

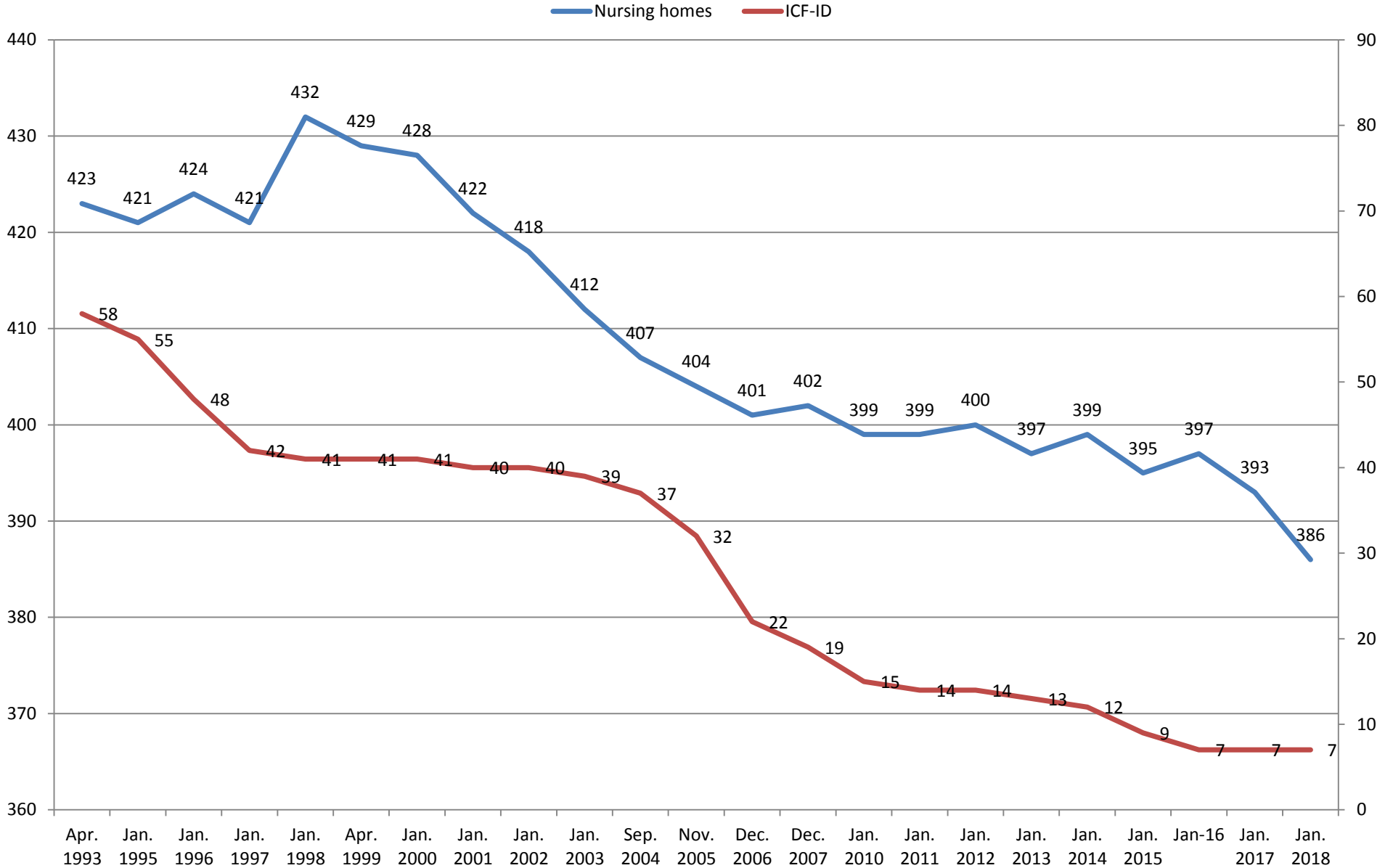
An outline map of the state of Wisconsin, showing its irregular borders and the Door Peninsula on the eastern side. The map is drawn with a thick black line.

**Division of Quality Assurance  
Bureau of Nursing Home ResidentCare**

**2017 Citing Statistics**



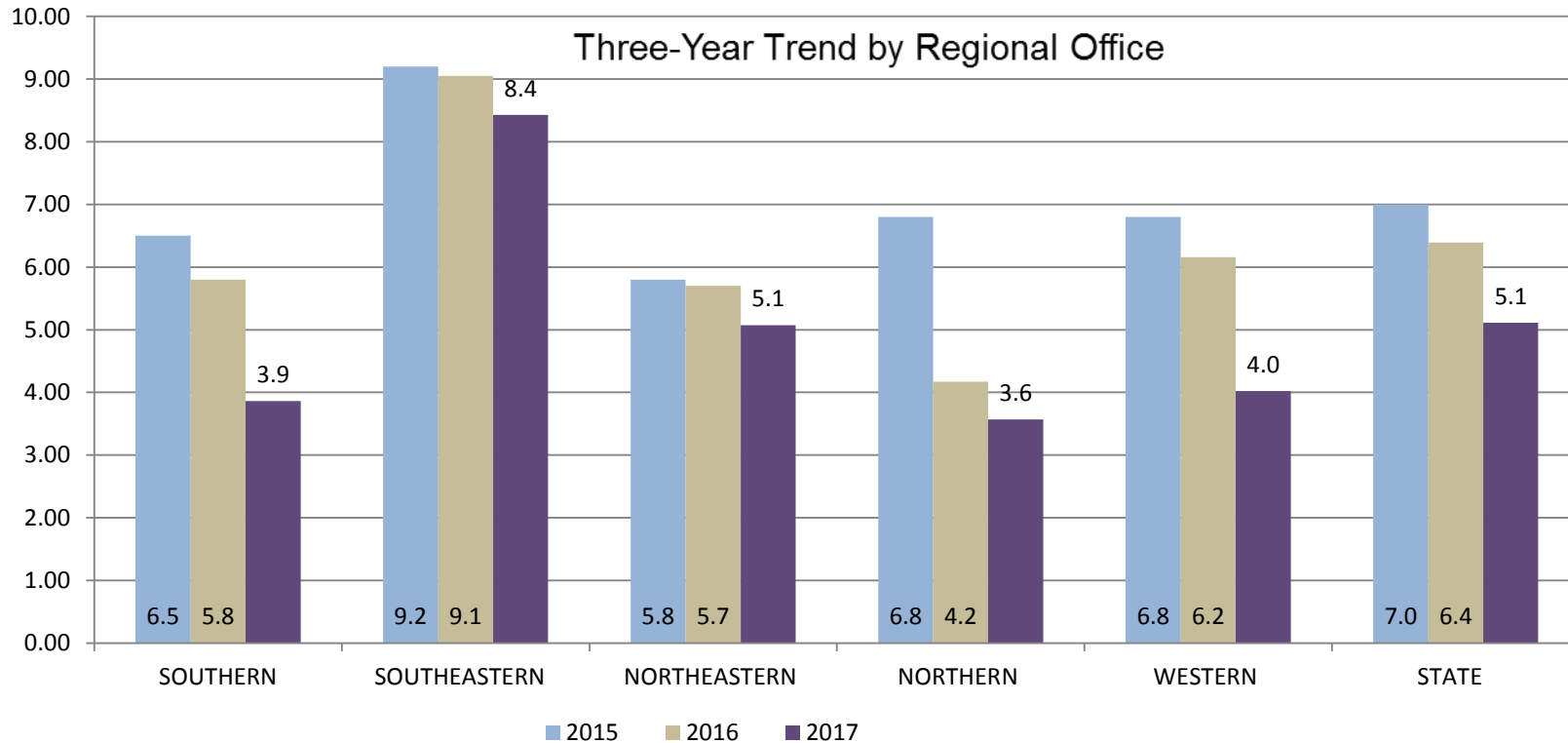
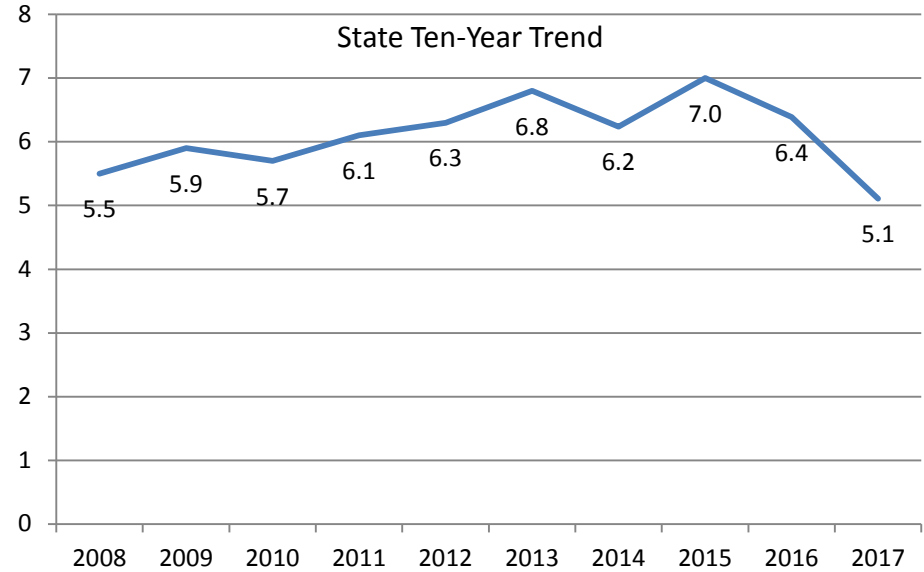
## Number of Nursing Homes and Intermediate Care Facilities for the Intellectually Disabled`





