ТО	P TEN FEDERAL HE	ALTH CITATIONS - I	NATION, STATE, RE	EGIONAL OFFICE -	1/1/2015 – 6/30/2015	
Nation	State	Southern (Madison)	Southeastern (Milwaukee)	Northeastern (Green Bay)	Northern (Rhinelander)	Western (Eau Claire)
F323 - supervision to prevent accidents (2579)	F441 - infection control (110)	F441 - infection control (21)	F323 - supervision to prevent accidents (38)	F314 - prevention of pressure ulcers (34)	F441 - infection control (20)	F280 - periodically review and revise the plan of care (29)
F441 - infection control (2537)	F323 - supervision to prevent accidents (102)	F225 - investigate allegations of abuse (20)	F225 - investigate allegations of abuse (28)	F441 - infection control (24)	F371 - store, prepare, and serve food under sanitary conditions (14)	F441 - infection control (24)
F371 - store, prepare, and serve food under sanitary conditions (2209)	F314 - prevention of pressure ulcers (92)	F323 - supervision to prevent accidents (19)	F309 - care promotes highest level of well- being (27)	F371 - store, prepare, and serve food under sanitary conditions (21)	F329 - drug regimen is free of unnecessary drugs (13)	F309 - care promotes highest level of well- being (21)
F309 - care promotes highest level of well-being (2165)	F225 - investigate allegations of abuse (89)	F282 - care in accordance with care plan (16)	F314 - prevention of pressure ulcers (23)	F225 - investigate allegations of abuse (20)	F315 - services to restore normal bladder function and prevent infection (11)	F323 - supervision to prevent accidents (20)
F329 - drug regimen is free of unnecessary drugs (1407)	F371 - store, prepare, and serve food under sanitary conditions (78)	F329 - drug regimen is free of unnecessary drugs (15)	F441 - infection control (21)	F315 - services to restore normal bladder function and prevent infection (19)	F282 - care in accordance with care plan (10)	F371 - store, prepare, and serve food under sanitary conditions (19)
<u>F279</u> - develop comprehensive care plan (1401)	F309 - care promotes highest level of well- being (74)	F425 - medication system assures accurate receipt and administration (15)	F425 - medication system assures accurate receipt and administration (17)	F425 - medication system assures accurate receipt and administration (16)	F279 - develop comprehensive plan of care (9)	F282 - care in accordance with care plan (16)
<u>F431</u> - labeling of drugs and biological (1360)	F329 - drug regimen is free of unnecessary drugs (71)	F314 - prevention of pressure ulcers (14)	F329 - drug regimen is free of unnecessary drugs (17)	F157 - PROMPTLY CONSULT WITH MD AFTER SIGNIFICANT CONDITION CHANGE (16)	F323 - supervision to prevent accidents (9)	<u>F279</u> - develop comprehensive care plan (15)
<u>F514</u> - documentation (1208)	F425 - MEDICATION SYSTEM ASSURES ACCURATE RECEIPT AND ADMINISTRATION (68)	F309 - CARE PROMOTES HIGHEST LEVEL OF WELL- BEING (14)	F279 - develop comprehensive care plan (15)	F323 - supervision to prevent accidents (16)	F425 - MEDICATION SYSTEM ASSURES ACCURATE RECEIPT AND ADMINISTRATION (9)	F225 - INVESTIGATE ALLEGATIONS OF ABUSE (13)
F282 - care in accordance with care plan (1083)	F315 - services to restore normal bladder function and prevent infection (60)	<u>F157</u> - promptly consult with MD after significant condition change (13)	F514 - documentation (13)	F329 - drug regimen is free of unnecessary drugs (14)	F225 - INVESTIGATE ALLEGATIONS OF ABUSE (8)	F314 - prevention of pressure ulcers (13)
F225 - INVESTIGATE ALLEGATIONS OF ABUSE (1070)	F282 - care in accordance with care plan (54)	F371 - store, prepare, and serve food under sanitary conditions (13)	F157 - PROMPTLY CONSULT WITH MD AFTER SIGNIFICANT CONDITION CHANGE (12)	F226 – DEVELOP AND IMPLEMENT POLICIES AND PROCEDURES PROHIBITING ABUSE (13)	F309 - care promotes highest level of wellbeing (8) F314 - prevention of pressure ulcers (8)	F315 - services to restore normal bladder function and prevent infection (12) F329 - drug regimen is free of unnecessary drugs (12)

ITALICS – not in State's Top Ten BLUE/SMALL CAPS - new to Top Ten compared to entity's 2014 data

Northeastern Regional Office (NERO) Top Ten Federal Health Citations First Half 2015

