**DHS Will Be Conducting Quality of Life Surveys**

The Department of Health Services (DHS) has contracted with Vital Research, an independent research organization, to conduct an in-person survey to learn more about people in Wisconsin who are getting long-term care. DHS has partnered with the National Core Indicators Aging & Disabilities project supported by the National Association of States United for Aging and Disabilities (NASUAD). To learn more, please visit [www.nci-ad.org](http://www.nci-ad.org/).

Participants will include nursing home residents whose care is paid for by Medicaid, as well as people in other Medicaid long term care programs. Participants can pick the date, time, and location of the survey. The participant’s guardian or power of attorney, if the resident has one, can be (but is not required to be) present during the survey. Nursing home staff may only be present during the survey if the resident, guardian, or power of attorney would like them included. From October, 2018, through May, 2019, interviewers from Vital Research may contact residents to schedule appointments and answer questions about the project. Vital Research interviewer’s pictures are available online, please visit <https://vitalresearch.com/wisconsin/nci/index.html>.

Participants are randomly selected. Nursing home residents or their guardian/power of attorney, will receive letters about the survey from DHS. If these letters come to the facility mailing address, please forward them to participants and/or their guardians. If you would like Vital Research to use different contact information for a selected participant, please let them know by calling Erin Der-McLeod, from Vital Research, to update the contact information toll free at 1-888-848-2555.

Share this letter with direct care and front desk staff. Questions for DHS about the survey can be directed to Michelle Osness, the Wisconsin state coordinator, by email at [michellem.osness@dhs.wisconsin.gov](mailto:michellem.osness@dhs.wisconsin.gov) or by phone at 608-266-3541.