# Average Number of Federal Health Citations per Recertification Survey

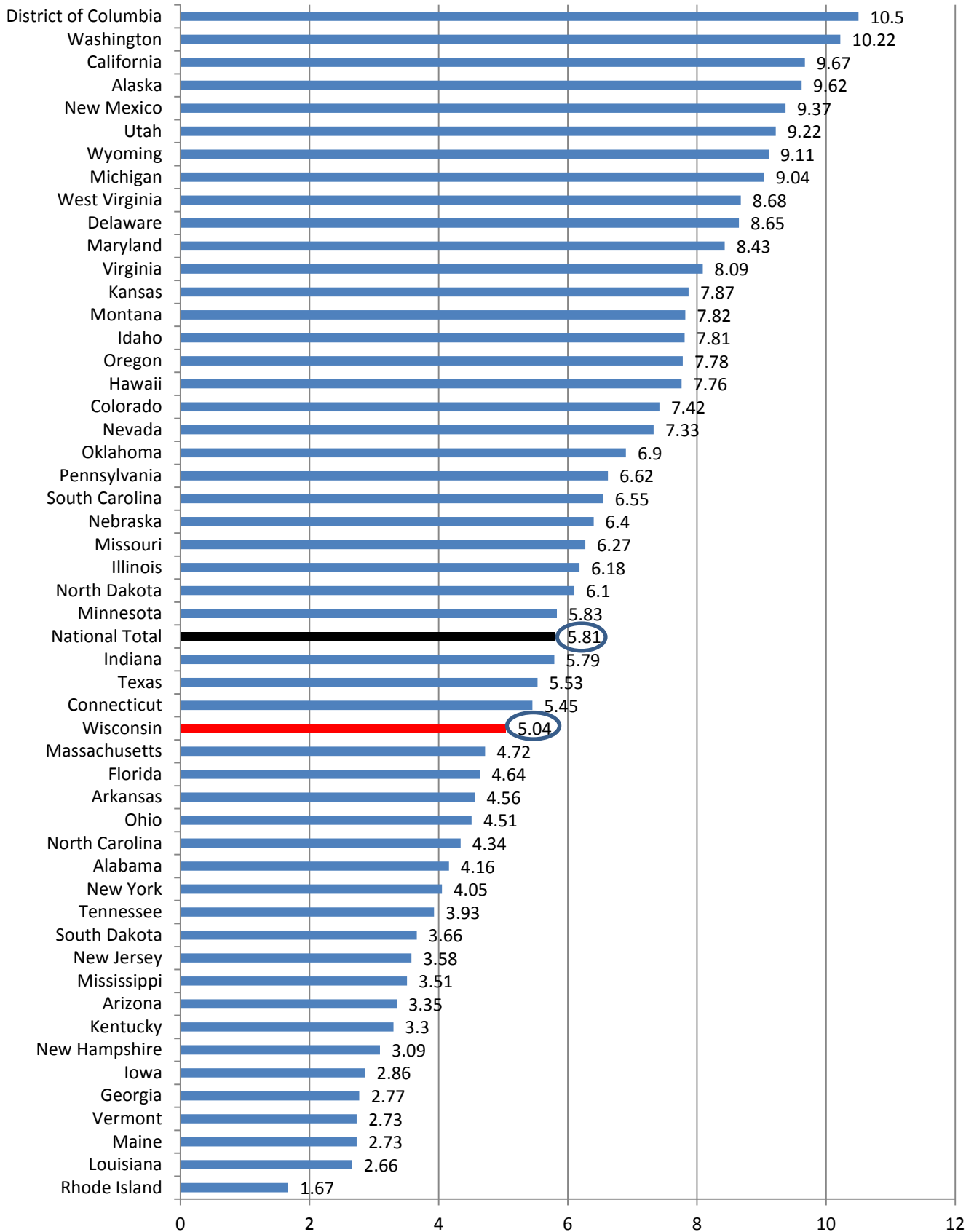
Data Link Viewer





## Average # Federal Health Citations per Recertification Survey 2017

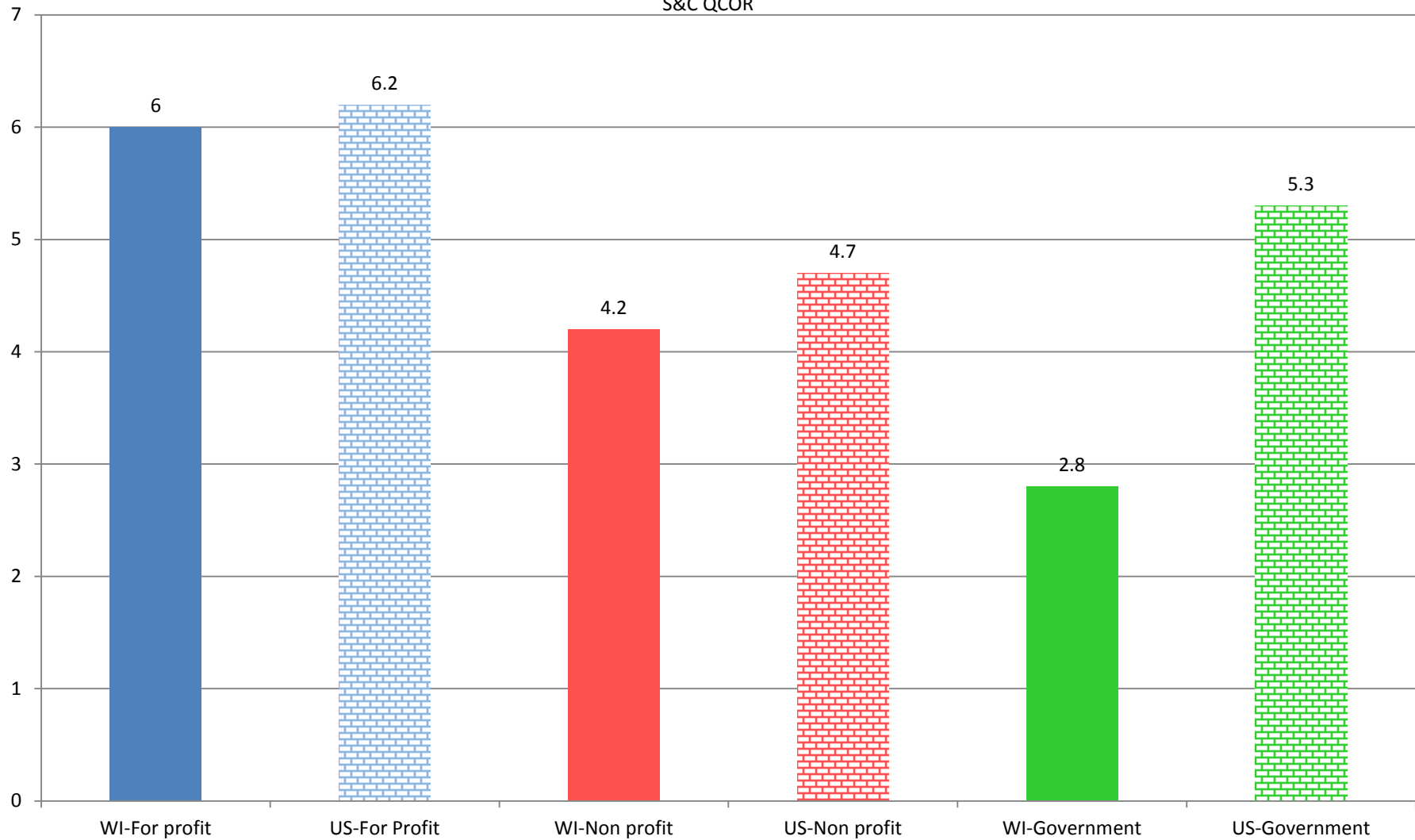
S&C QCOR





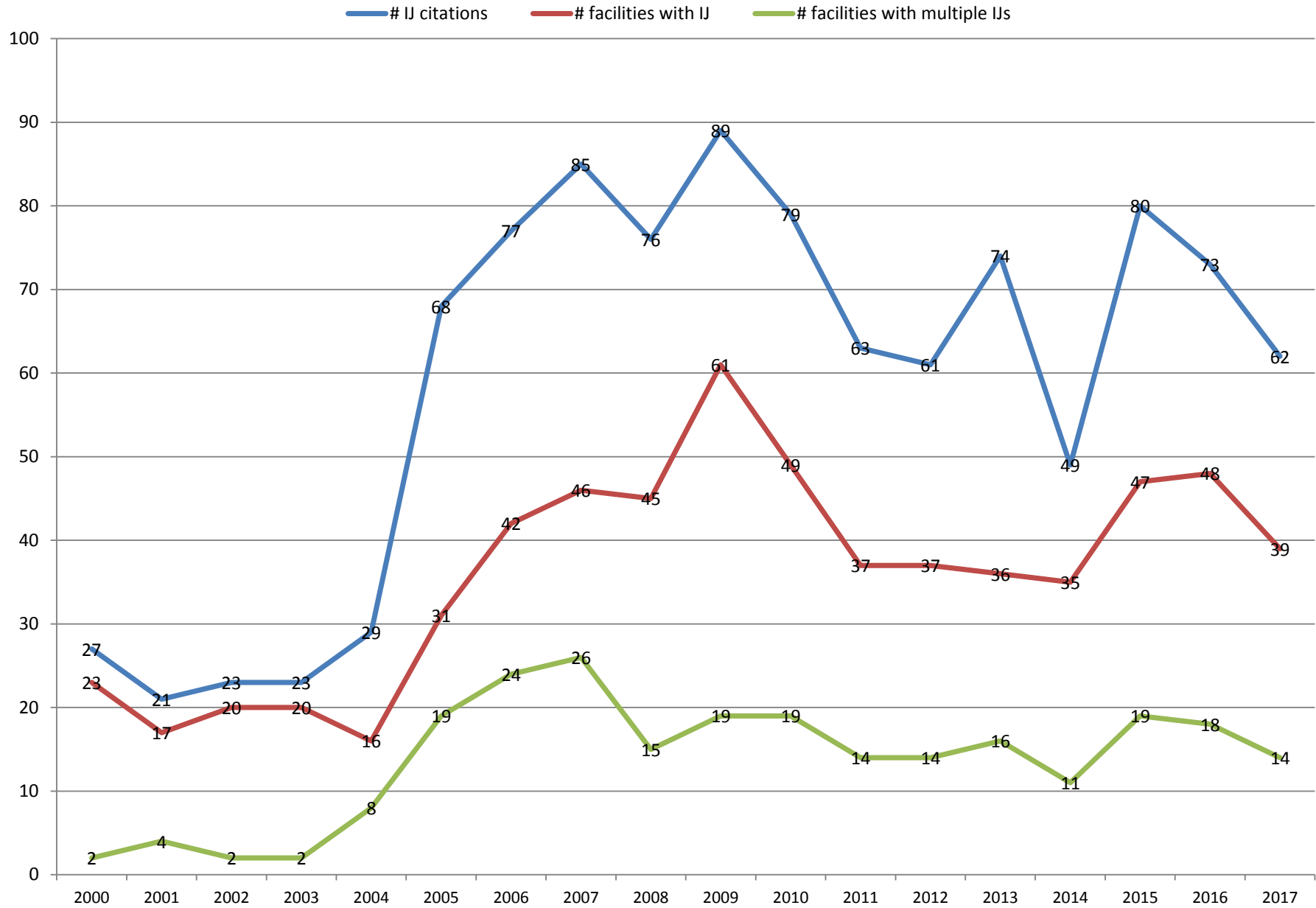
## Average Number Federal Health Citations by Ownership Type per Recertification Survey 2017

S&C QCOR





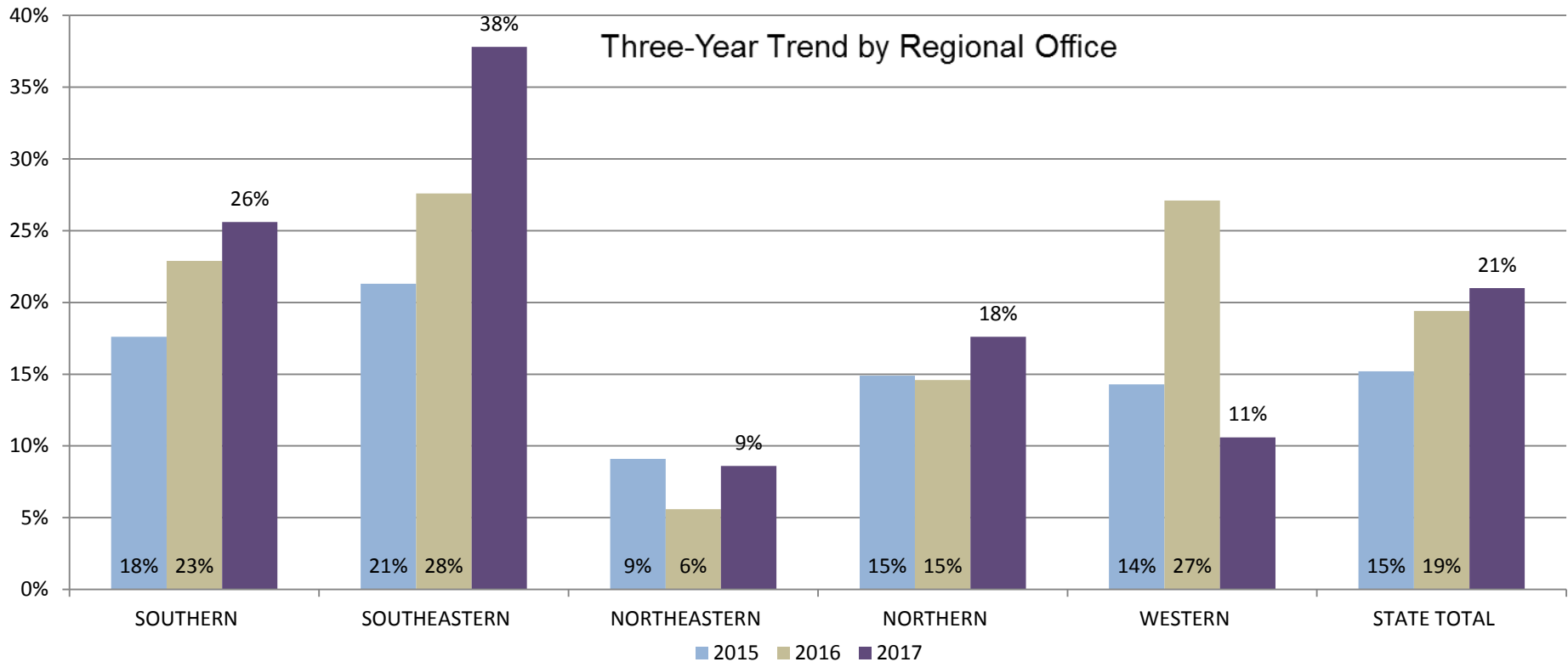
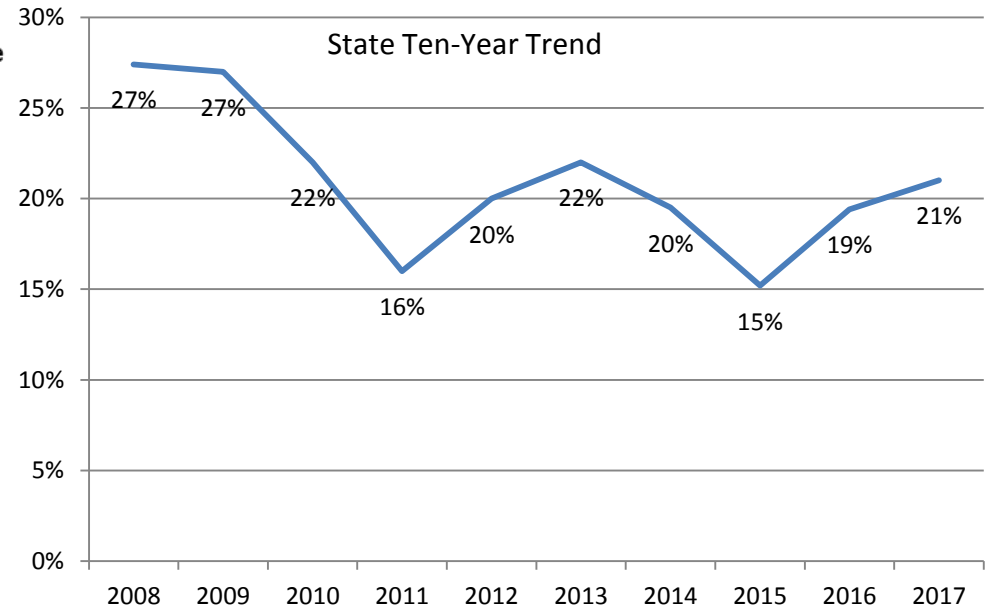
## Immediate Jeopardy Citations 2005 - 2017