Rank	NERO Rank 2014	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1	2	F314	Services and treatment to prevent and/or to heal pressure ulcers	34	2
2	1	F441	Infection control program designed to prevent the development and control the spread of infection	24	1
3	4	F371	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	21	1
4	7	F225	Report and investigate allegations of abuse, mistreatment, neglect and misappropriation	20	0
5	3	F315	Care and services to restore as much normal bladder function as possible	19	1
6 (tied)		F157	Promptly consult with MD after a significant condition change	16	3
6 (tied)	5	F425	Pharmaceutical services ensure accurate acquiring and dispensing of medications	16	0
6 (tied)	6	F323	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	16	3
9	8	F329	Each resident's drug regimen is free of unnecessary drugs	14	0
10		F226	Develop and implement policies prohibiting abuse	13	0

Northern Regional Office (NRO) Top Ten Federal Health Citations First Half 2015

Rank	NRO Rank 2014	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1	1	F441	Infection control program designed to prevent the development and control the spread of infection	20	0
2	4	F371	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	14	0
3	7	F329	Each resident's drug regimen remains free of unnecessary drugs	13	0
4	5 (tied)	F315	Care and services to restore as much normal bladder function as possible	11	1
5	8 (tied)	F282	Services provided by qualified personnel in accordance with the plan of care	10	0
6 (tied)	8 (tied)	F279	Develop comprehensive care plan	9	0
6 (tied)	3	F323	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	9	0
6 (tied)		F425	Pharmaceutical services ensure accurate acquiring and dispensing of medications	9	0
9 (tied)		F225	Report and investigate allegations of abuse, mistreatment, neglect and misappropriation	8	0
9 (tied)	5 (tied)	F309	Care and services to attain/maintain highest practicable level of well-being	8	0
9 (tied)	2	F314	Services and treatment to prevent and/or to heal pressure ulcers	8	1

Southeastern Regional Office (SERO) Top Ten Federal Health Citations First Half 2015

Rank	SERO Rank 2014	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1	1	F323	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	38	8
2	2	F225	Reporting and investigating allegations of abuse, mistreatment, neglect and misappropriation	28	0
3	3	F309	Care and services to attain/maintain highest practicable level of well-being	27	10
4	4	F314	Services and treatment to prevent and/or to heal pressure ulcers	23	6
5	6	F441	Infection control program designed to prevent the development and spread of infection	21	1
6 (tied)	8	F425	Pharmaceutical services ensure accurate acquiring and dispensing of medications	17	0
6 (tied)	7	F329	Drug regimen is free of unnecessary drugs	17	0
8	5	F279	Develop comprehensive plan of care	15	0
9	9 (tied)	F514	Documentation is complete and accurate	13	0
10		F157	Promptly consult with MD after a significant condition change	12	4

Southern Regional Office (SRO) Top Ten Federal Health Citations First Half 2015

Rank	SRO Rank 2014	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1	5	F441	Infection control program designed to prevent the development and control the spread of infection	21	1
2	6	F225	Report and investigate allegations of abuse, mistreatment, neglect and misappropriation	20	1
3	3 (tied)	F323	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	19	6
4	1	F282	Services provided by qualified personnel in accordance with the plan of care	16	0
5 (tied)	8	F425	Pharmaceutical services ensure accurate acquiring and dispensing of medications	15	0
5 (tied)	3 (tied)	F329	Each resident's drug regimen is free of unnecessary drugs	15	3
7 (tied)	9	F314	Services and treatment to prevent and/or to heal pressure ulcers	14	2
7 (tied)		F309	Care and services to attain/maintain highest practicable level of well-being	14	5
9 (tied)	10	F157	Promptly consult with MD after a significant condition change	13	2
9 (tied)	2	F371	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	13	0

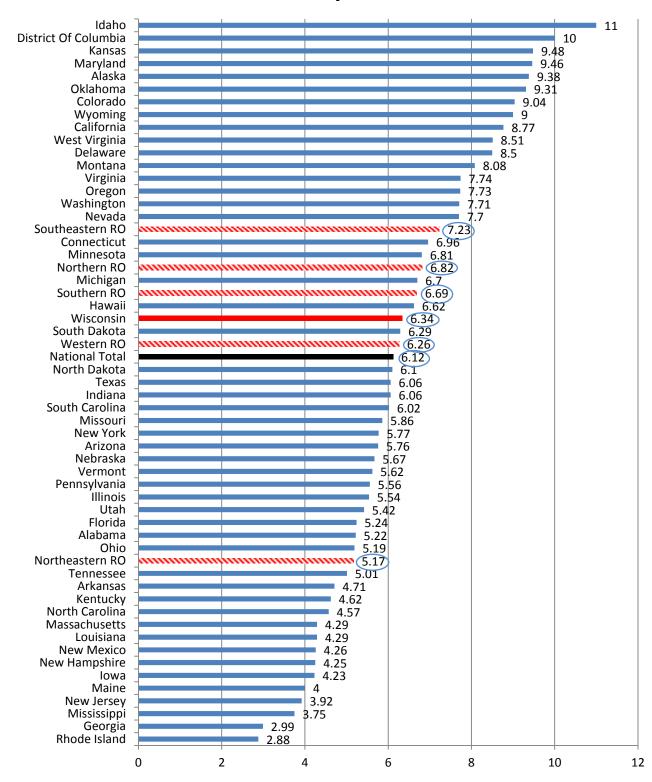
Wisconsin Top Ten Federal Health Citations First Half 2015

