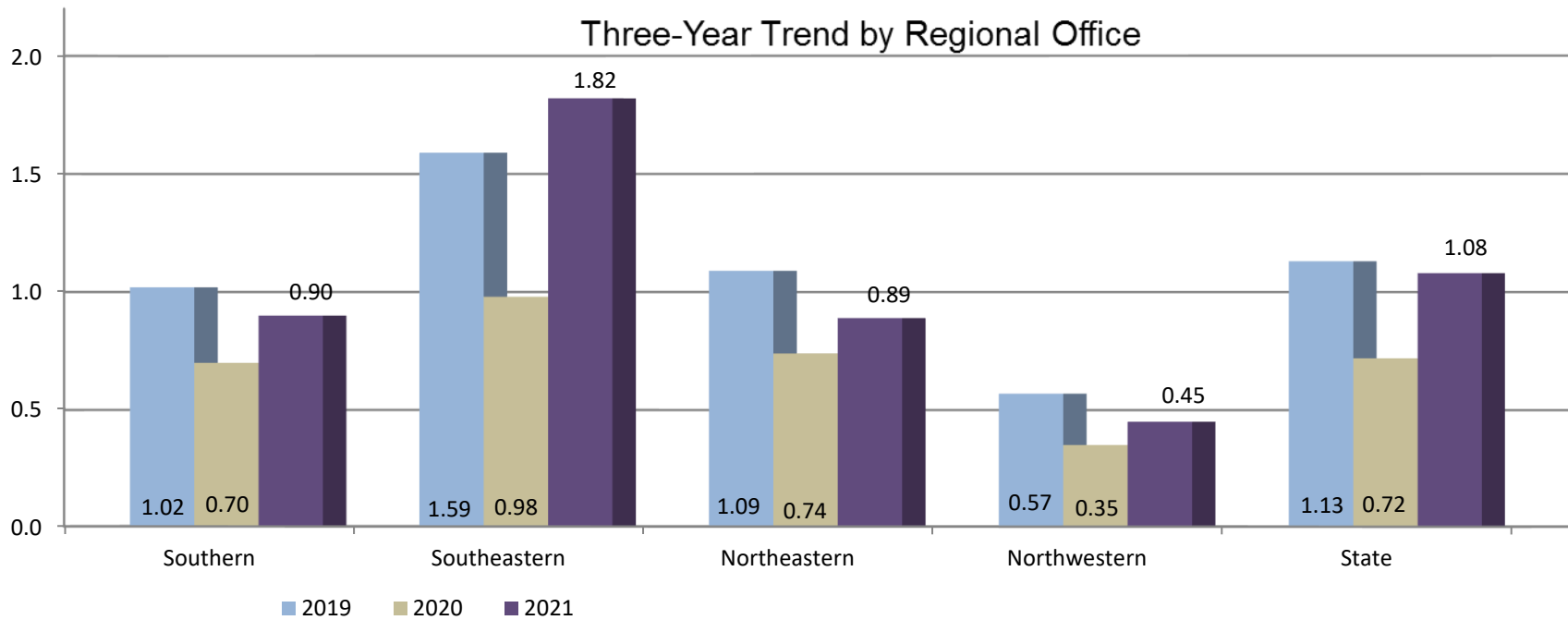
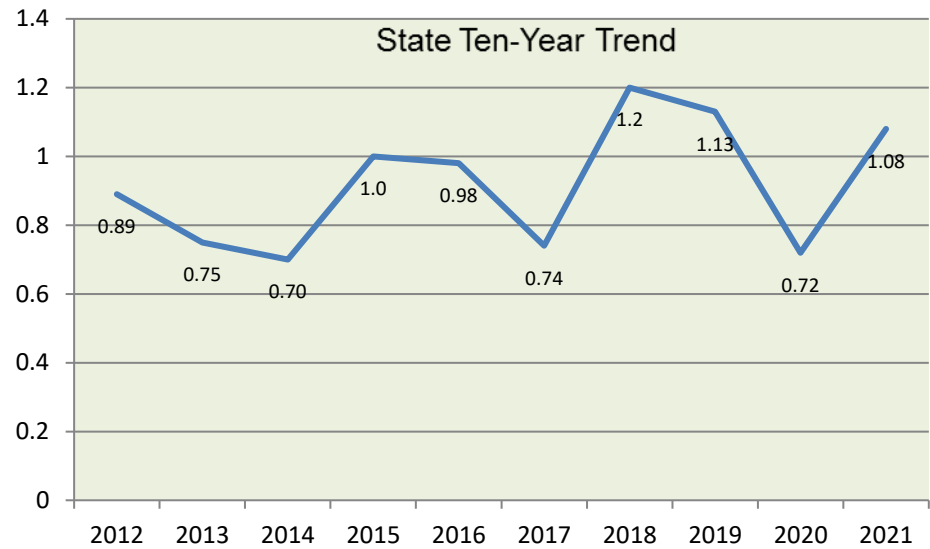
On a relative basis, Wisconsin issued citations at 19% more complaint surveys than the national average. Compared to other states, SERO would have ranked sixth highest on this graph.

National data is from a CMS report for period 12/1/20 - 11/31/21. Wisconsin data is for Calendar Year 2021.