# Percentage of Recertification Surveys with Harm or Immediate Jeopardy

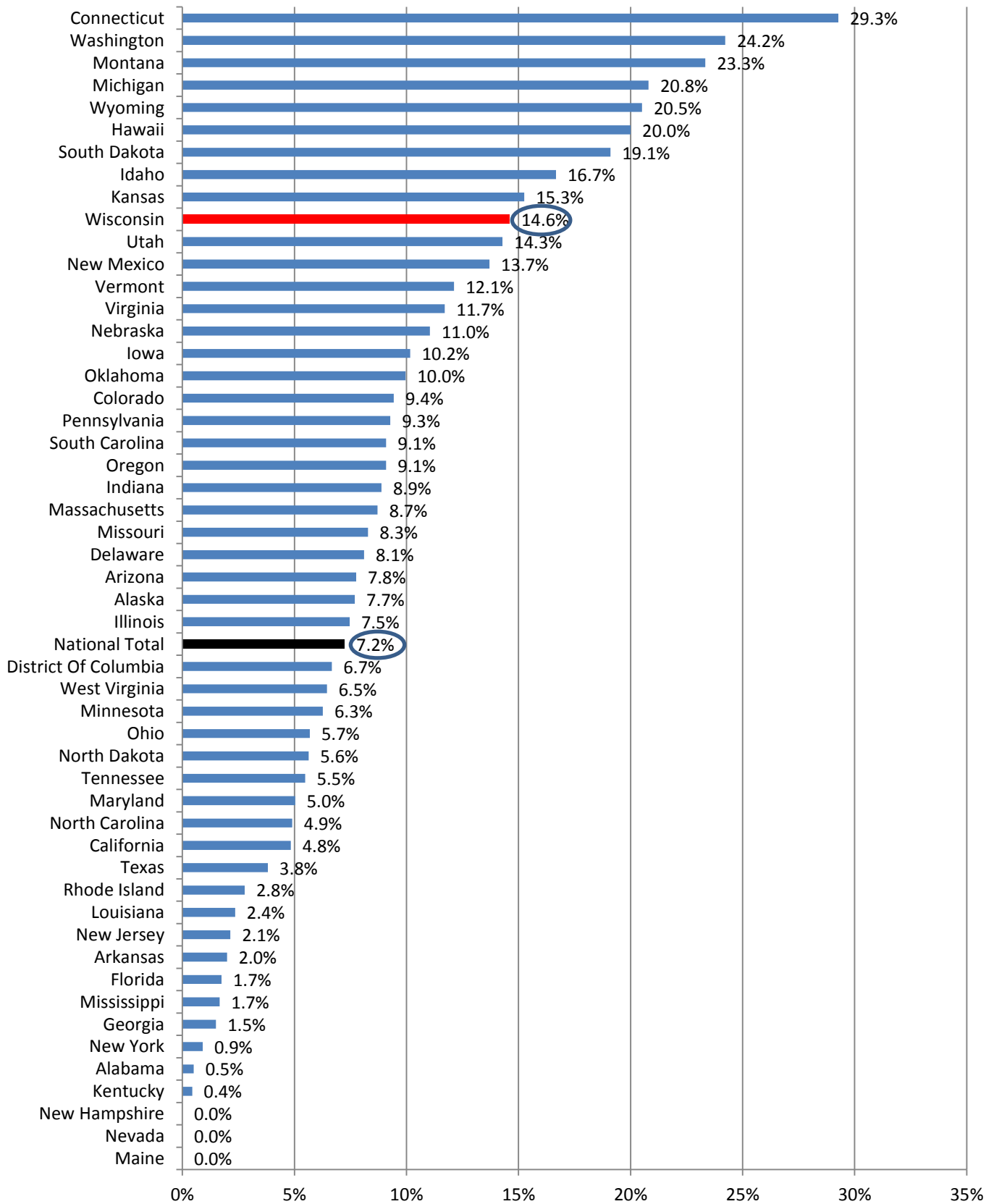
Data Link Viewer





# Percentage of Recertification Surveys with Actual Harm as Highest Scope/Severity 2017

S&C QCOR and Data Link Viewer

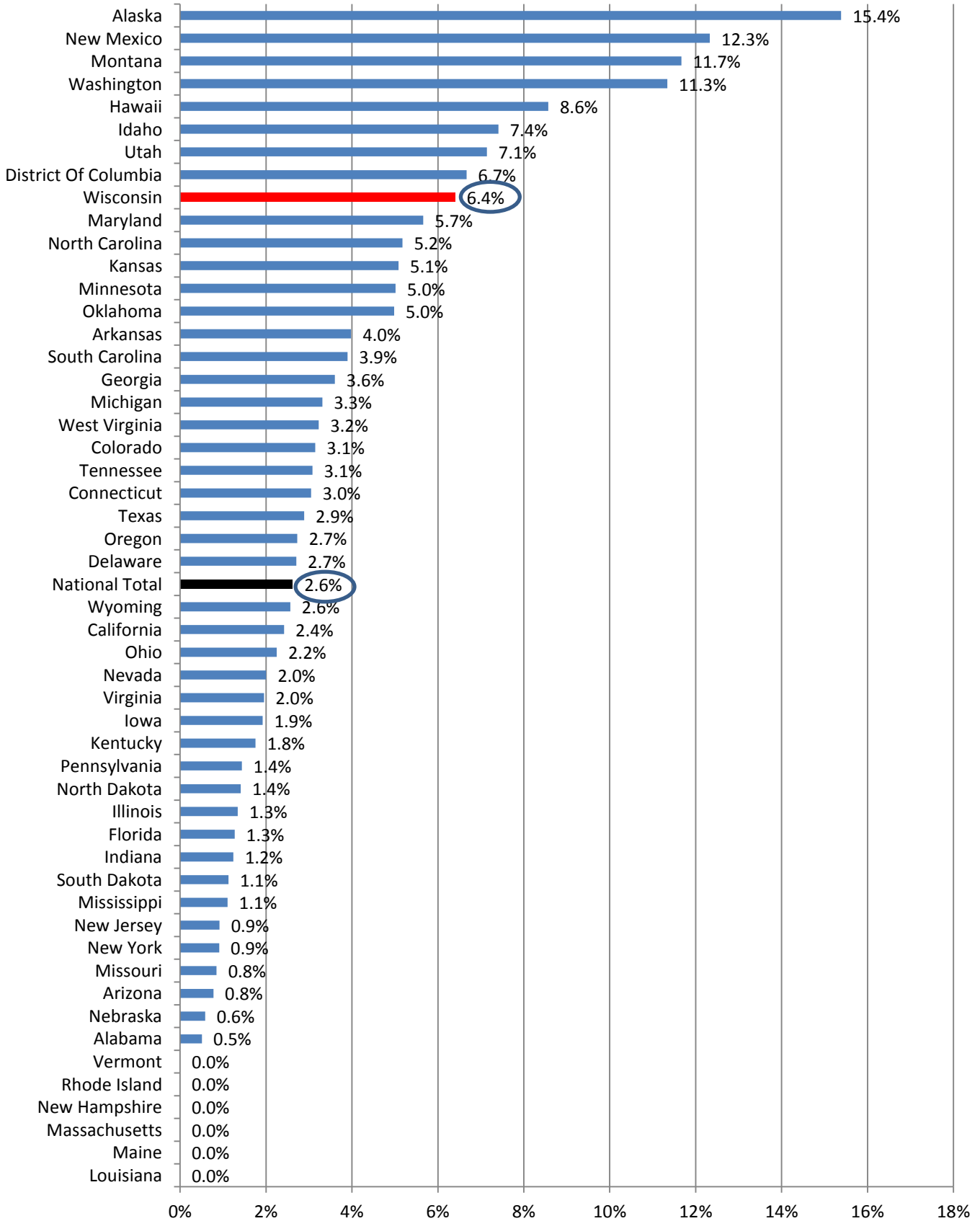






# Percentage of Recertification Surveys with Immediate Jeopardy 2017

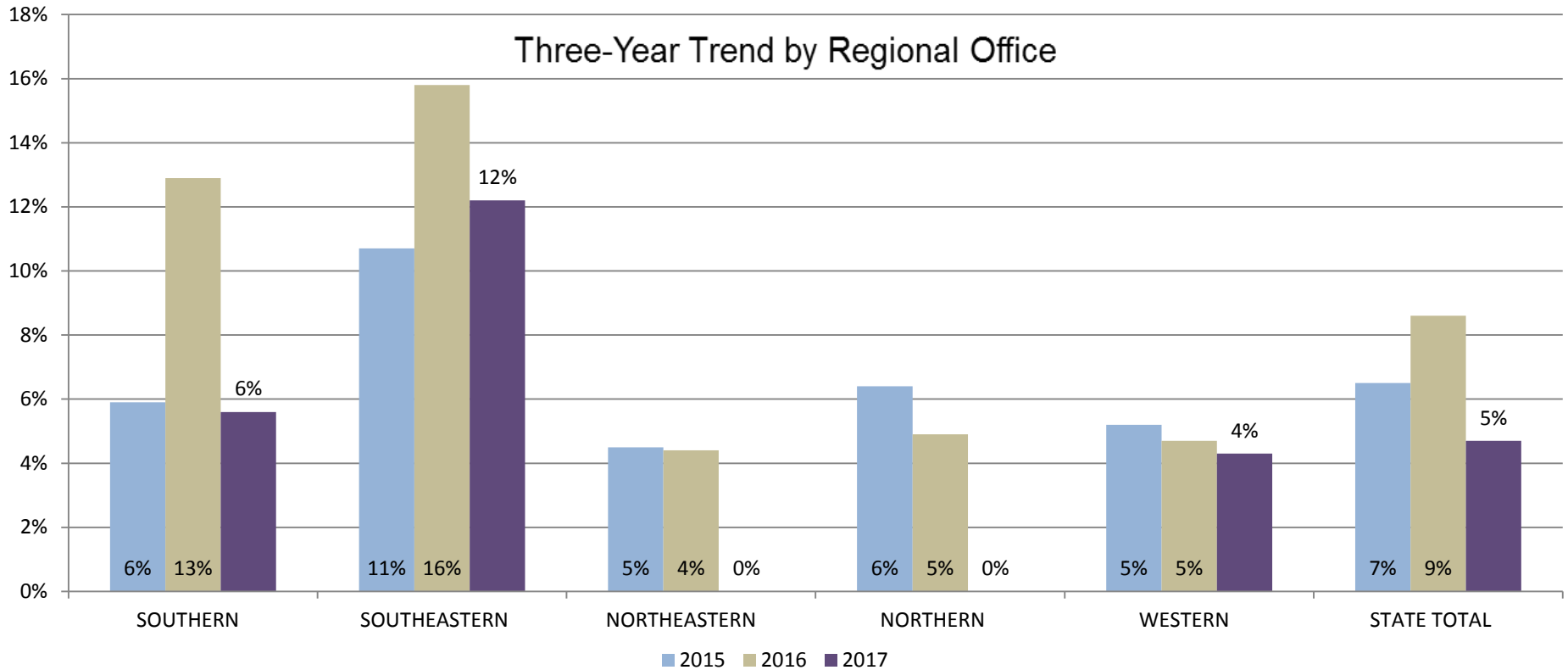
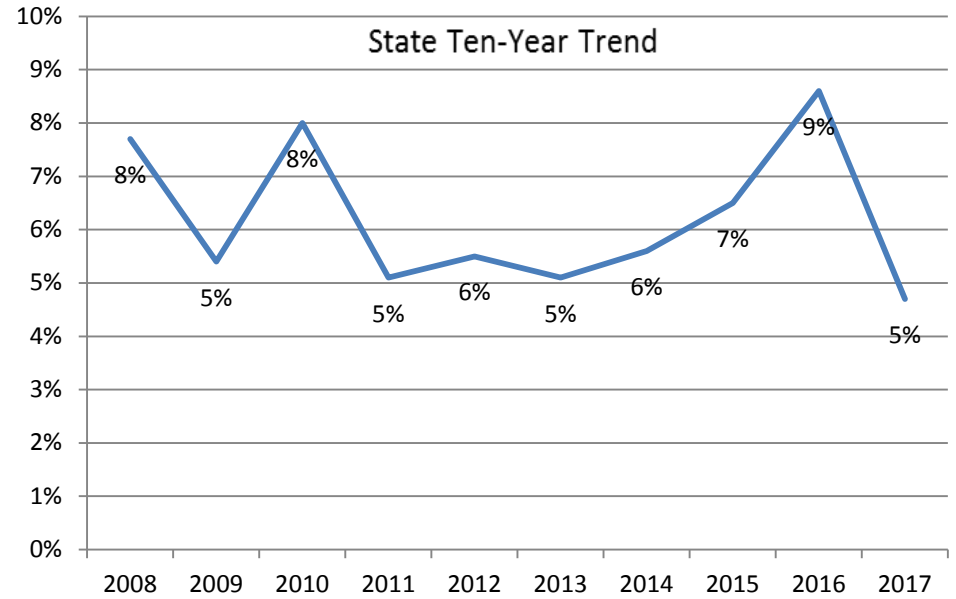
S&C QCOR and Data Link Viewer