Rank	State Rank 2014	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1	1	F441	Infection control program designed to prevent the development and control the spread of infection	110	4
2	2	F323	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	102	17
3	3	F314	Services and treatment to prevent and/or to heal pressure ulcers	92	13
4	6	F225	Report and investigate allegations of abuse, mistreatment, neglect and misappropriation	89	1
5	4	F371	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	78	1
6	7	F309	Care and services to attain/maintain highest practicable level of well-being	74	20
7	5	F329	Each resident's drug regimen is free of unnecessary drugs	71	3
8		F425	Pharmaceutical services ensure accurate acquiring and dispensing of medications	68	1
9	8	F315	Care and services to restore as much normal bladder function as possible	60	3
10	9	F282	Services provided by qualified personnel in accordance with the plan of care	54	0

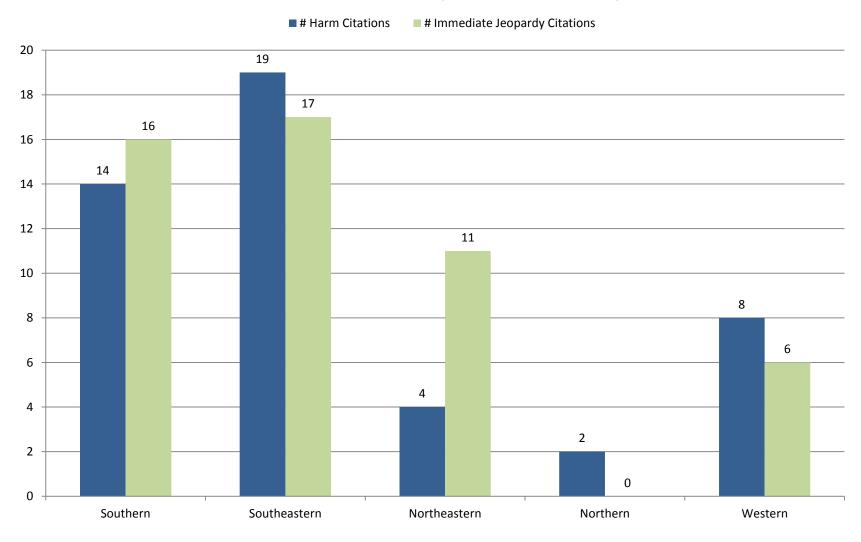
Western Regional Office (WRO) Top Ten Federal Health Citations First Half 2015

Rank	WRO Rank 2014	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1	1	F280	Periodically review and revise the plan of care	29	0
2	2	F441	Infection control program designed to prevent the development and control the spread of infection	24	1
3	8	F309	Care and services to attain/maintain highest practicable level of well-being	21	3
4	3	F323	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	20	0
5	6	F371	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	19	0
6	4	F282	Services provided by qualified personnel in accordance with the plan of care	16	0
7	7	F279	Develop comprehensive plan of care	15	0
8 (tied)		F225	Report and investigate allegations of abuse, mistreatment, neglect and misappropriation	13	0
8 (tied)	9	F314	Services and treatment to prevent and/or to heal pressure ulcers	13	2
10 (tied)	10	F315	Care and services to restore as much normal bladder function as possible	12	0
10 (tied)	5	F329	Each resident's drug regimen is free of unnecessary drugs	12	0