Average Number of Citations per Complaint Survey

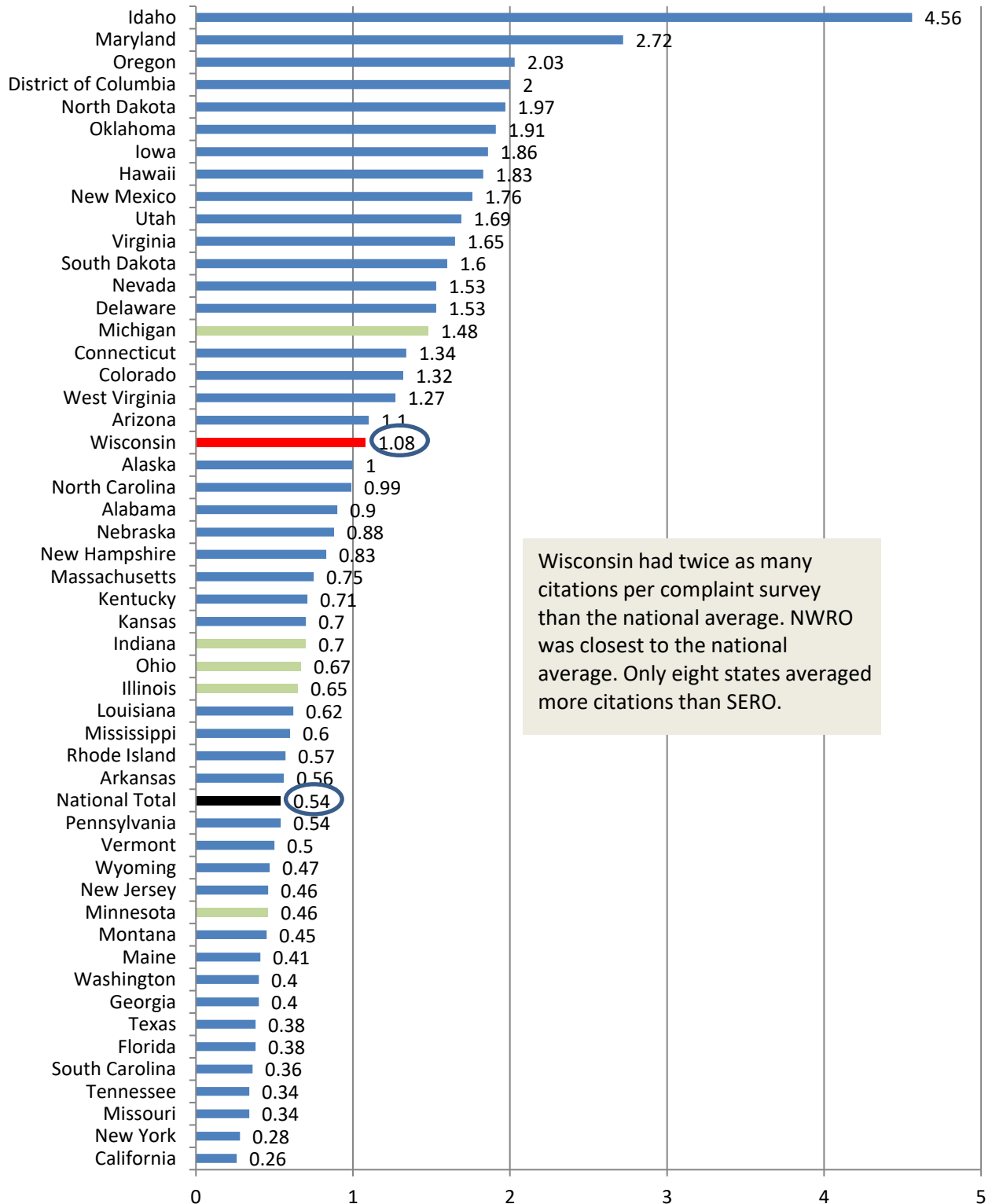
Data Link Viewer





Average Number of Federal Health Citations per Complaint Survey 2021

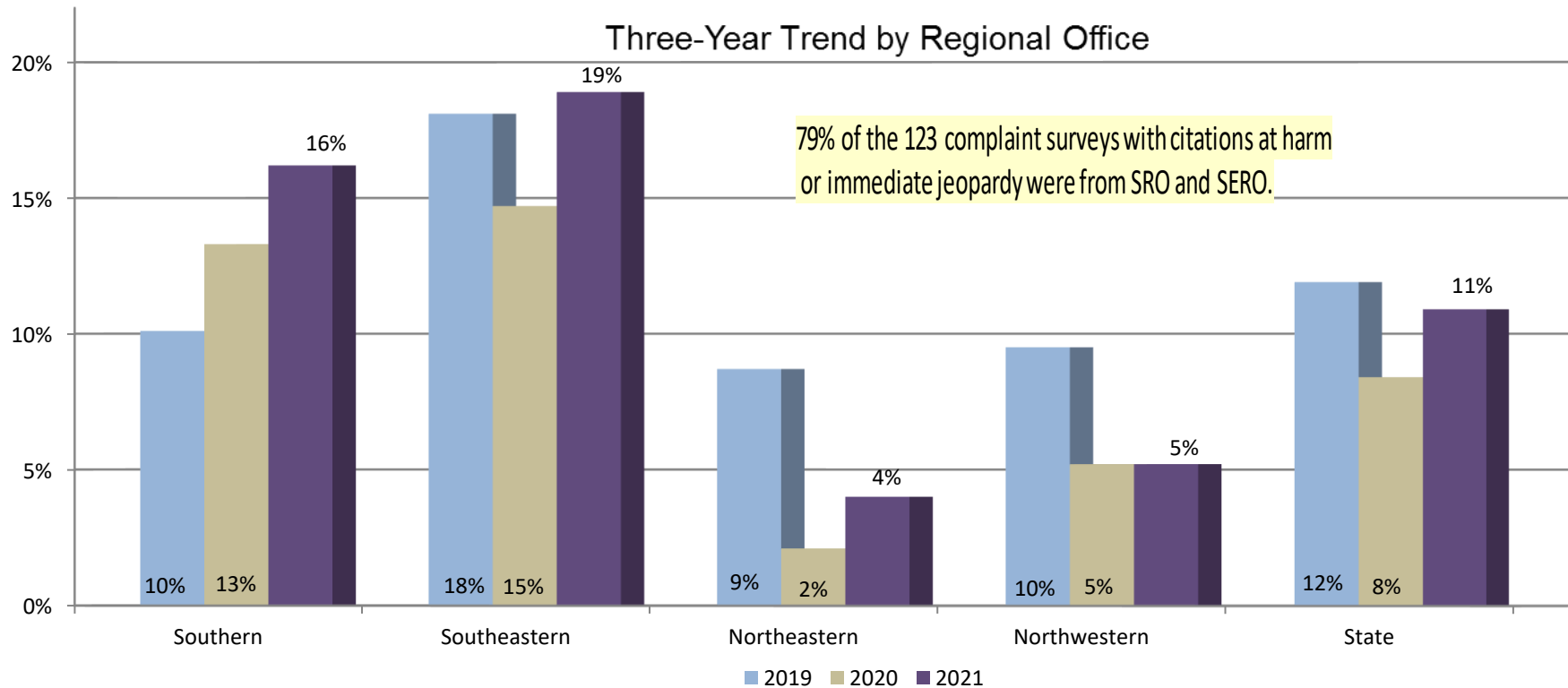
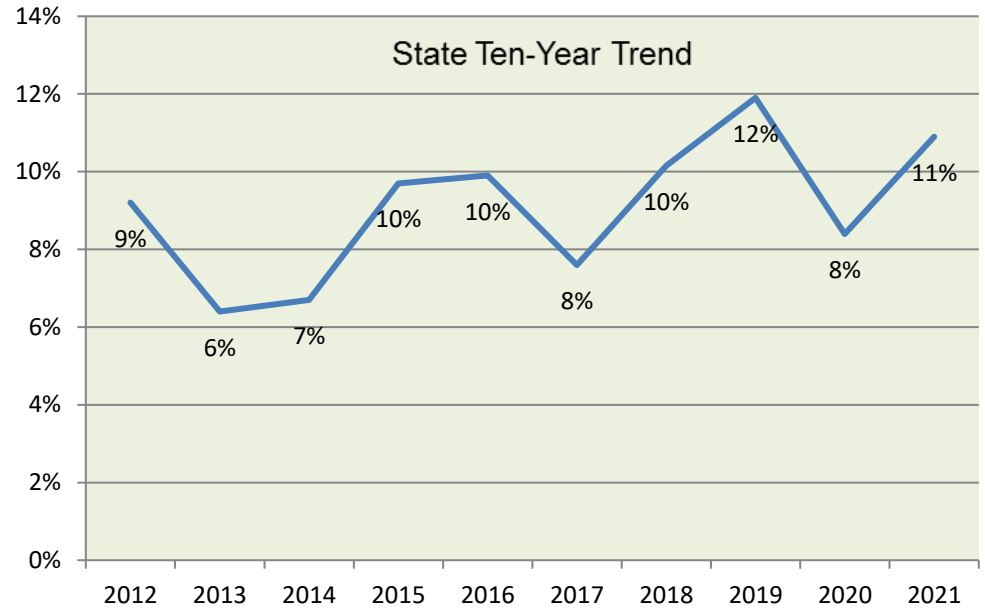
S&C QCOR and Data Link Viewer