# Percentage of Recertification Surveys with Substandard Quality of Care

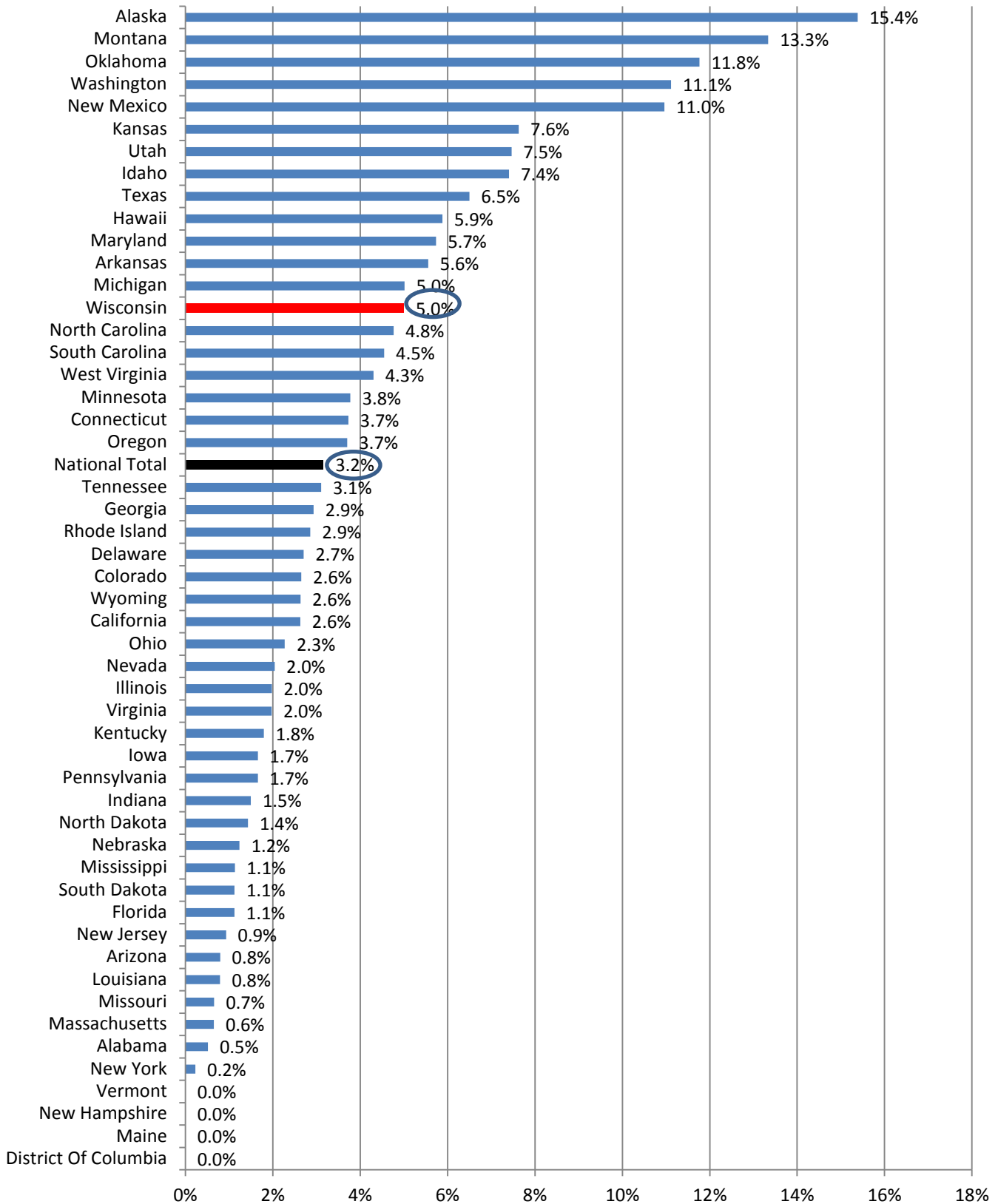
Data Link Viewer





## Percentage of Recertification Surveys with Substandard Quality of Care 2017

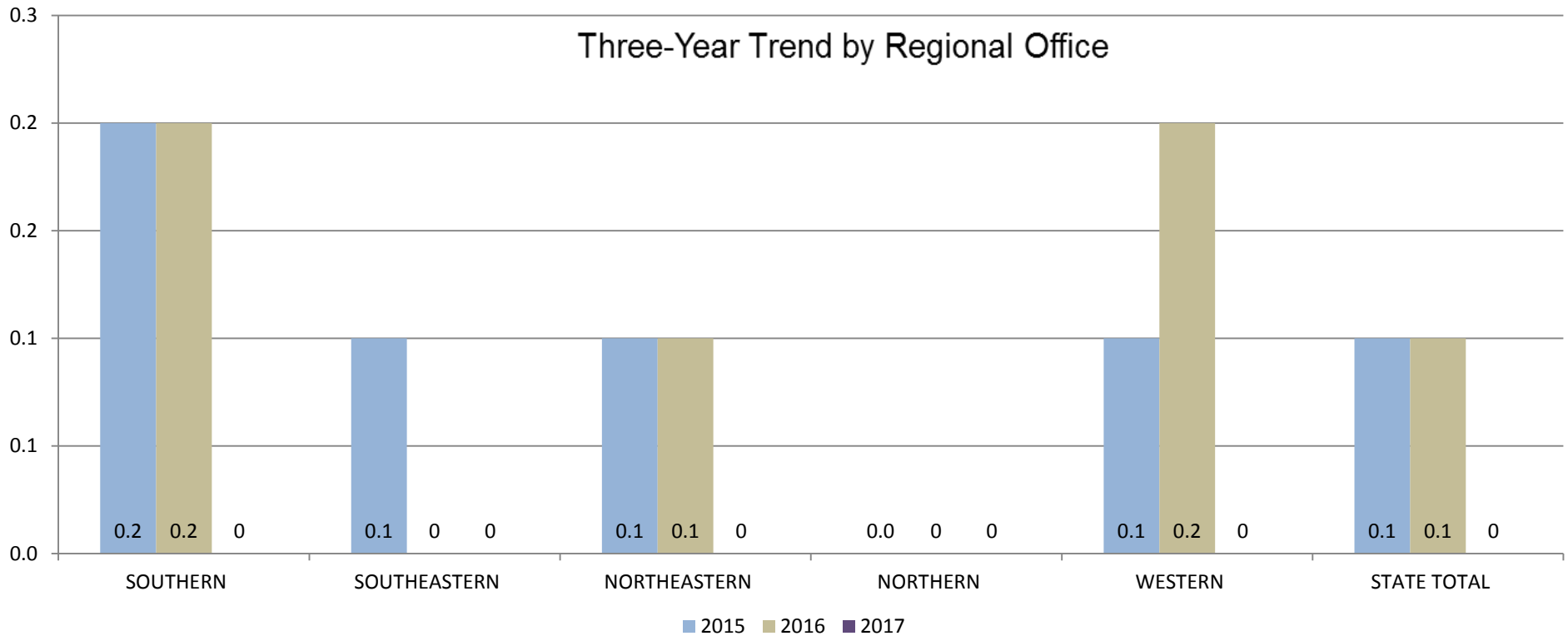
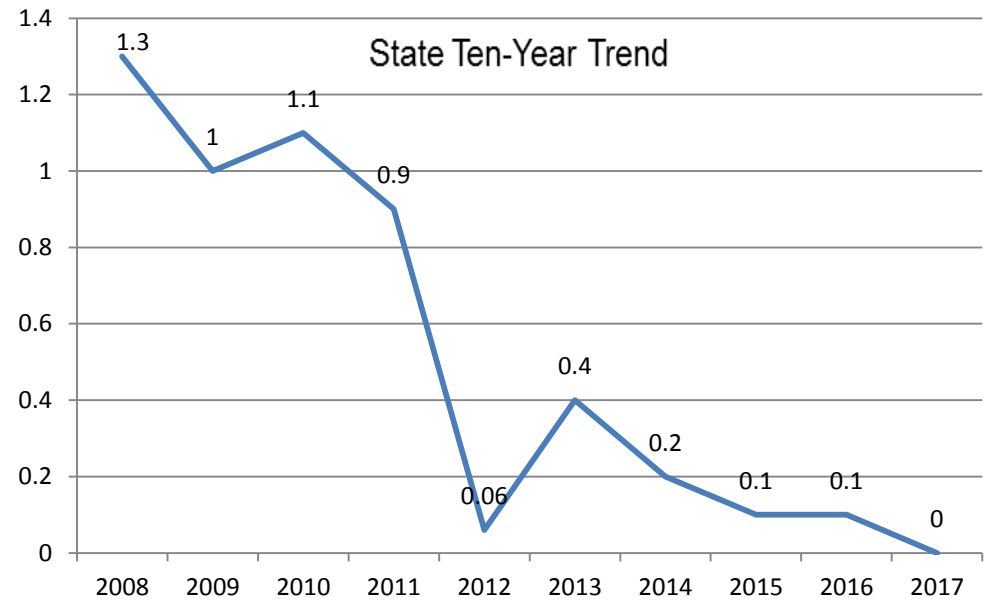
S&C QCOR





# Average Number of State Citations per Recertification Survey

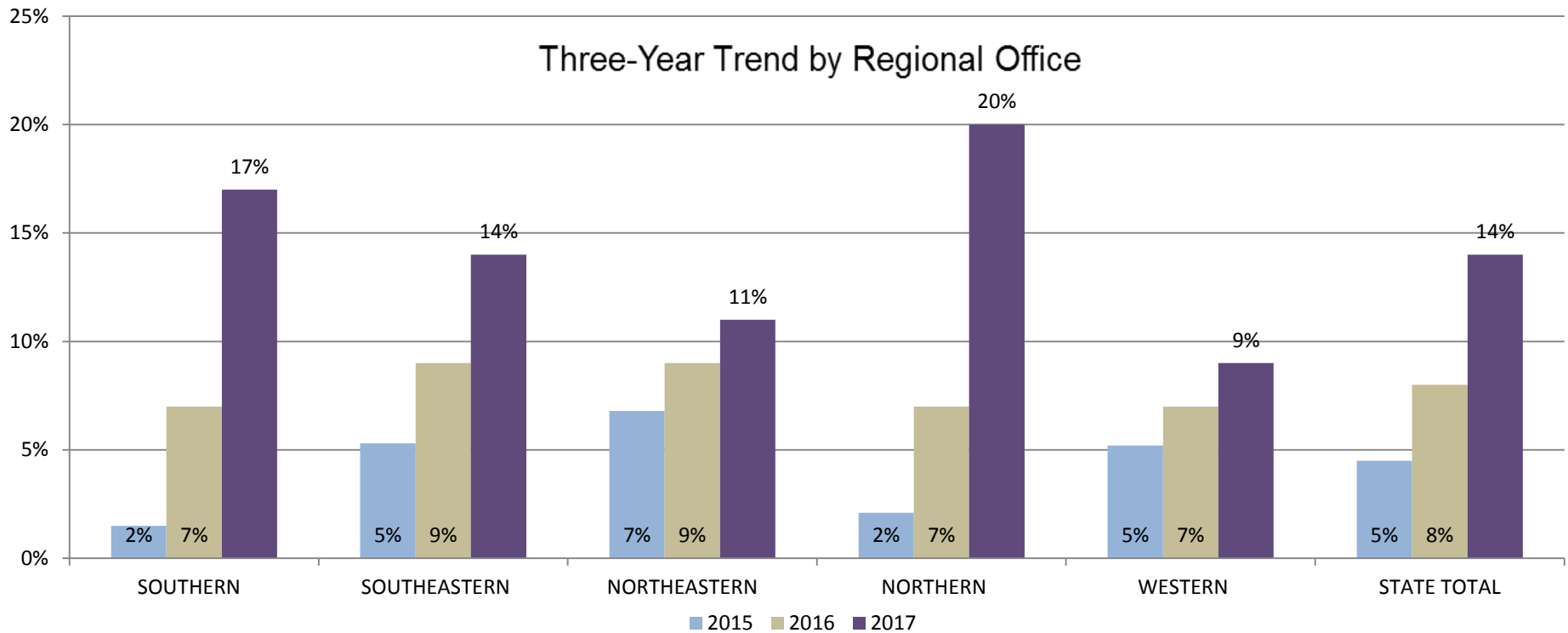
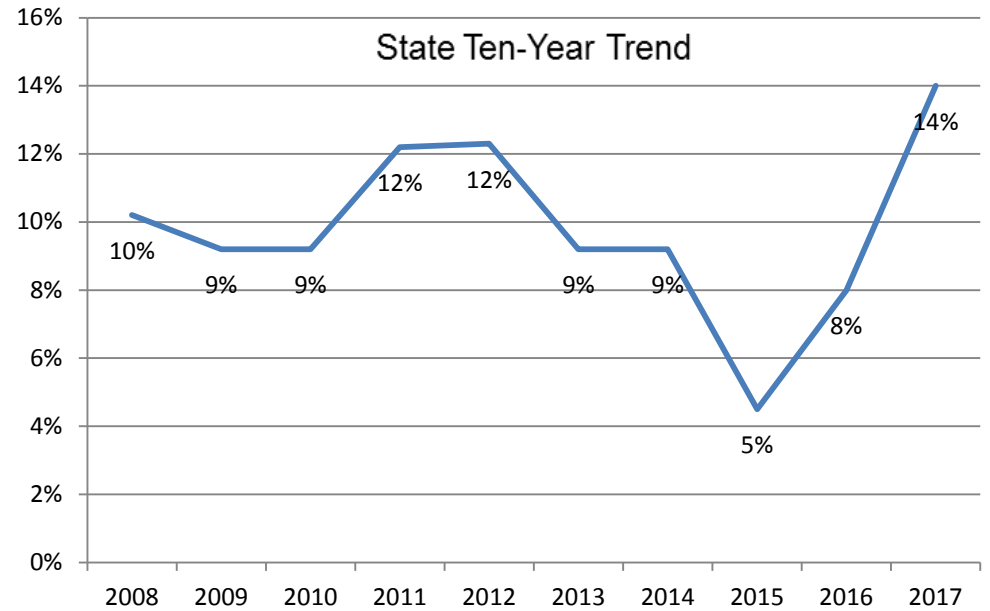
Data Link Viewer





# Percentage of Deficiency-Free Recertification Surveys (Health)

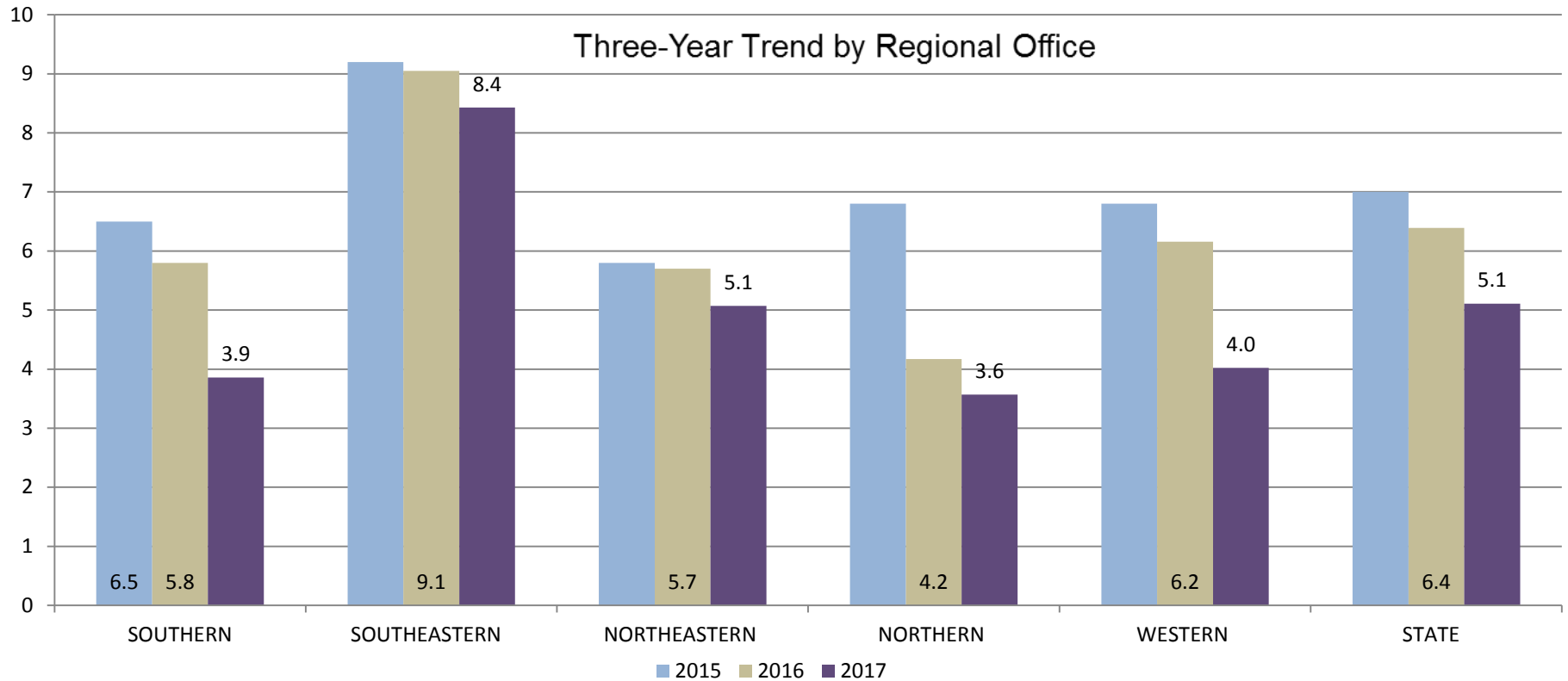
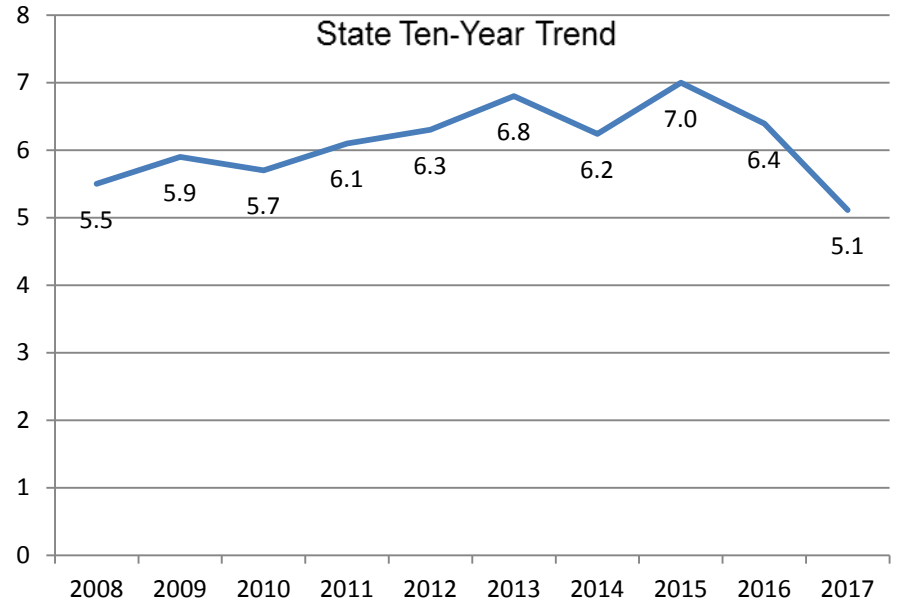
Data Link Viewer





