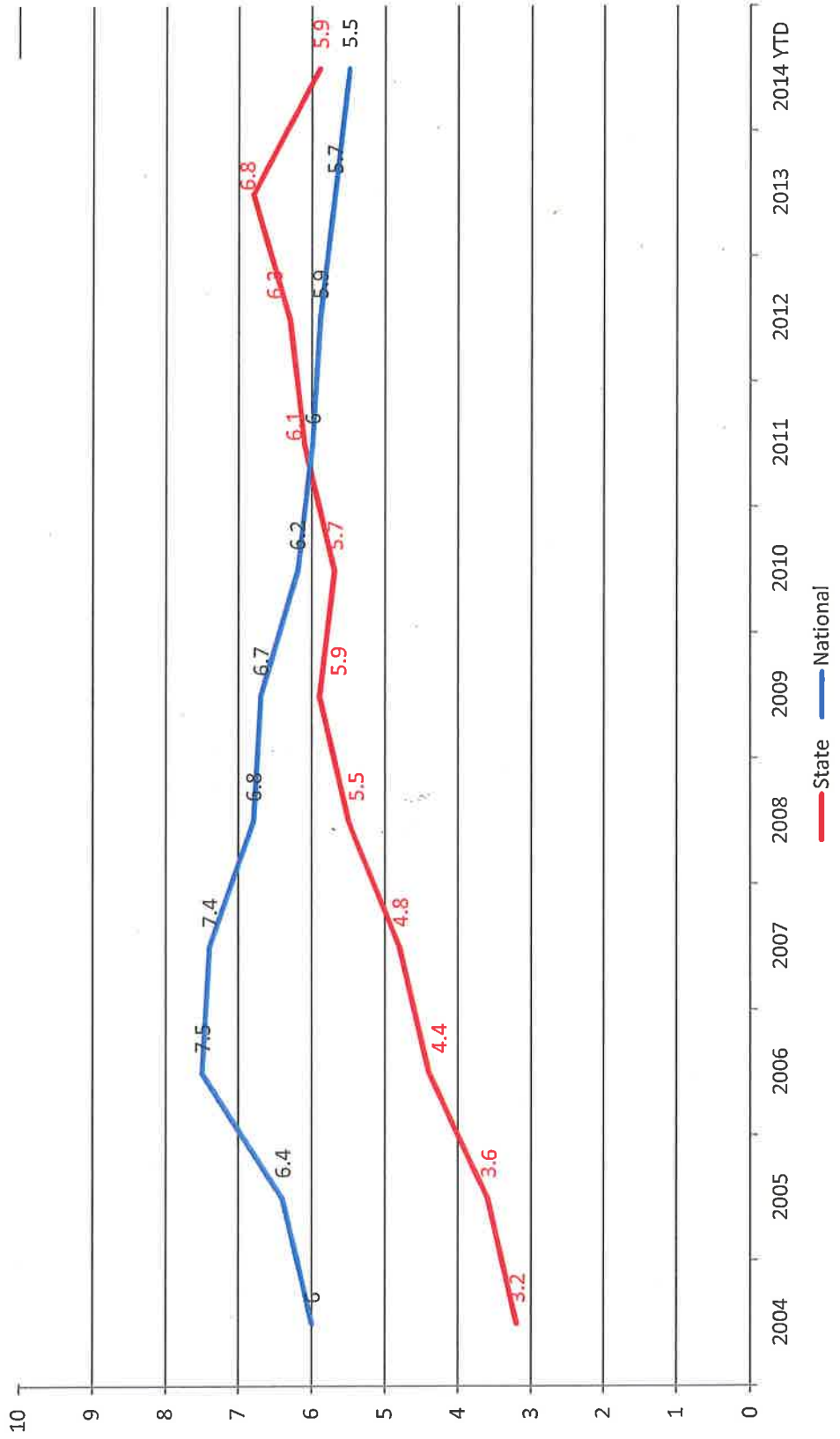




STATE OF WISCONSIN / DEPARTMENT OF HEALTH SERVICES
Division of Quality Assurance / Bureau of Nursing Home Resident Care