Wisconsin had twice as many citations per complaint survey than the national average. NWRO was closest to the national average. Only eight states averaged more citations than SERO.

Percentage of Complaint Surveys with Harm or Immediate Jeopardy

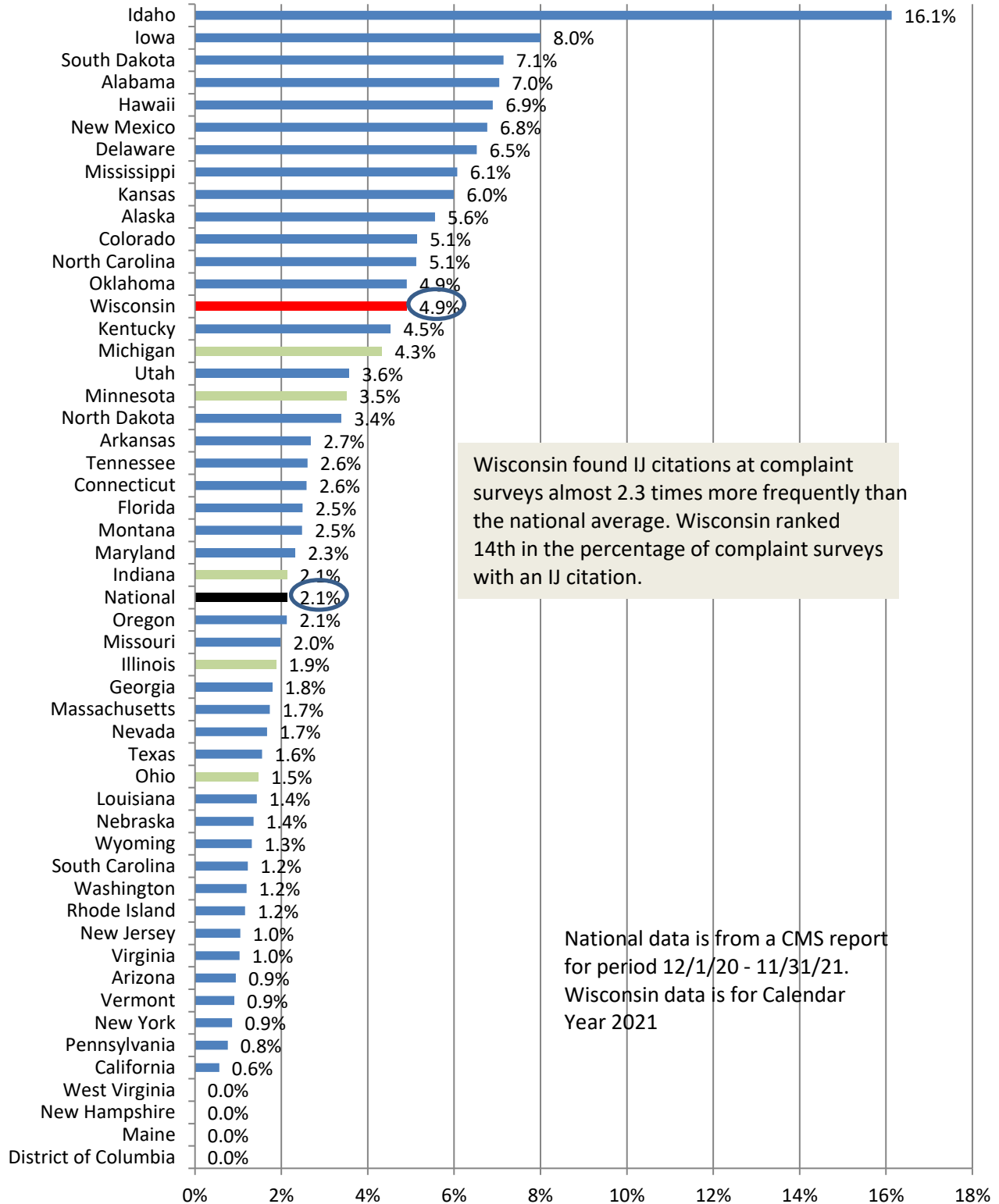
Data Link Viewer





Percentage of Complaint Surveys with Immediate Jeopardy 2021

Data Link Viewer and CMS data Jan. 2022



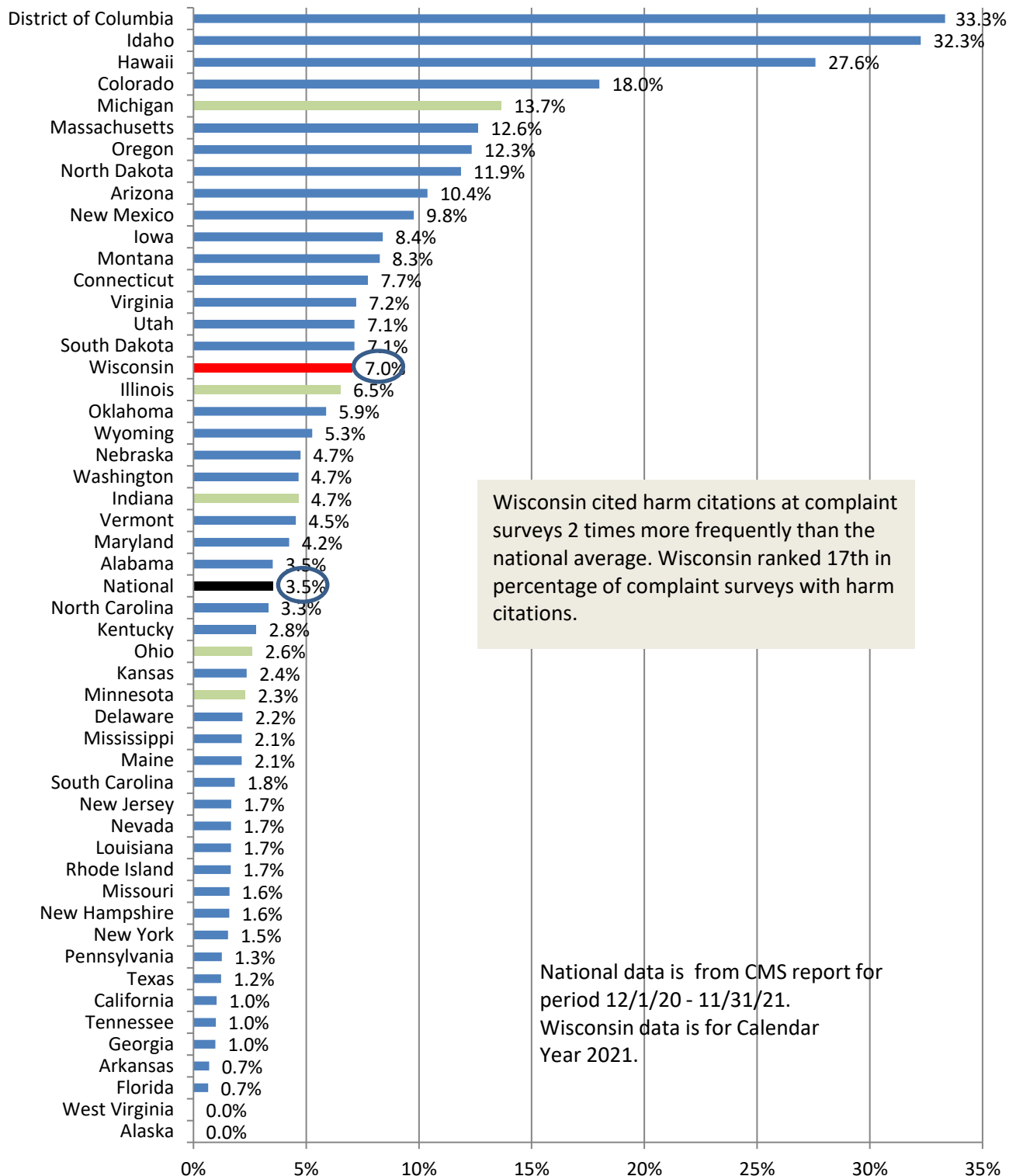
Wisconsin found IJ citations at complaint surveys almost 2.3 times more frequently than the national average. Wisconsin ranked 14th in the percentage of complaint surveys with an IJ citation.

National data is from a CMS report for period 12/1/20 - 11/31/21. Wisconsin data is for Calendar Year 2021



Percentage of Complaint Surveys with Harm Citations 2021

Data Link Viewer and CMS data Jan. 2022



Wisconsin cited harm citations at complaint surveys 2 times more frequently than the national average. Wisconsin ranked 17th in percentage of complaint surveys with harm citations.

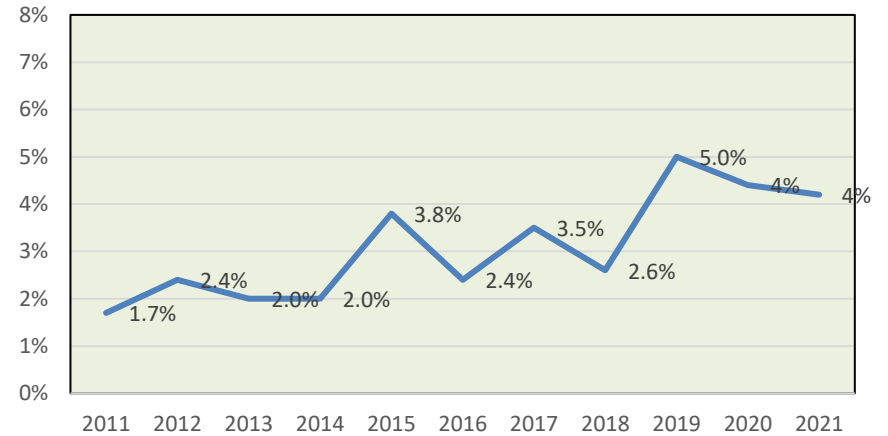
National data is from CMS report for period 12/1/20 - 11/31/21. Wisconsin data is for Calendar Year 2021.