# Average Number Life Safety Code Citations per Recertification Survey

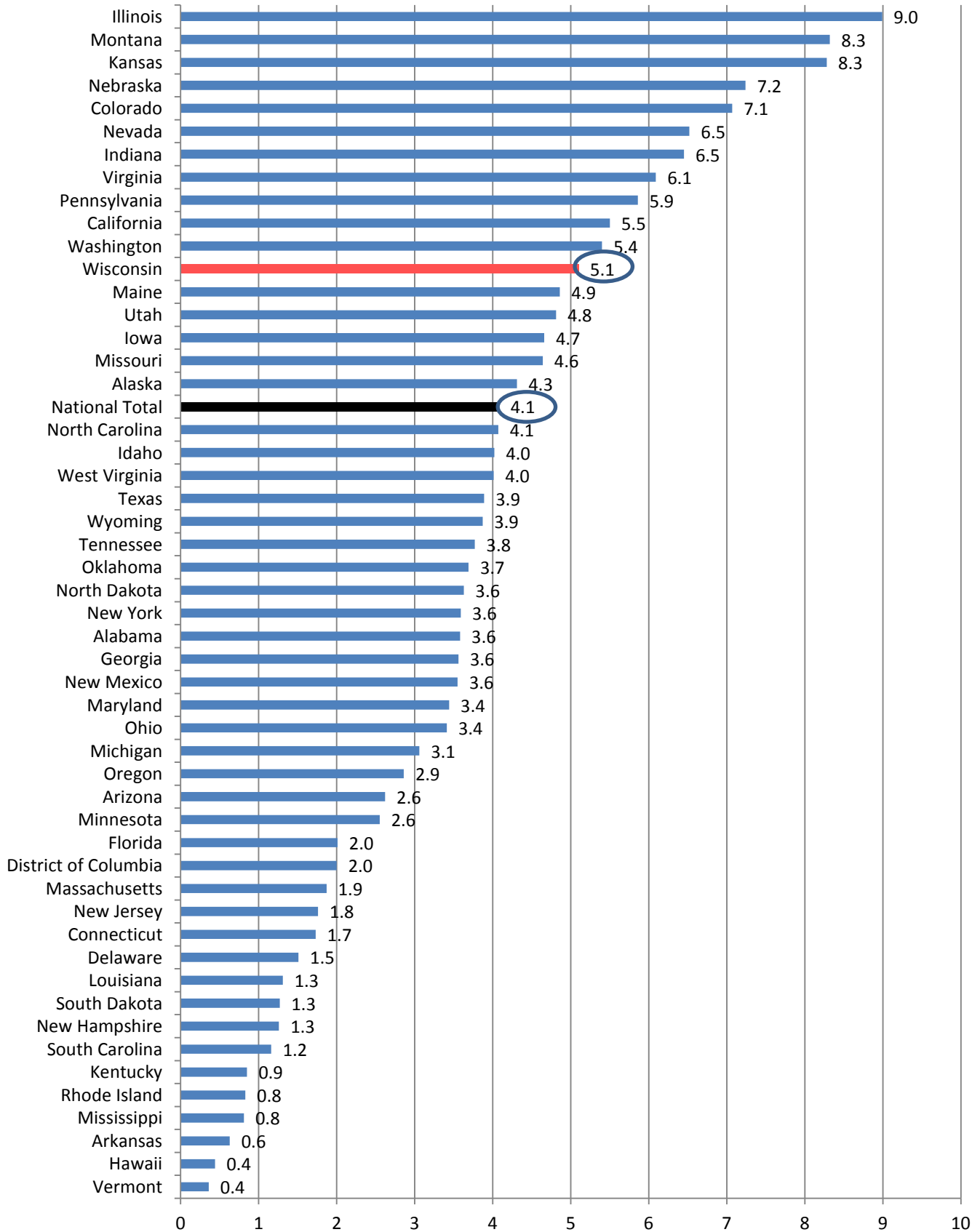
Data Link Viewer





## Average Number Life Safety Code Citations per Recertification Survey 2017

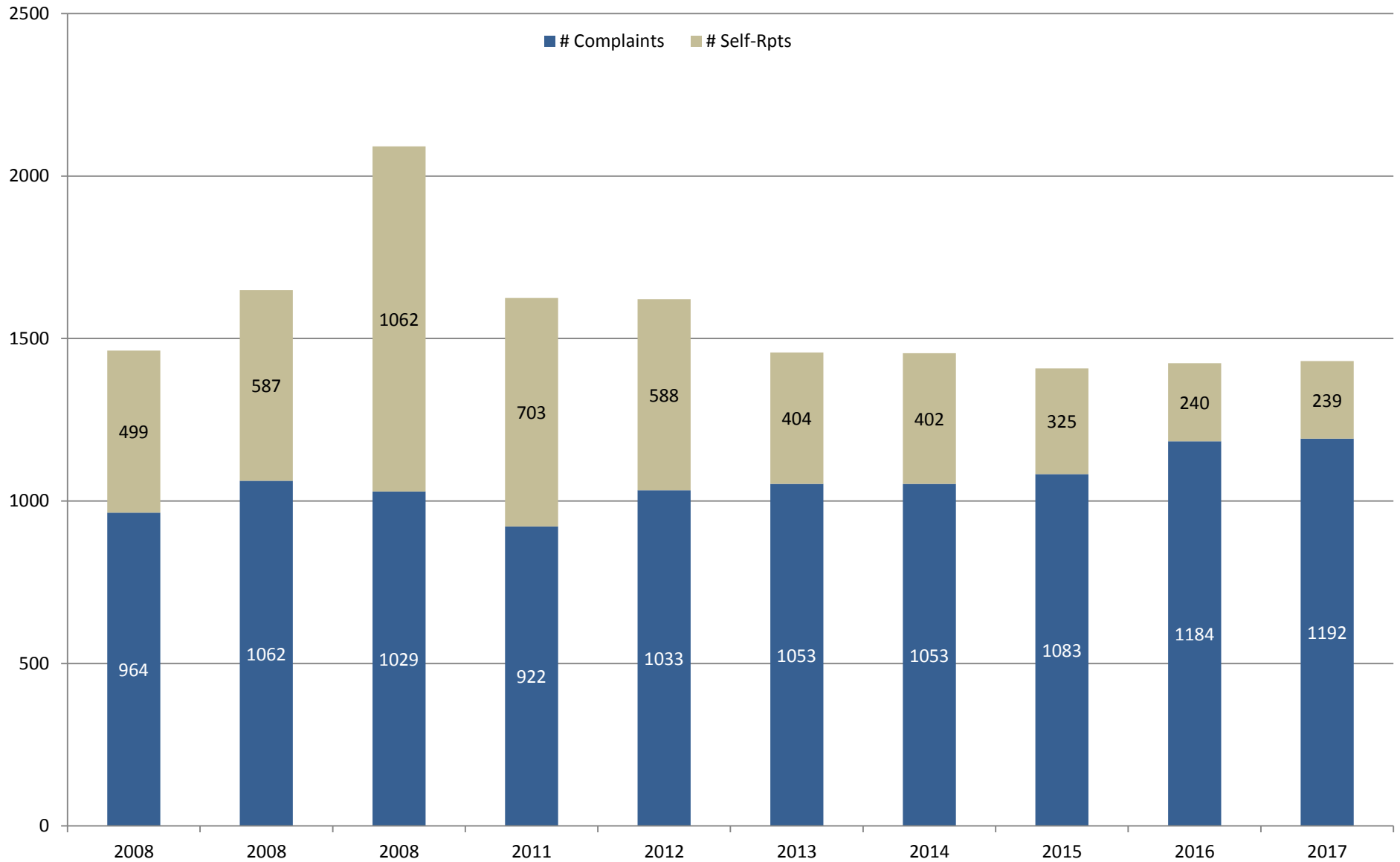
S&C QCOR and Data Link Viewer





# Number of Complaints and Facility Self-Reports 2008 - 2017

Data Link Viewer

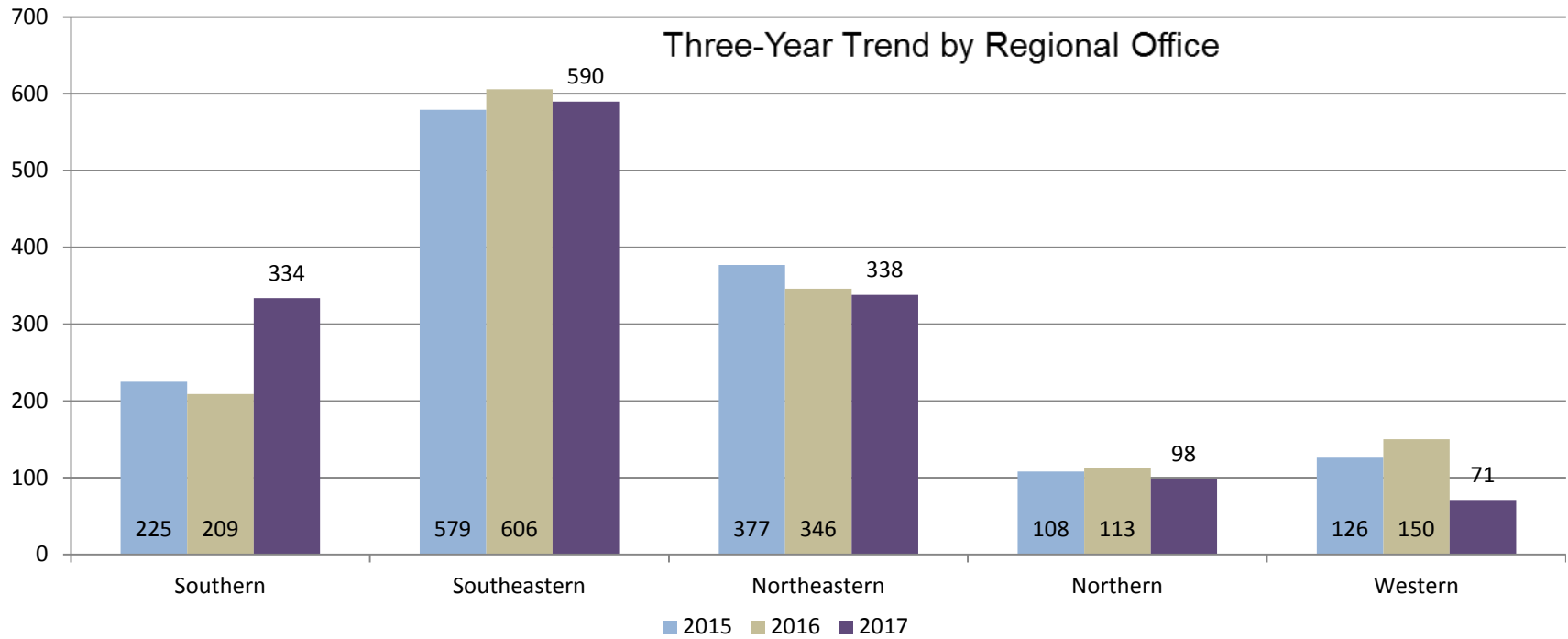
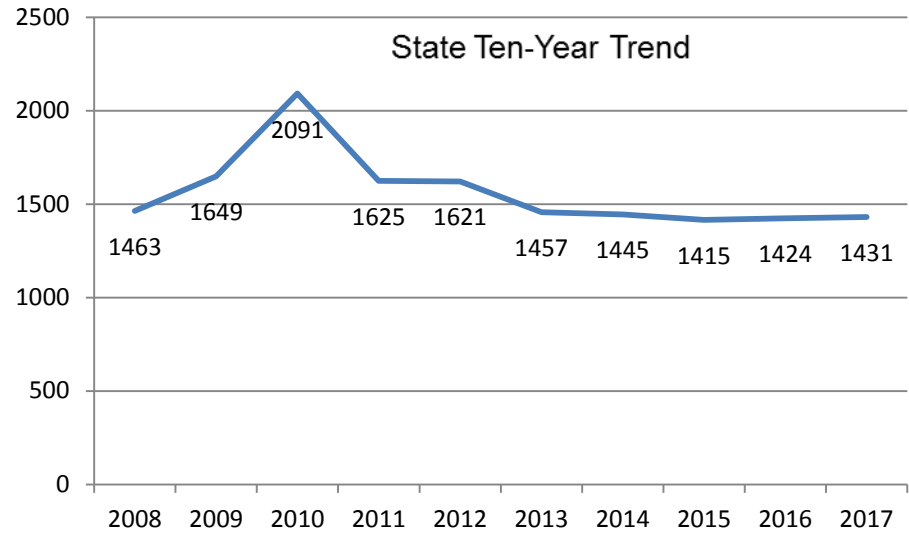