Average Number Federal Health Citations per Recertification Survey 2004 - 5/16/14

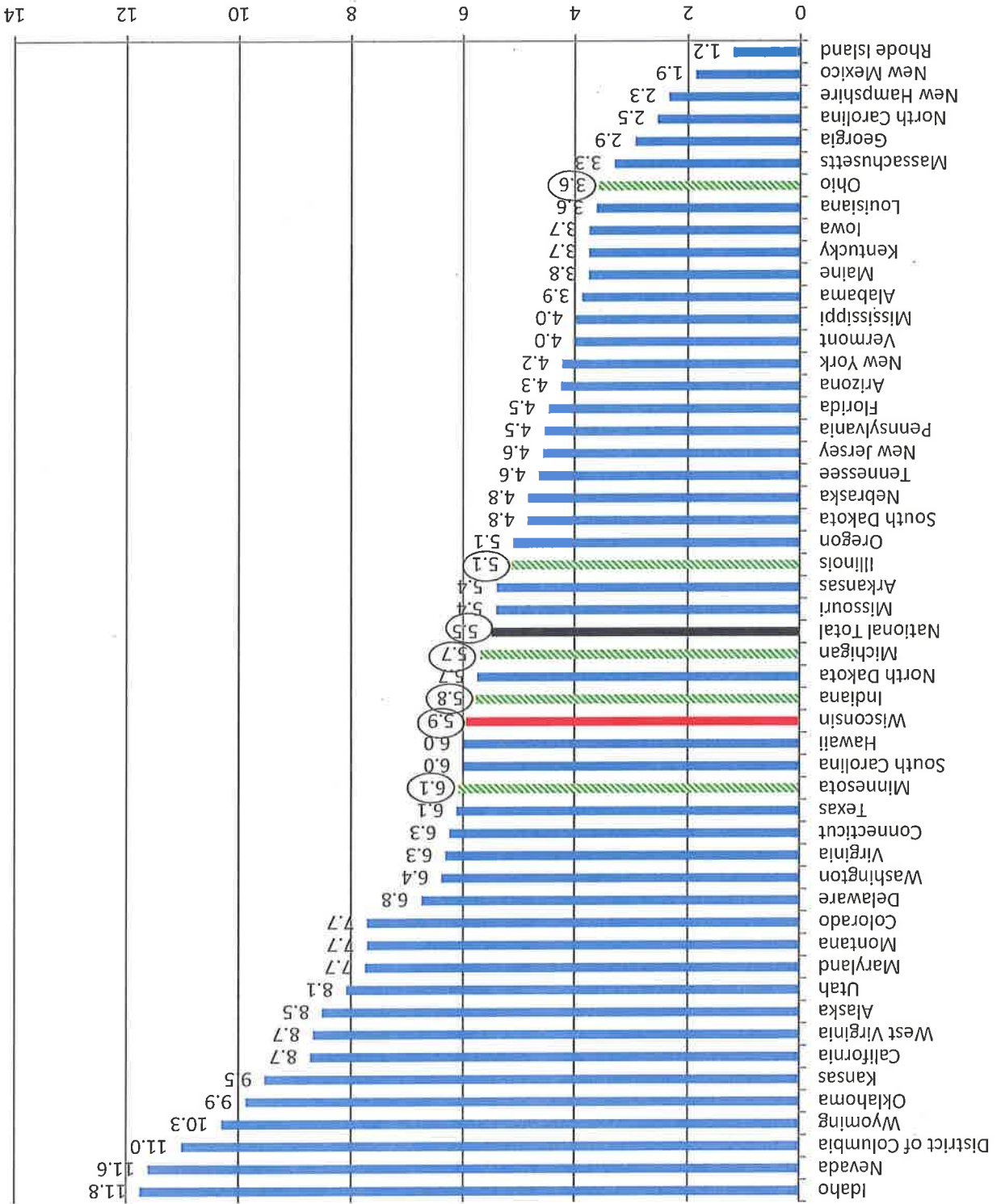




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Average Number Federal Health Citations per Recertification Survey