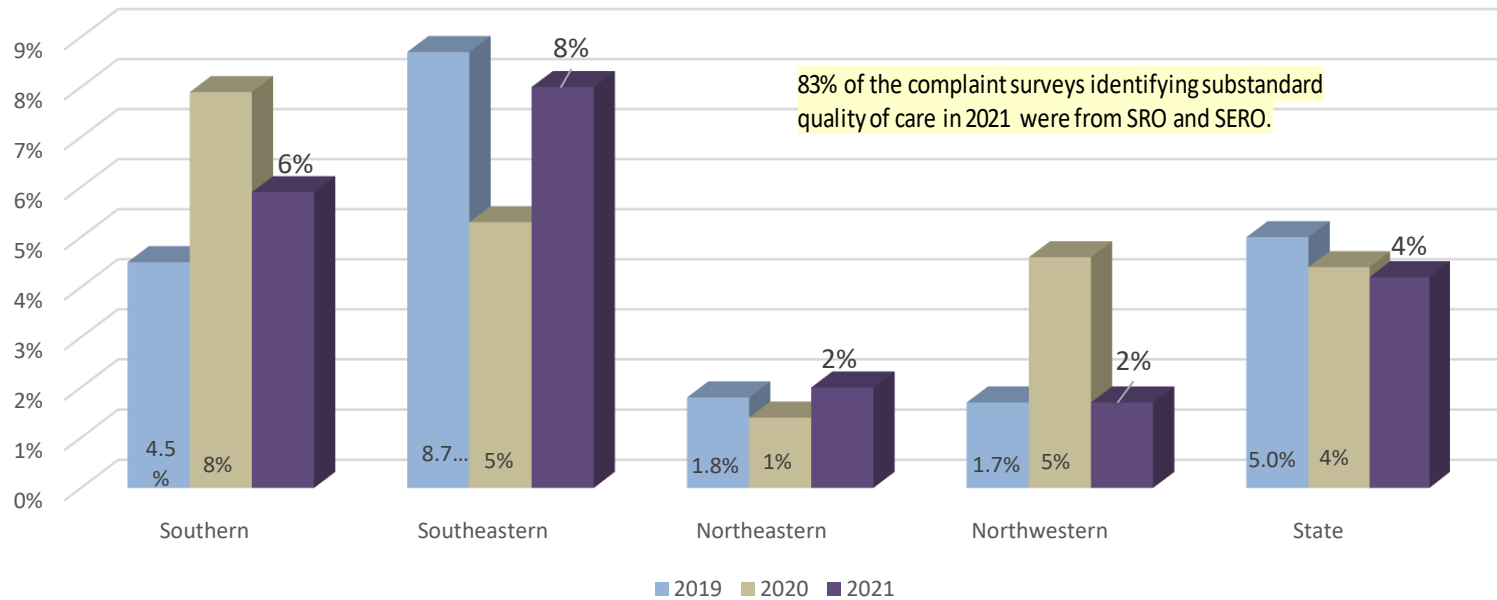
Percent of Complaint Surveys with Substandard Quality of Care

Data Link Viewer

State Ten-Year Trend



Three-Year Trend by Regional Office

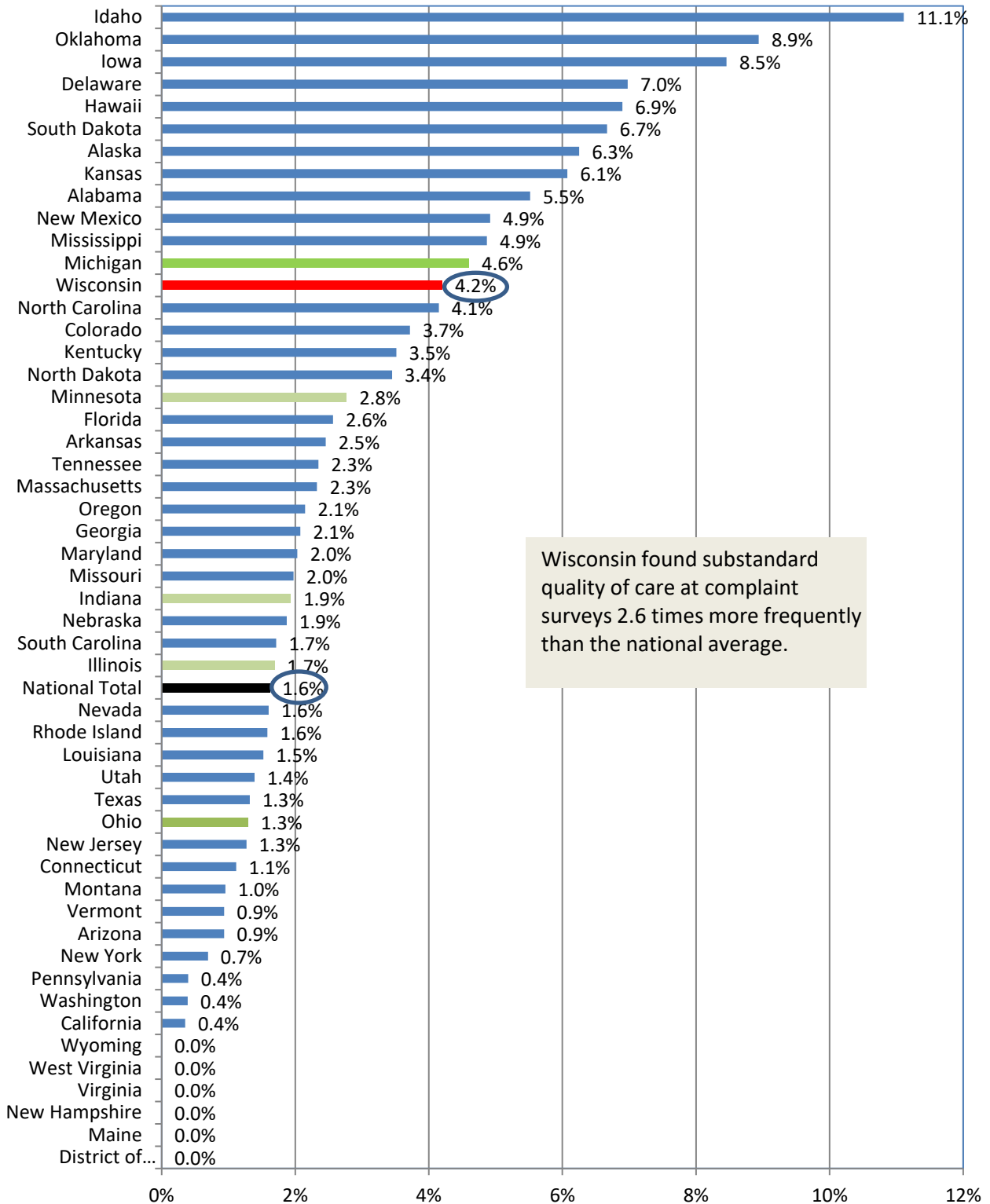


83% of the complaint surveys identifying substandard quality of care in 2021 were from SRO and SERO.