# Number of Complaint Intakes

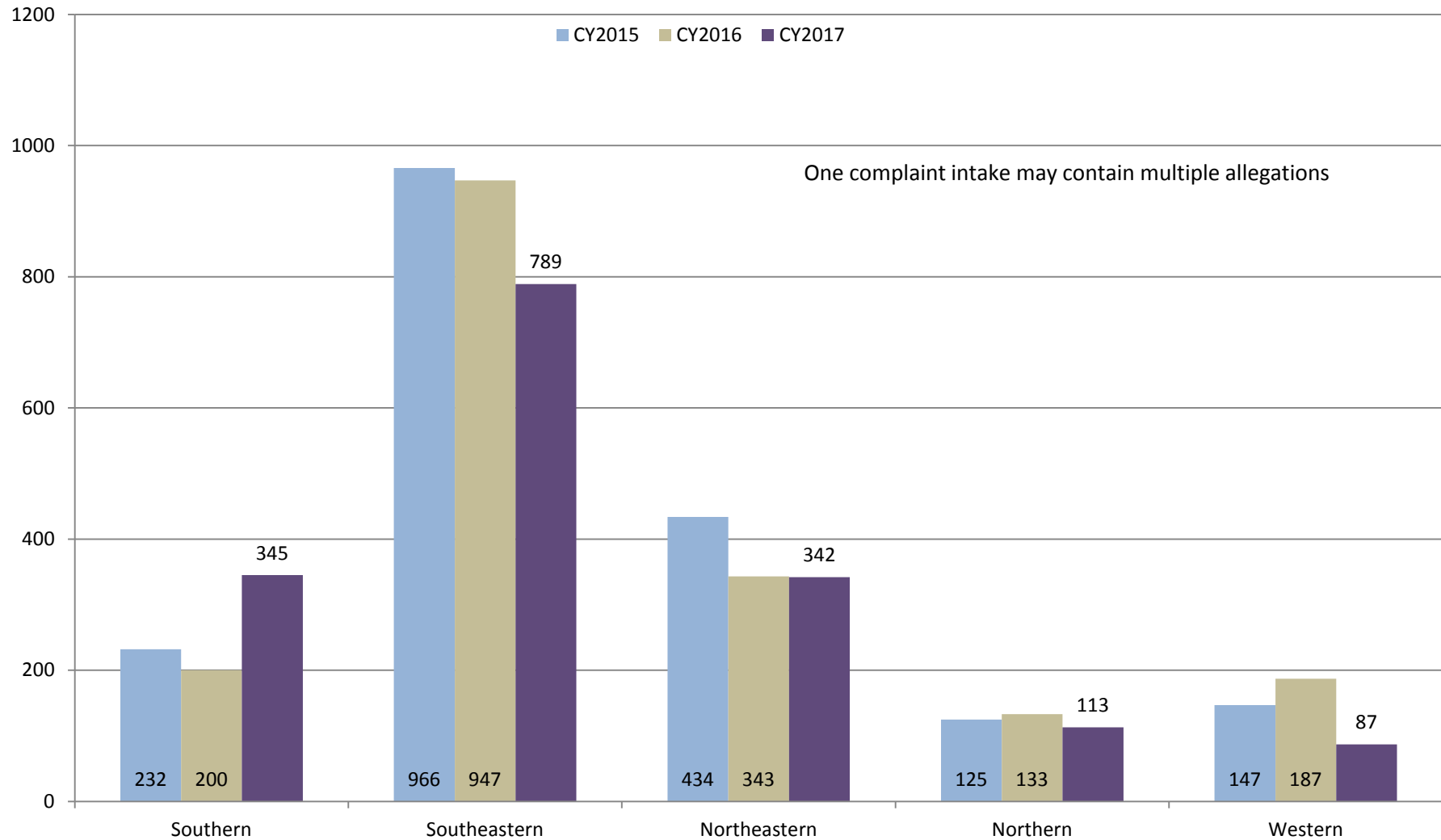
Data Link Viewer





## Number of Complaint Allegations Received by Regional Office 2015-2017

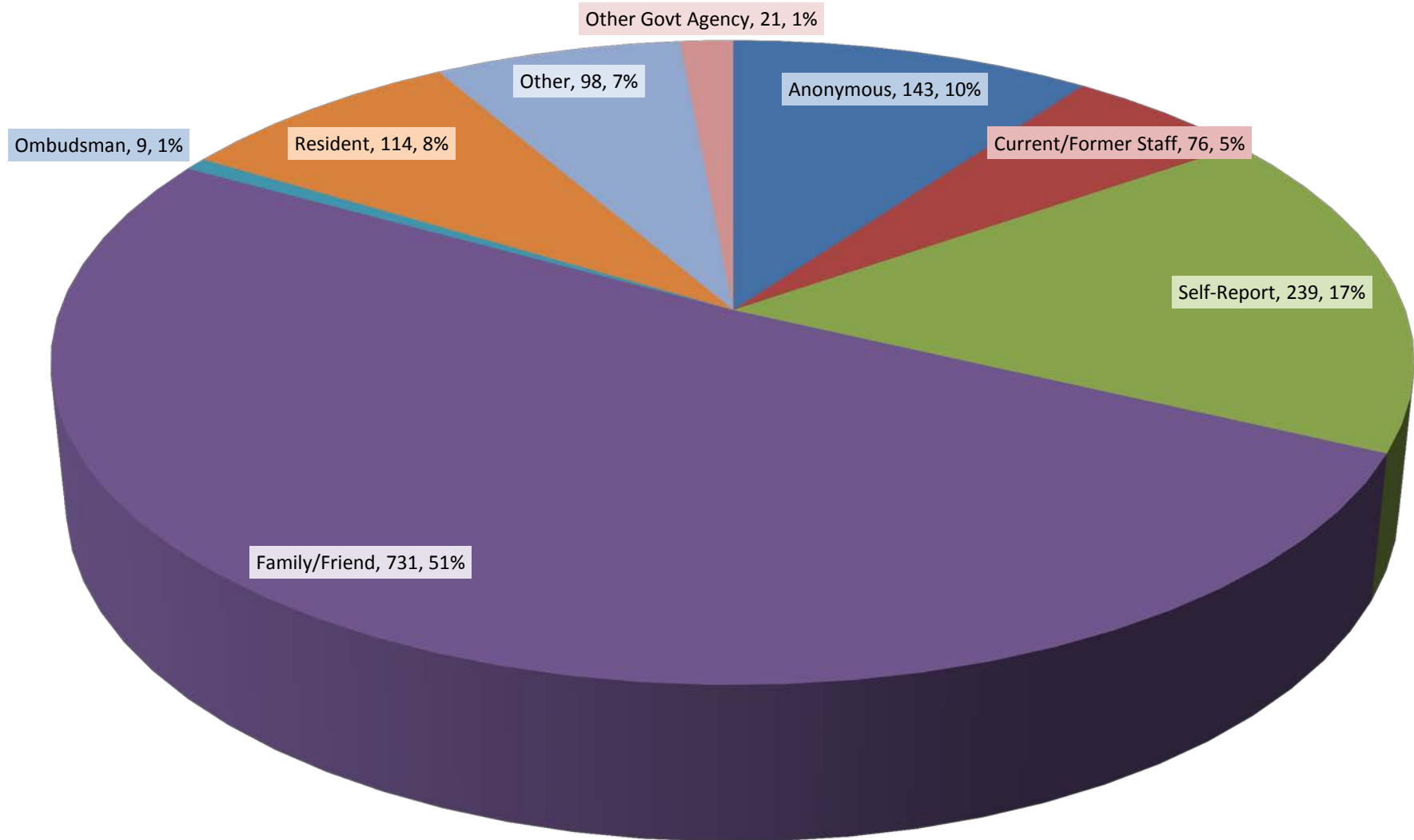
Data Link Viewer





## Source of Complaints 2017

Data Link Viewer

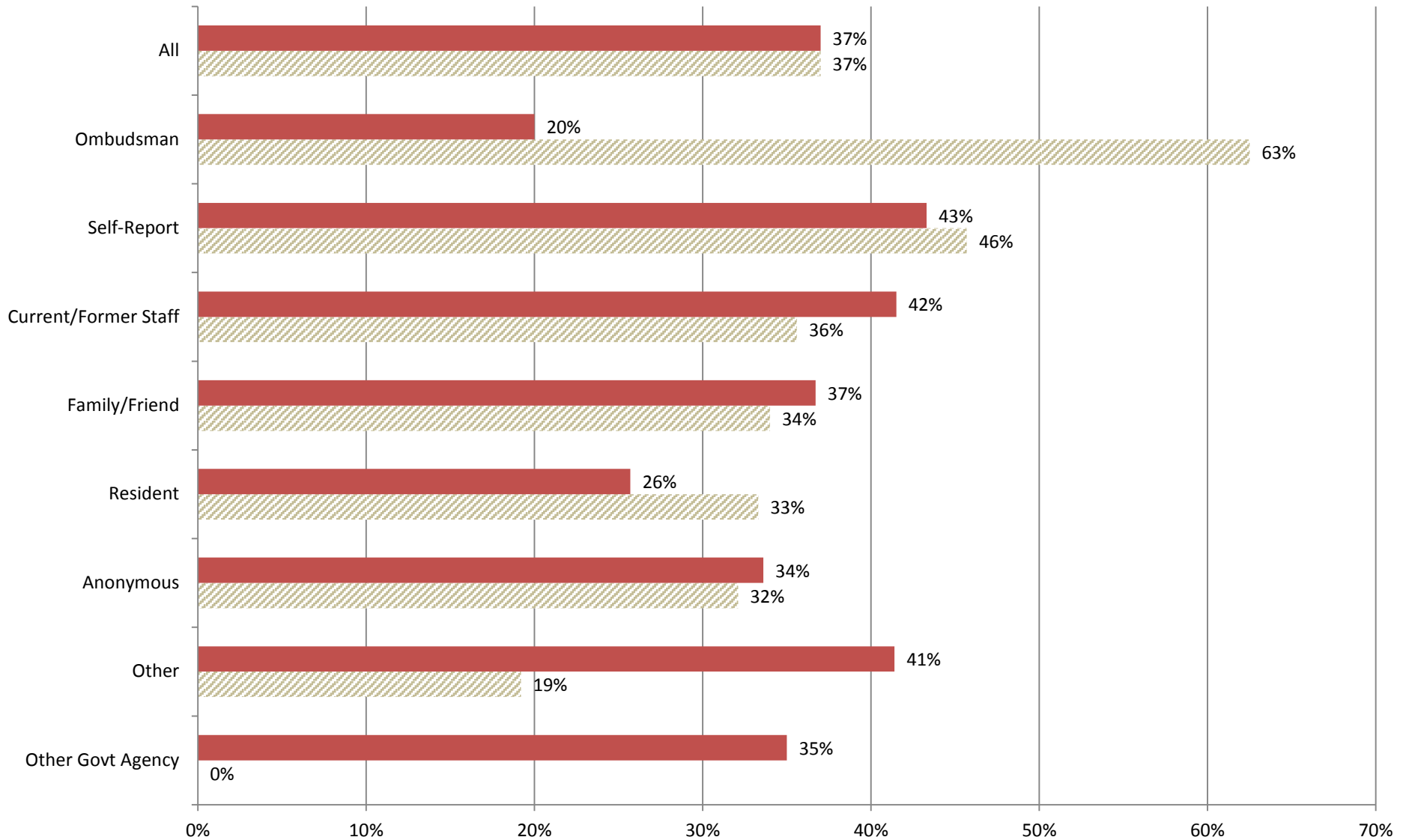




## Percentage of Complaints Substantiated by Source of Complaint 2016 and 2017

Data Link Viewer

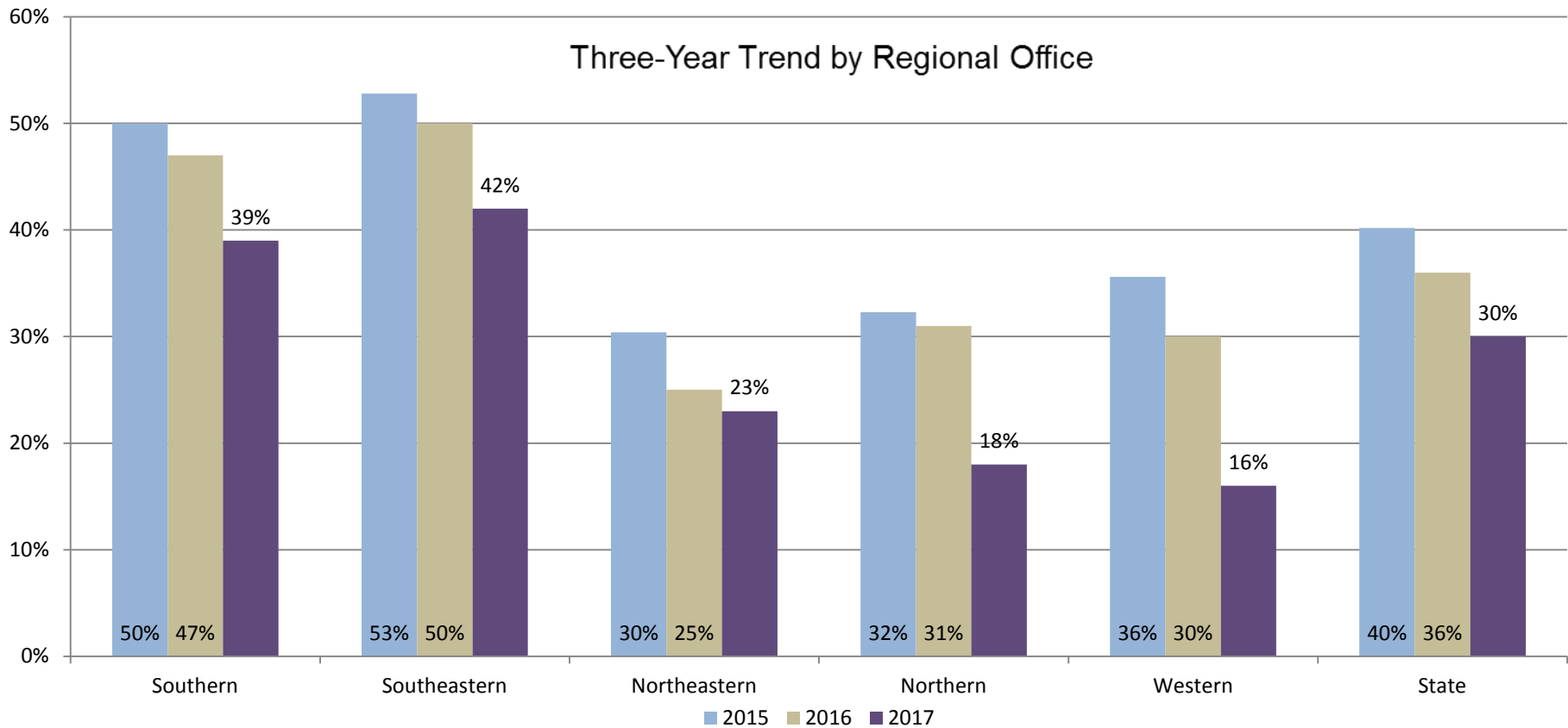
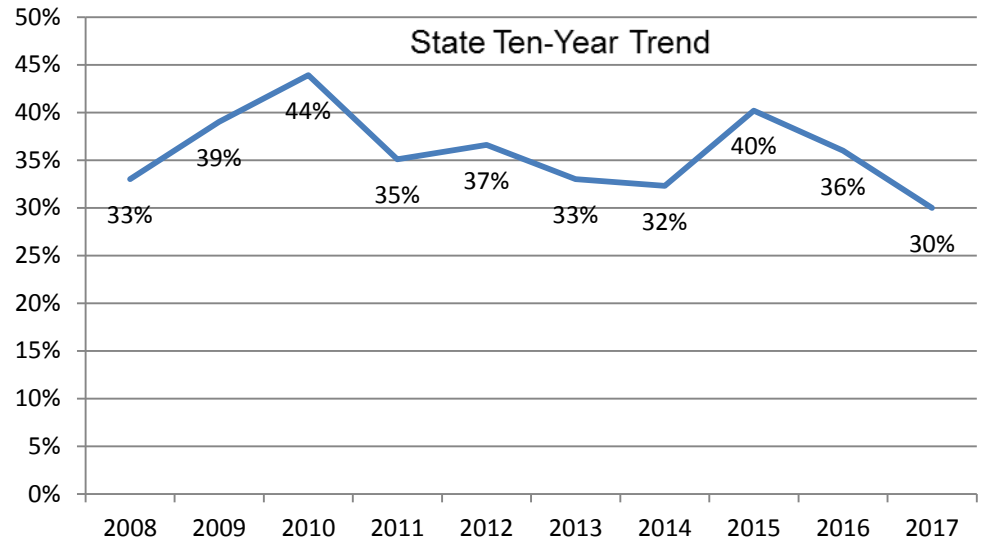
■ 2017 ■ 2016