1/1 - 5/16/14

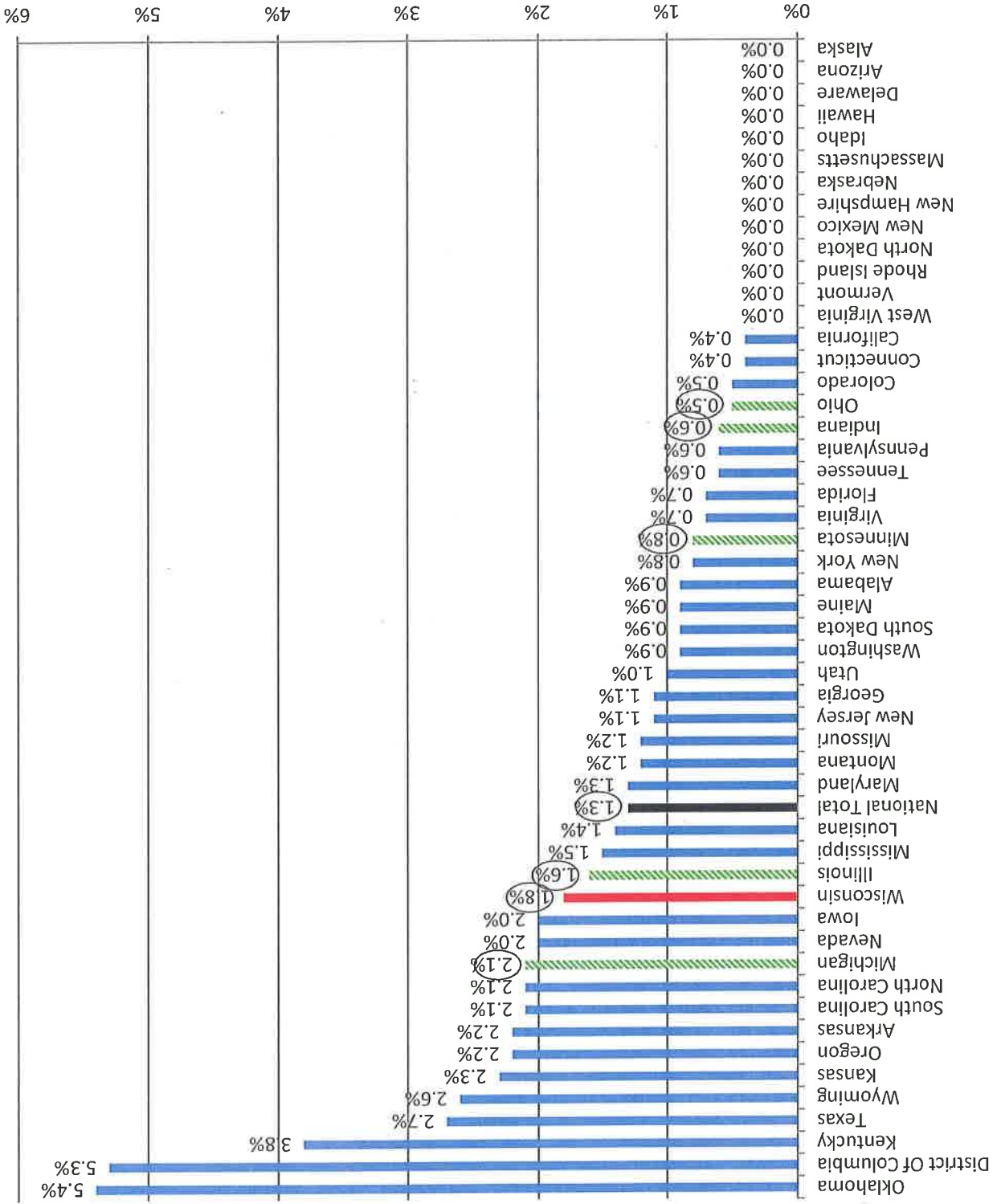




Percentage of Nhs Cited at