Percentage of 2021 Complaint Surveys Identifying Substandard Quality of Care

Data Link Viewer and S&C QCOR

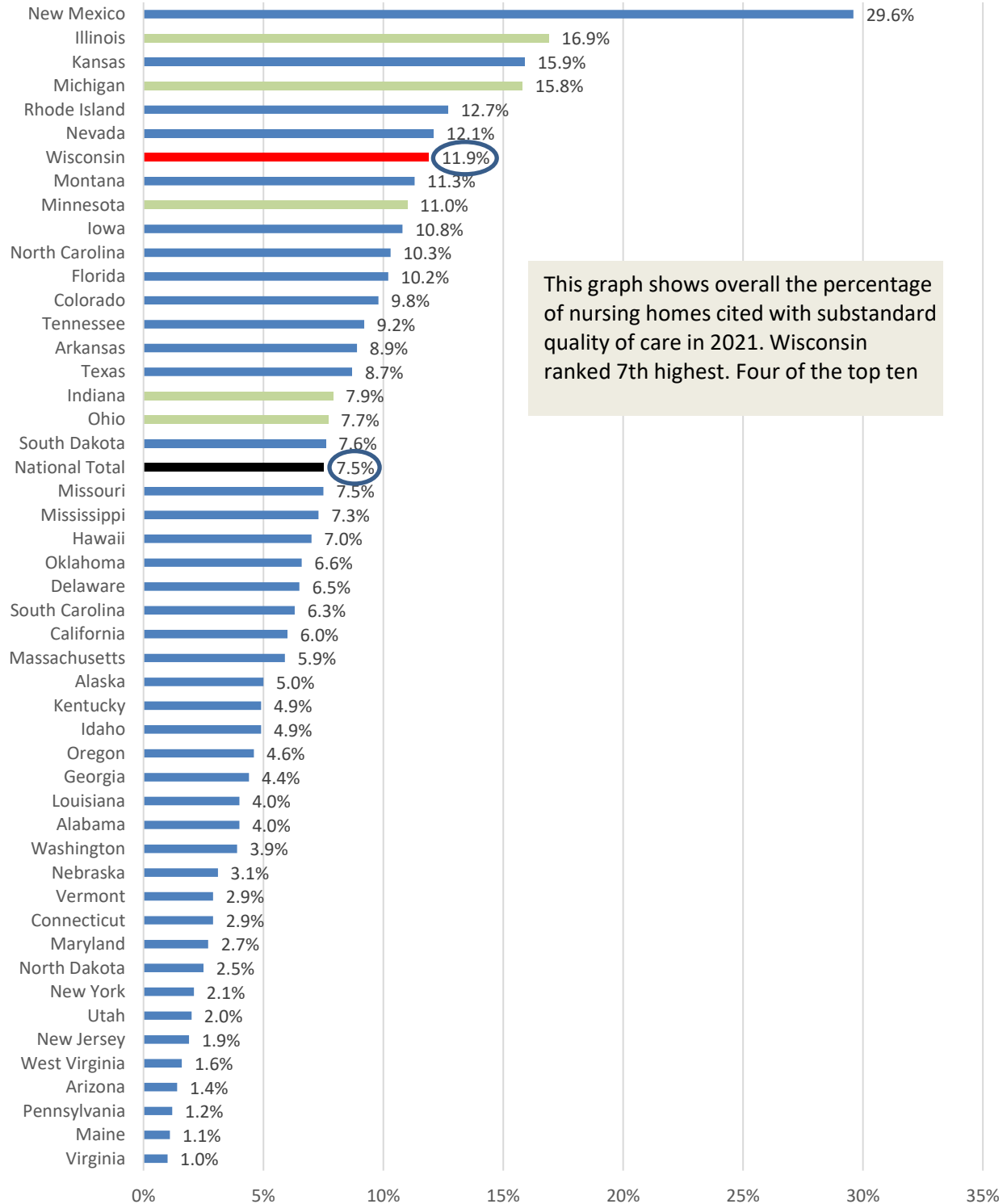


Wisconsin found substandard quality of care at complaint surveys 2.6 times more frequently than the national average.