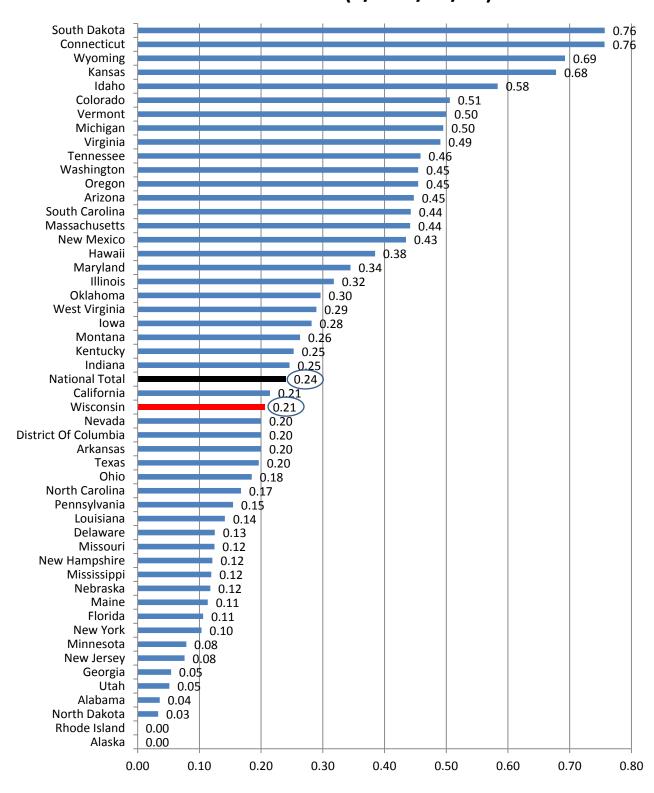
Average Number Federal Health Citations per Recertification Survey 1/1/15 - 6/30/15



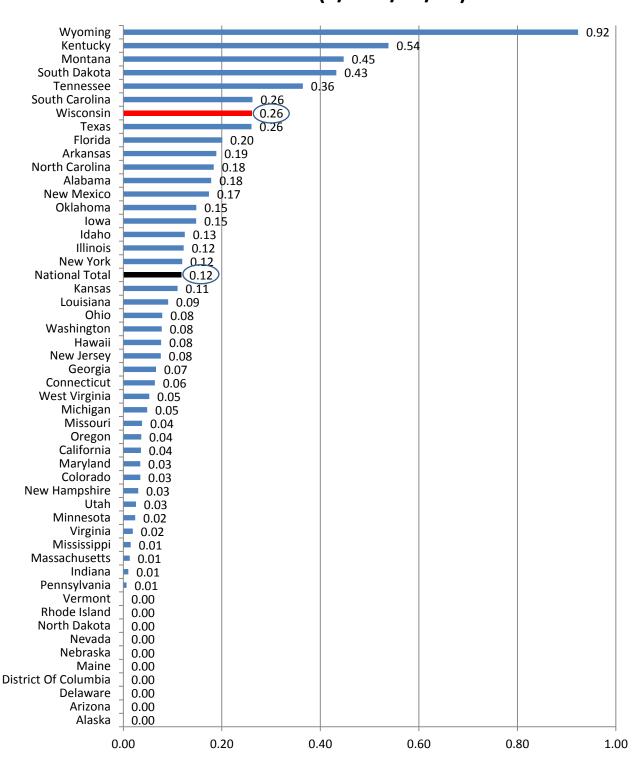
Actual Harm and Immediate Jeopardy Citations by Regional Office First Half 2015 (1/1/15 - 6/30/15)



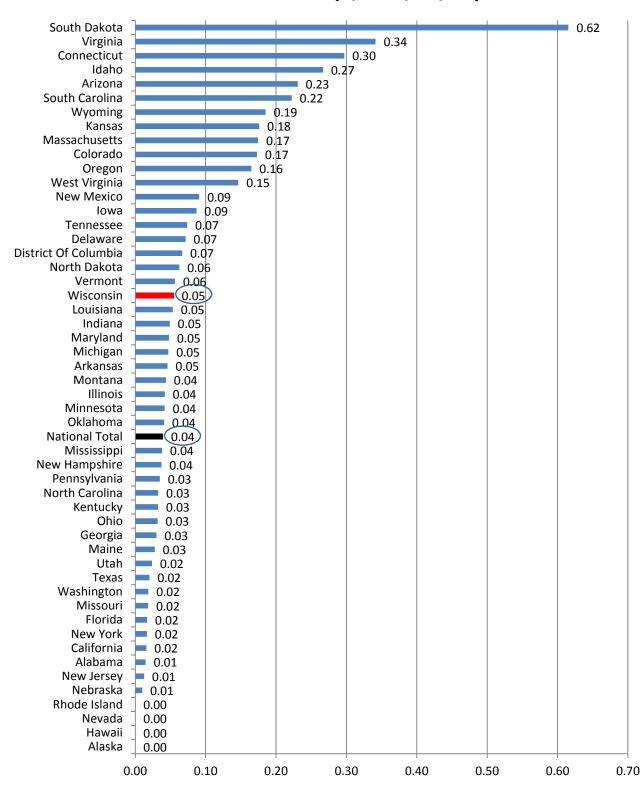
Average # Harm Citations per Recertification Survey First Half 2015 (1/1 - 6/30/15)



Average # Immediate Jeopardy Citations per Recertification Survey First Half 2015 (1/1 - 6/30/15)



Average # Harm Citations per Complaint Survey First Half 2015 (1/1 - 6/30/15)





Average # Immediate Jeopardy Citations per Complaint Survey First Half 2015 (1/1 - 6/30/15)