Immediate Jeopardy

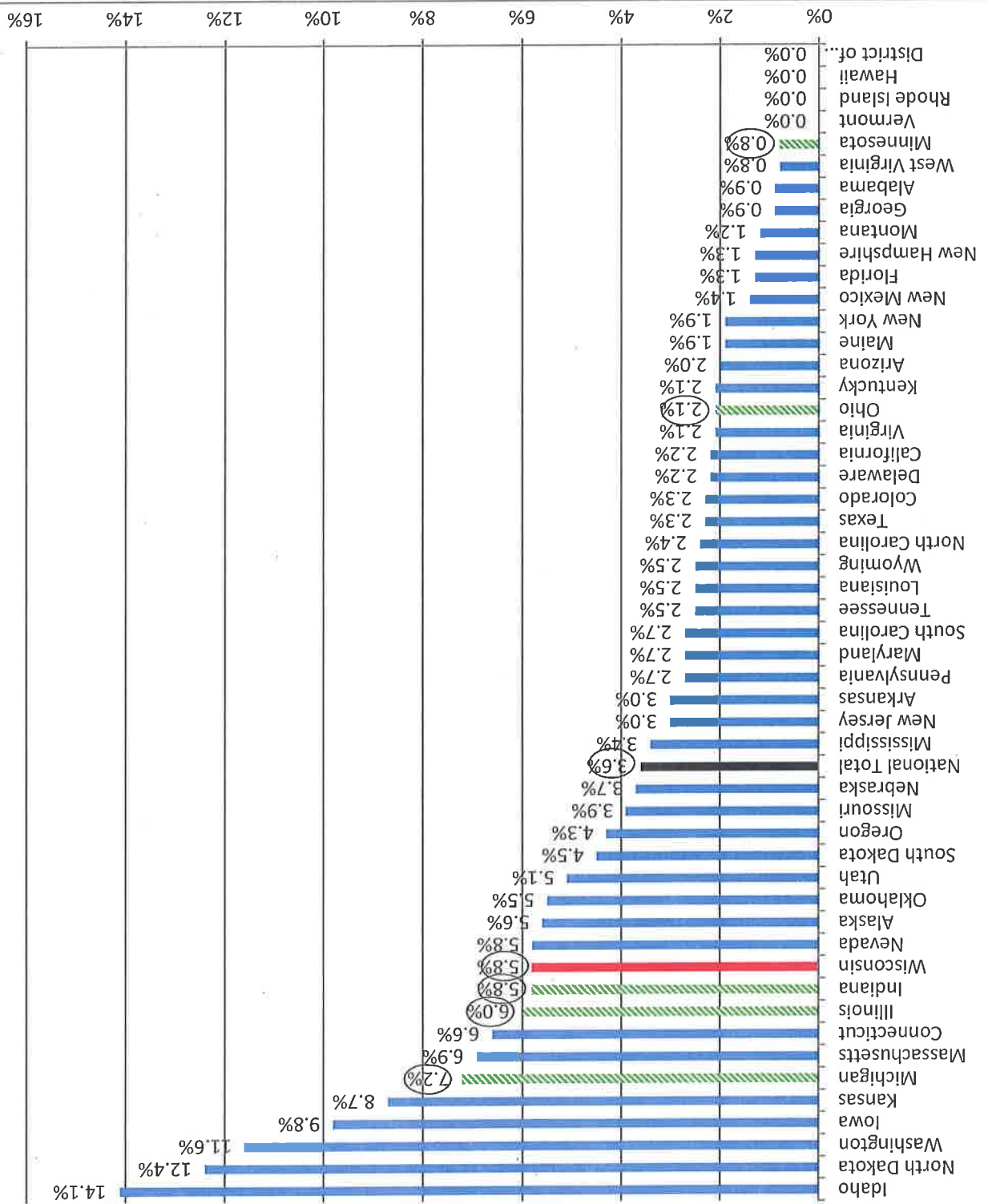
1/1 - 5/16/14

S&C PDQ Data