Percent of Nursing Homes with Substandard Quality of Care 2021

S&C QCOR

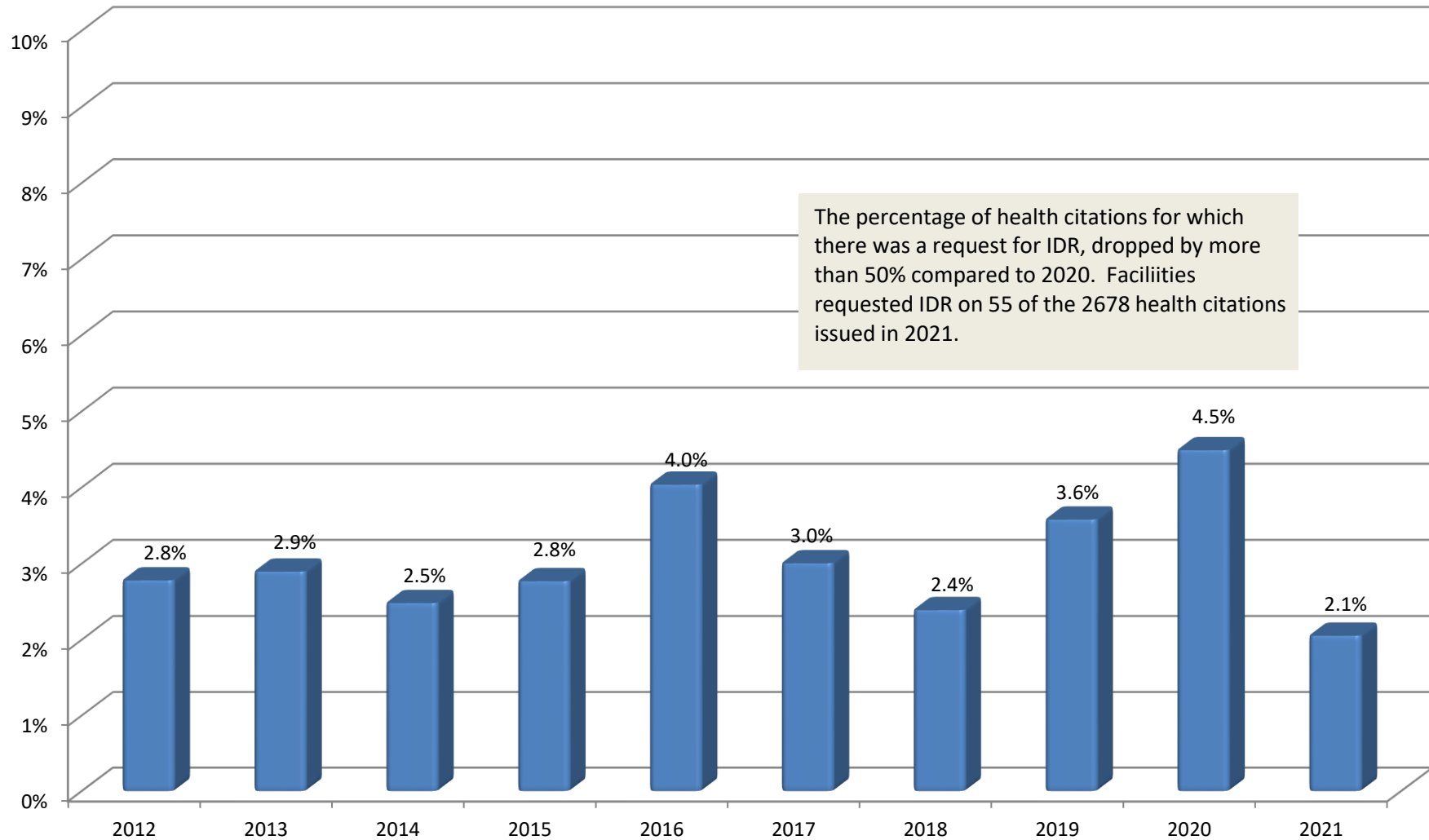


This graph shows overall the percentage of nursing homes cited with substandard quality of care in 2021. Wisconsin ranked 7th highest. Four of the top ten



Percentage of Federal Health Citations with Request for Informal Dispute Resolution 2012 - 2021