# Percentage of Complaint Surveys with Citations

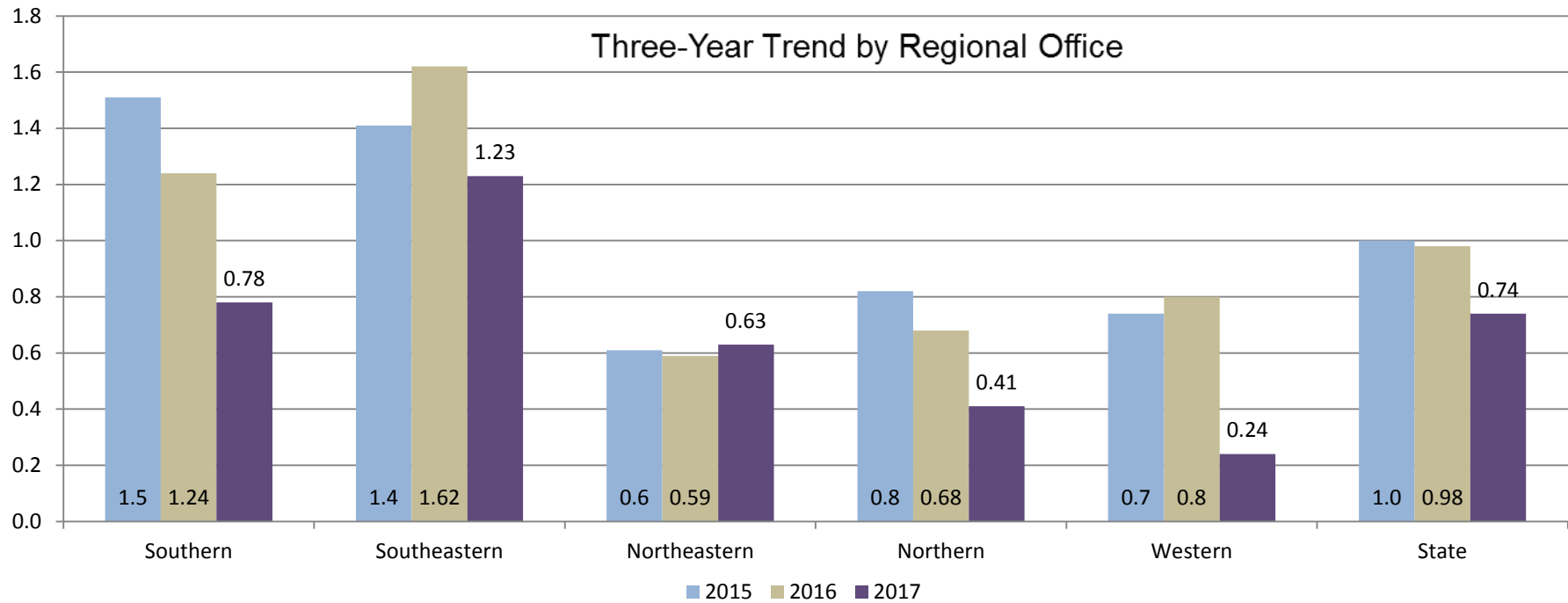
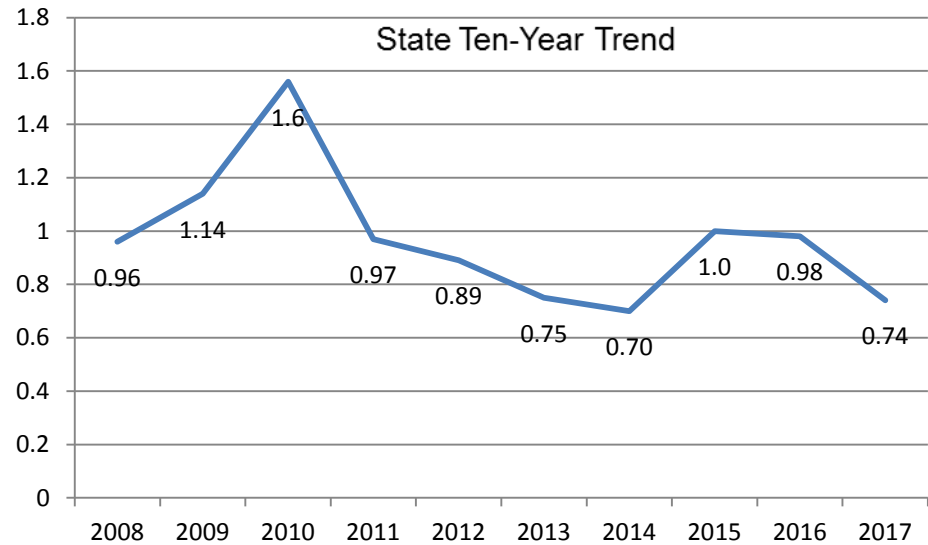
Data Link Viewer





# Average Number of Citations per Complaint Survey

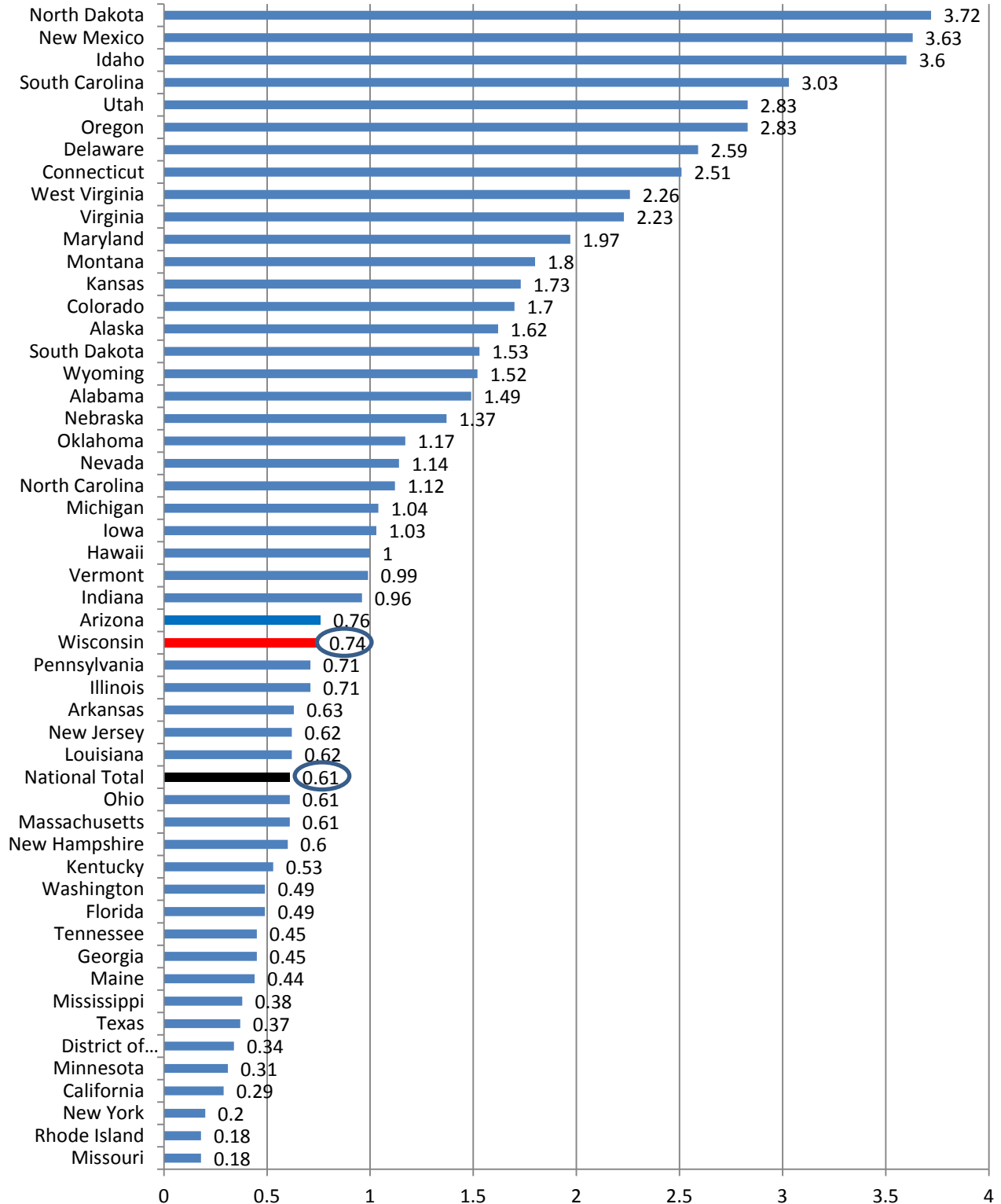
Data Link Viewer





## Average # Health Citations per Complaint Survey 2017

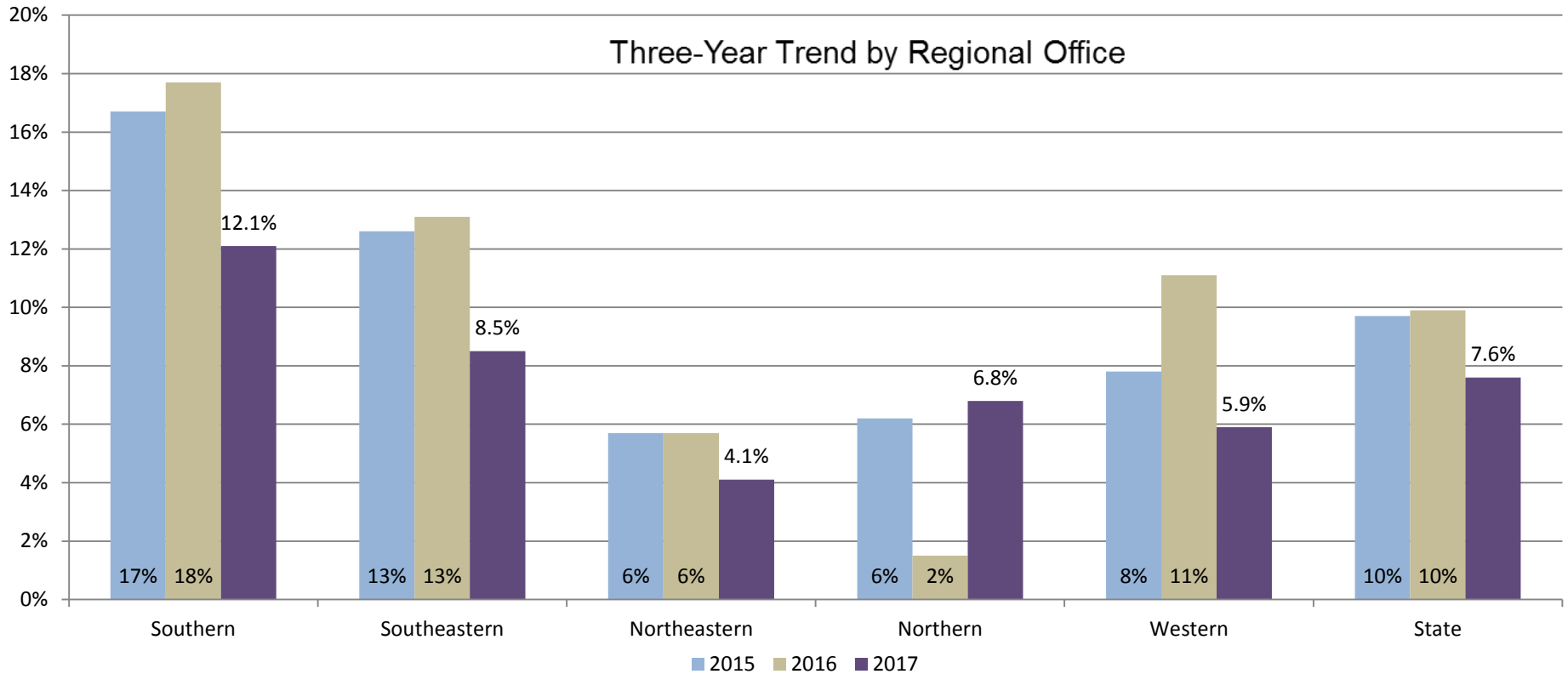
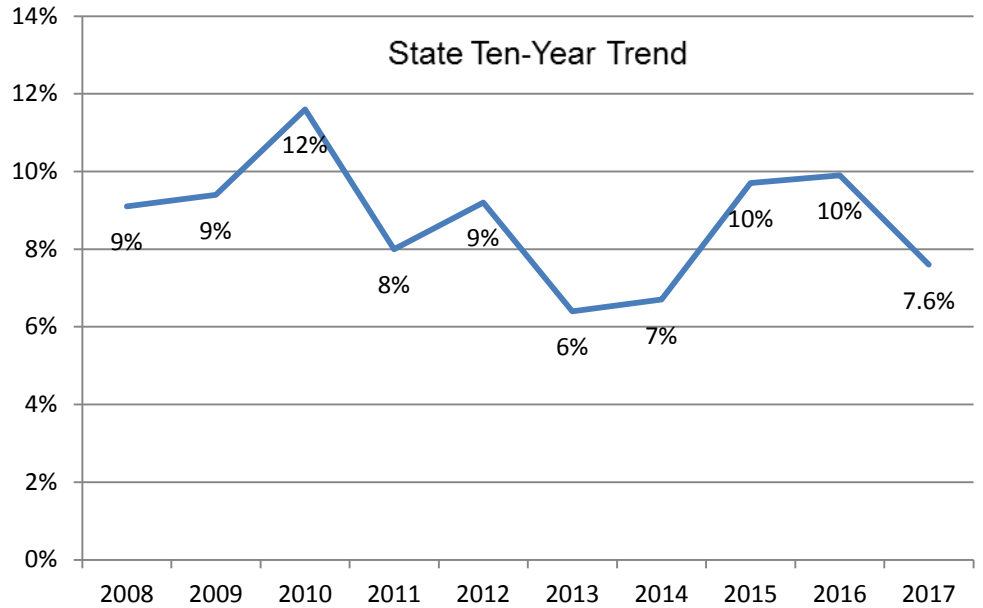
S&C QCOR and Data Link Viewer