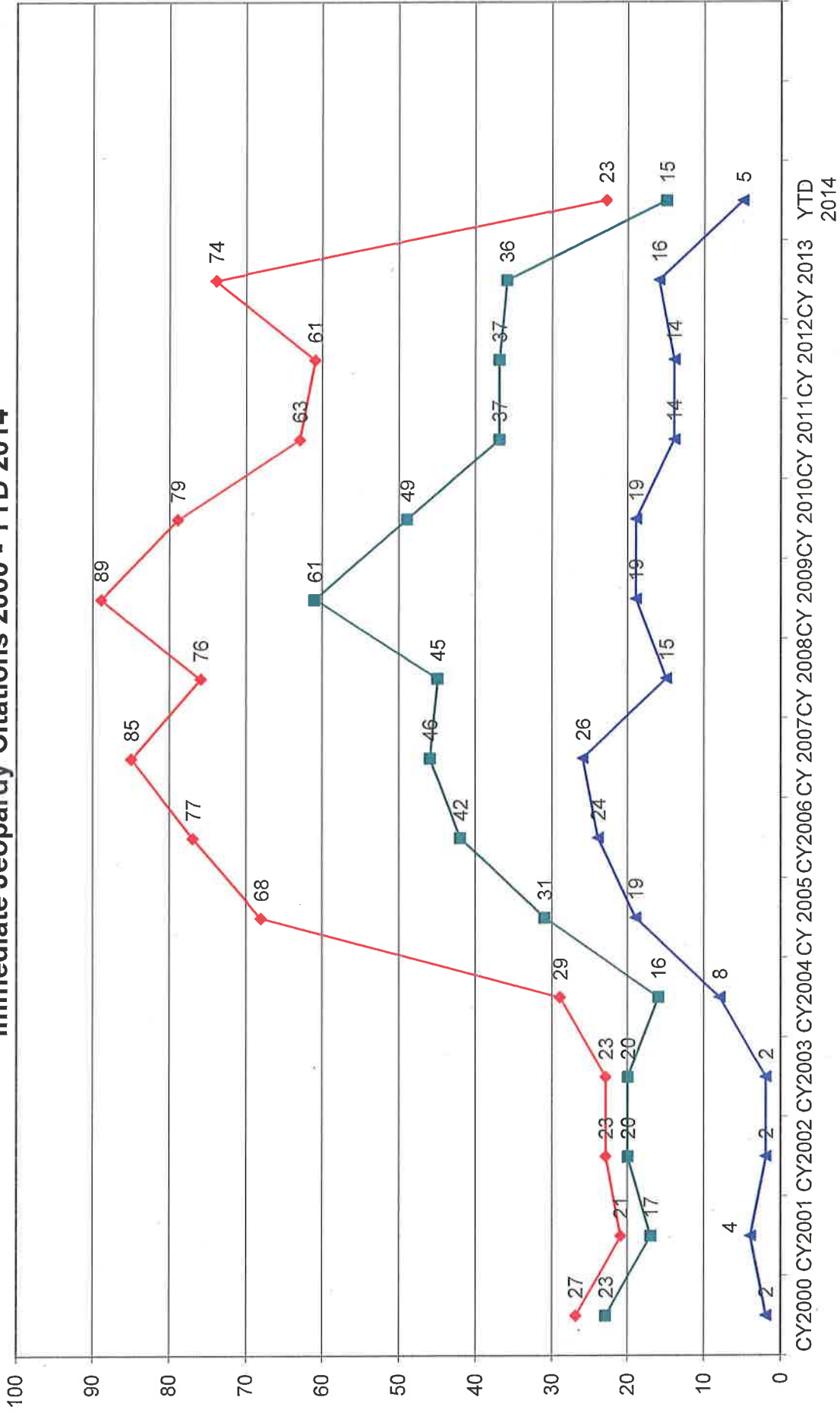
Percentage of NHS Cited at Actual Harm 1/1 - 5/16/14