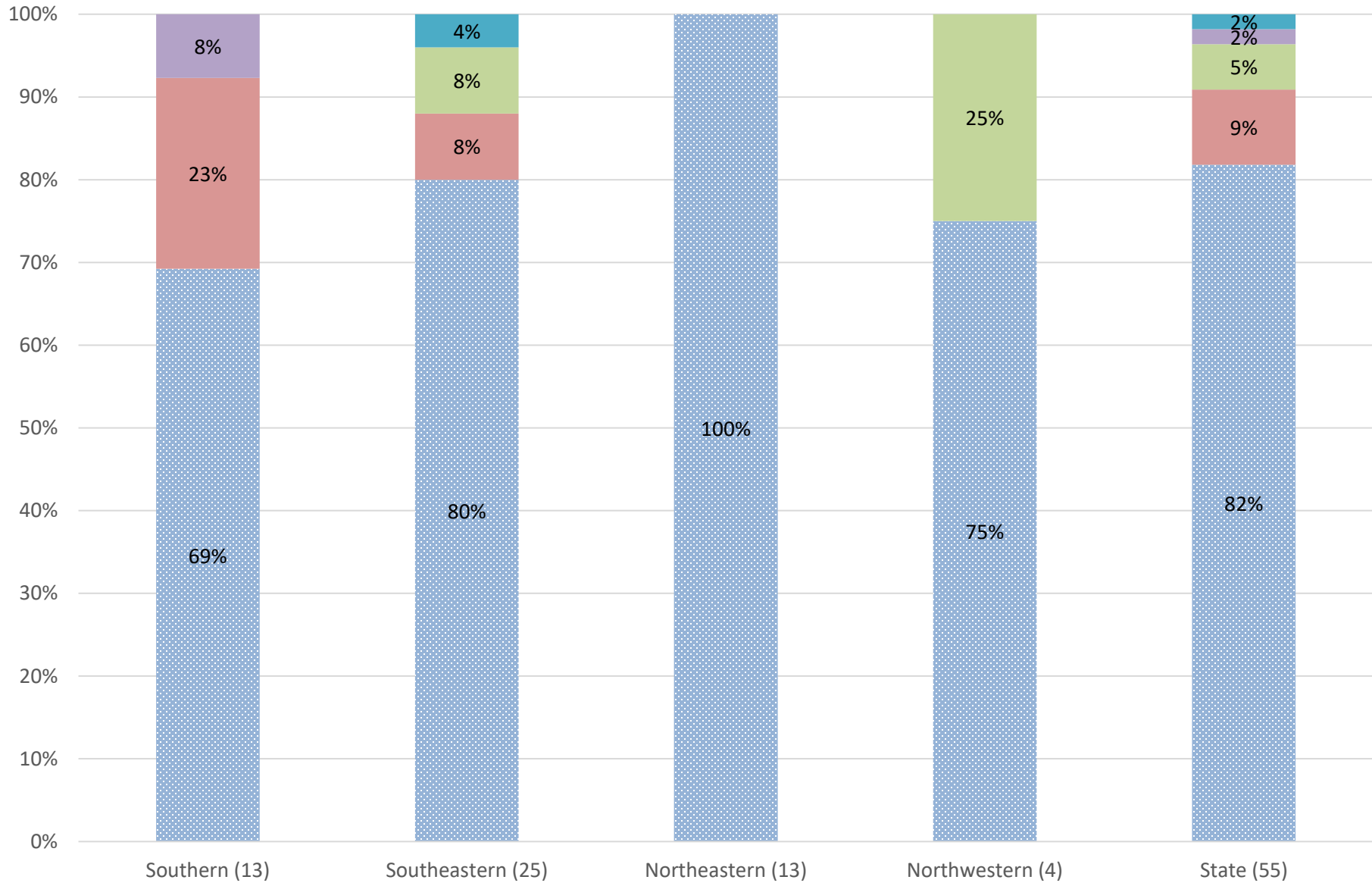
Data Link Viewer





Informal Dispute Resolution Outcomes 2021 by Regional Office

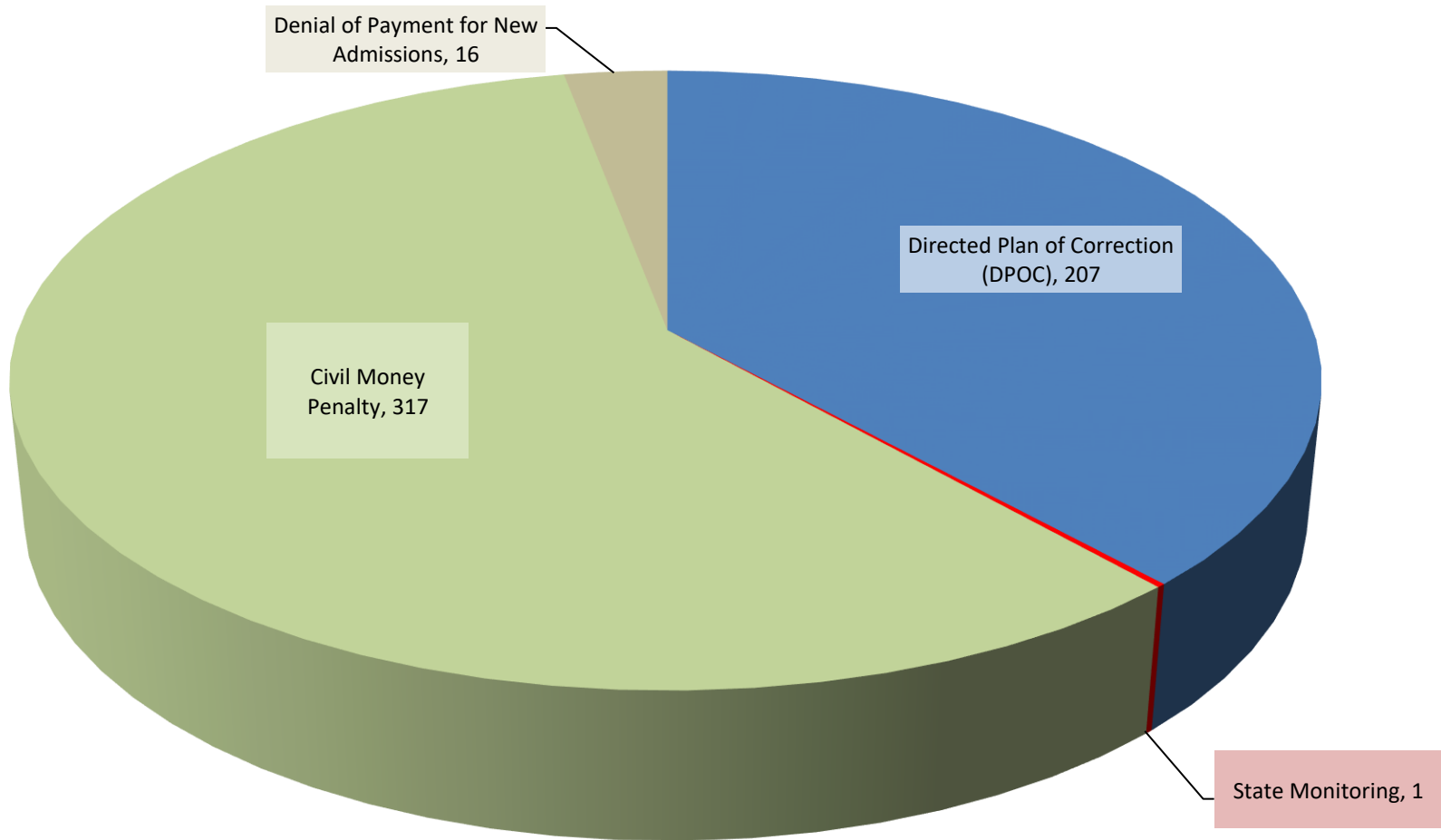
■ % No change ■ % Scope/Severity changed ■ % Citation deleted ■ % Amended ■ % Tag changed



MPRO IDR Recommendations					
Date	Event#	DQA Region, i.e., SERO, SRO,	Tag IDR'ed, with the S/S	IDR results	MPRO recommend change?
08/25/2021	7B5R12	SRO (Madison)	F580 D	Amended	Amended with no change to S/S
09/09/2021	LWU712	SERO (Milwaukee)	F684 G	Amended	S/S decreased
09/09/2021	L8C111	NWRO (Eau Claire)	F689 G	Deleted	Deleted Rebuttal Information Sufficient
09/24/2021	T85W11	NERO (Green Bay)	F580 J	Supported	Supported
10/04/2021	JLBP11	SRO (Madison)	F880 F	Supported	Supported
10/04/2021	JLBP21	SRO (Madison)	K353 E	Deleted	Deleted Rebuttal Information Sufficient
10/05/2021	ZPLQ11	SERO (Milwaukee)	F686 G	Amended	S/S decreased
10/07/2021	PRTT11	SRO (Madison)	F760 G	Amended	Amended with no change to S/S
10/08/2021	LEU211	SERO (Milwaukee)	F689 G	Supported	Supported
10/13/2021	ICOB21	NWRO (Eau Claire)	K930 E	Supported	Rebuttal Information Insufficient