S&C PDQ Data





Immediate Jeopardy Citations 2000 - YTD 2014



◆ # IJ citations ■ # facilities with IJ ▲ # facilities with multiple IJs



STATE OF WISCONSIN / DEPARTMENT OF HEALTH SERVICES
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TOP TEN FEDERAL HEALTH CITATIONS – NATION, STATE, REGIONAL OFFICE – 2014 thru 5/16/14

Nation	State	Southern (Madison)	Southeastern (Milwaukee)	Northeastern (Green Bay)	Northern (Rhinelander)	Western (Eau Claire)
F323 - supervision to prevent accidents (1863)	F323 - supervision to prevent accidents (87)	F371 - store, prepare, and serve food under sanitary conditions (18)	F323 - supervision to prevent accidents (29)	F441 - infection control (20)	F441 - infection control (13)	F280 - periodically review and revise the plan of care (31)
F441 - infection control (1782)	F441 - infection control (74)	F282 - care in accordance with care plan (18)	F225 - investigate allegations of abuse (19)	F425 - medication system assures accurate receipt/administration (18)	F371 - store, prepare, and serve food under sanitary conditions (8)	F441 - infection control (26)
F309 - care promotes highest level of well-being (1527)	F314 - prevention of pressure ulcers (69)	F323 - supervision to prevent accidents (16)	F314 - prevention of pressure ulcers (19)	F314 - prevention of pressure ulcers (16)	F315 - services to restore as much normal bladder function as possible (8)	F323 - supervision to prevent accidents (23)
F371 - store, prepare, and serve food under sanitary conditions (1425)	F371 - store, prepare, and serve food under sanitary conditions (63)	F225 - investigate allegations of abuse (11)	F309 - care promotes highest level of well-being (17)	F315 - services to restore as much normal bladder function as possible (15)	F314 - prevention of pressure ulcers (7)	F282 - care in accordance with care plan (21)
F329 - drug regimen is free of unnecessary drugs (945)	F309 - care promotes highest level of well-being (57)	F441 - infection control (11)	F441 - infection control (14)	F371 - store, prepare, and serve food under sanitary conditions (15)	F309 - care promotes highest level of well-being (7)	F279 - develop comprehensive care plan (20)
F279 - develop comprehensive care plan (931)	F225 - investigate allegations of abuse (54)	F155 - right to formulate advance directive and to refuse treatment (10)	F279 - develop comprehensive care plan (13)	F323 - supervision to prevent accidents (13)	F332 - medication error rate is less than 5% (7)	F314 - prevention of pressure ulcers (19)
F431 - labeling of drugs and biological (872)	F282 - care in accordance with care plan (53)	F157 - promptly consult with MD after significant condition change (9)	F329 - drug regimen is free of unnecessary drugs (10)	F312 - services to maintain good nutrition, grooming, personal and oral hygiene (11)	F329 - drug regimen is free of unnecessary drugs (6)	F329 - drug regimen is free of unnecessary drugs (18)
F514 - documentation (839)	F329 - drug regimen is free of unnecessary drugs (51)	F309 - care promotes highest level of well-being (9)	F312 - services to maintain good nutrition, grooming, personal and oral hygiene (10)	F329 - drug regimen is free of unnecessary drugs (10)	F323 - supervision to prevent accidents (6)	F309 - care promotes highest level of well-being (17)
F281 - professional standards of practice (751)	F315 - services to restore as much normal bladder function as possible (50)	F280 - periodically review and revise the plan of care (9)	F155 - right to formulate advance directive and to refuse treatment (9)	F241 - resident dignity (8)	F279 - develop comprehensive care plan (6)	F225 - investigate allegations of abuse (16)
F241 - resident dignity (733)	F280 - periodically review and revise the plan of care (46)	F314 - prevention of pressure ulcers (8)	4 tied with 7 citations each (F315, F425, F156, F157)	F156 - inform resident of services and charges (8)	2 tied with 4 citations each (F425, F272)	F371 - store, prepare, and serve food under sanitary conditions (16)

ITALICS – not in State's Top Ten BLUE - new to Top Ten compared to entity's 2013 data