10/21/2021	EE7211	SRO (Madison)	F689 G	Amended	S/S decreased
11/18/2021	16RL11	NWRO (Eau Claire)	F837 F	Supported	Rebuttal Information Insufficient
11/29/2021	V2K111	SERO (Milwaukee)	F684 J	Supported	Rebuttal Information Insufficient
11/29/2021	3V8011	SRO (Madison)	F880 L	Supported	Rebuttal Information Insufficient
11/30/2021	GWPP11	SRO (Madison)	F684 G	Supported	Rebuttal Information Insufficient
12/03/2021	LZ5U21	NERO (Green Bay)	E004 F, E039 F, K211 D	Deleted, Supported, Supported	Rebuttal Information Sufficient, Rebuttal Information Insufficient
12/08/2021	4IRW11	NWRO (Eau Claire)	F921 E	Supported	Rebuttal Information Insufficient
12/08/2021	2IQ911	SRO (Madison)	F684 K, F880 L, F887 E	Supported, Amended, Supported	Rebuttal Information Insufficient, Amendment with no change to S/S
12/09/2021	KVYD11	SERO (Milwaukee)	F558 D, F580 D, F583 D, F660 D, F684 D, F686 G, F695 D, F757 J	Supported, Supported, Supported,	Rebuttal Information Insufficient



Number of Federal Remedies Imposed 2021



Note: Many nursing homes had multiple remedies at one time (particularly a CMP and DPOC). Also, some nursing homes had more than one survey with remedies imposed.