# Percentage of Complaint Surveys with Harm or Immediate Jeopardy

Data Link Viewer

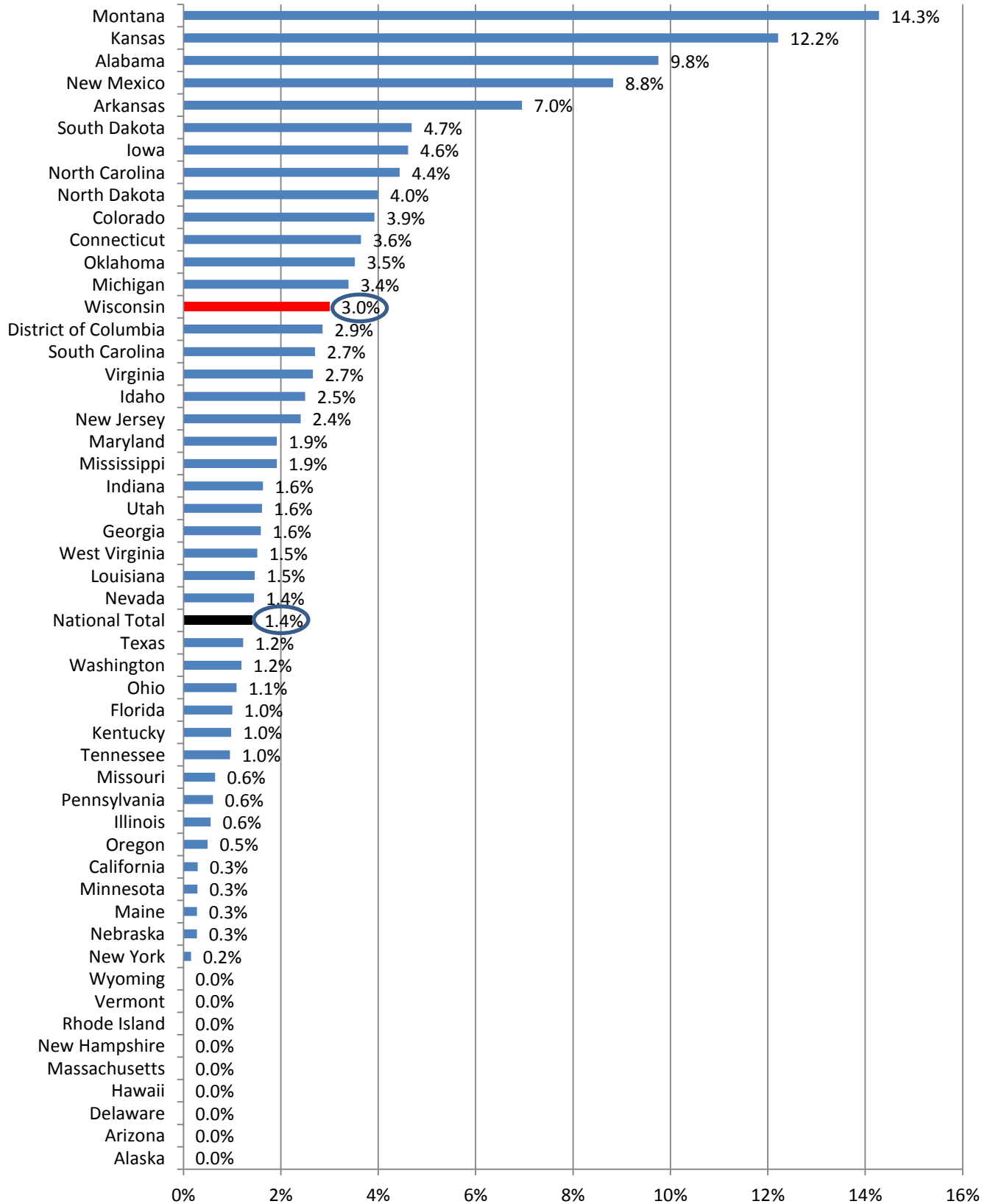






# Percentage of Complaint Surveys with Immediate Jeopardy 2017

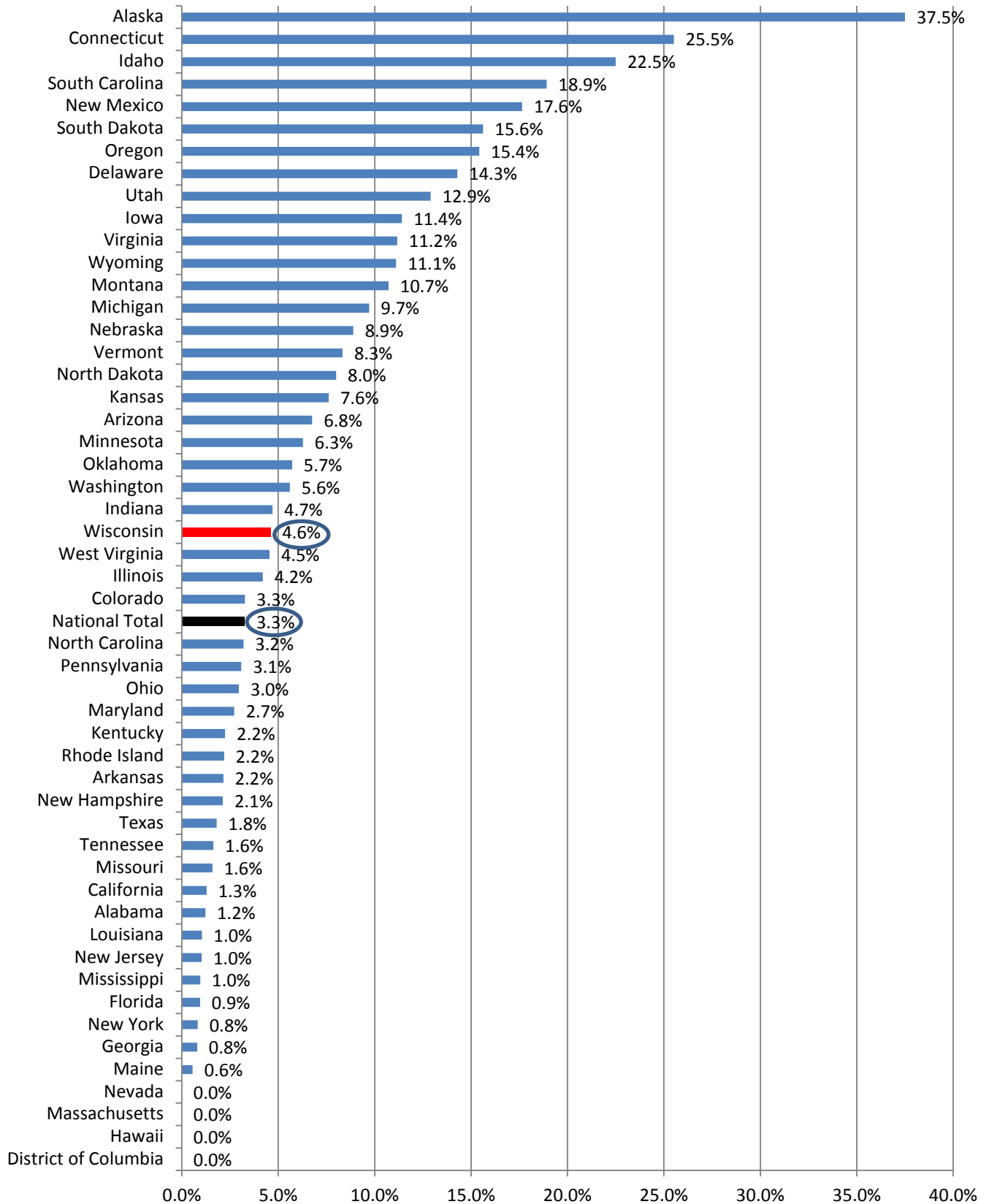
S&C QCOR and Data Link Viewer





## Percentage of Complaint Surveys with Highest Scope/Severity of Actual Harm 2017

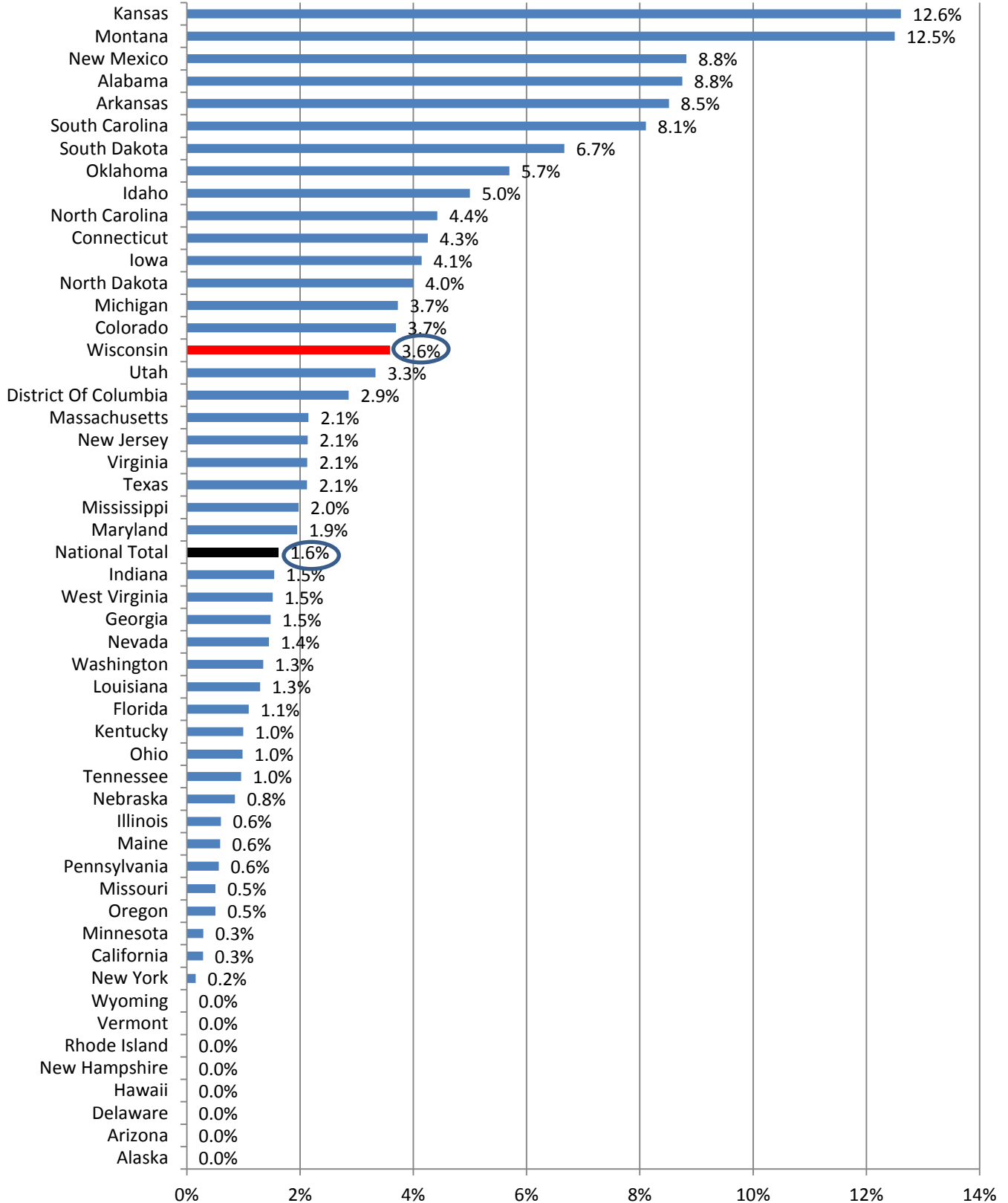
S&C PDQ and S&C QCOR





## Percentage of Complaint Surveys with Substandard Quality of Care 2017

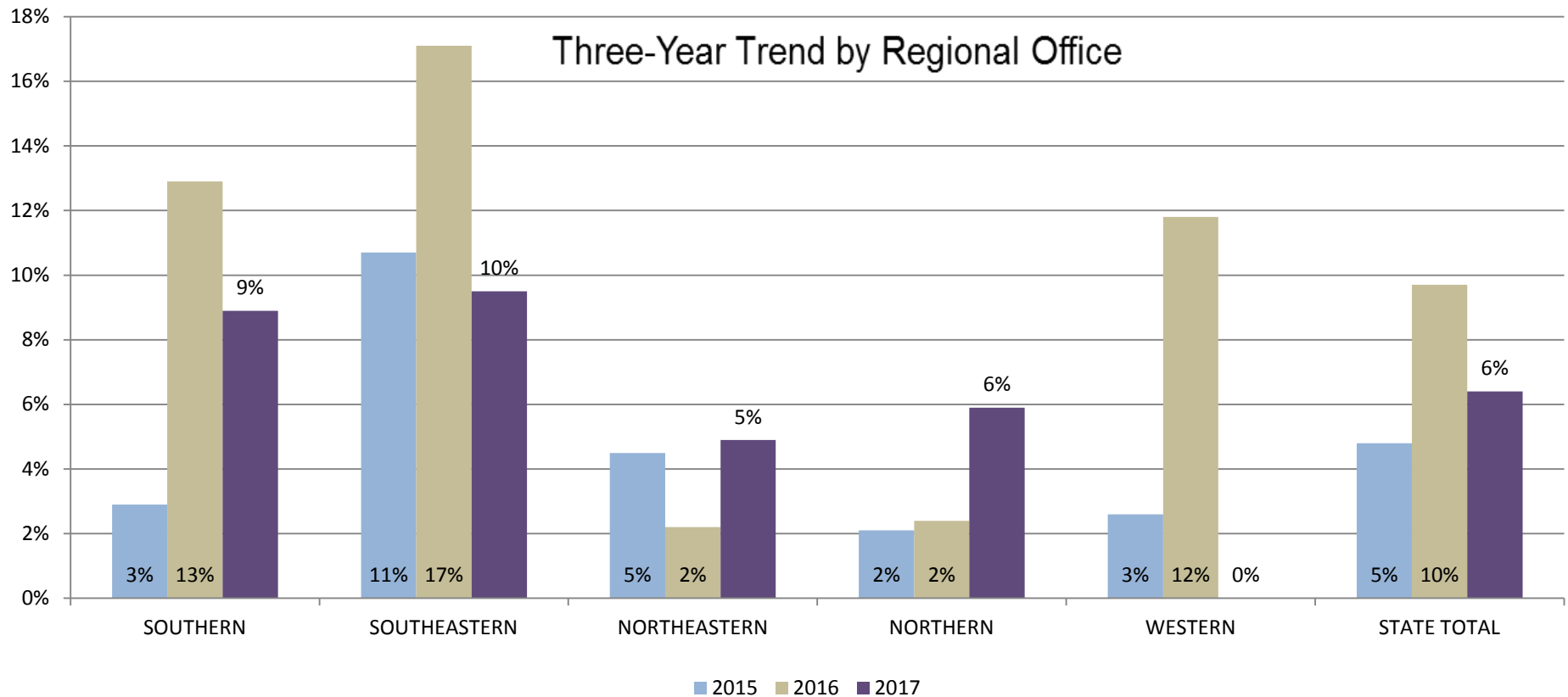
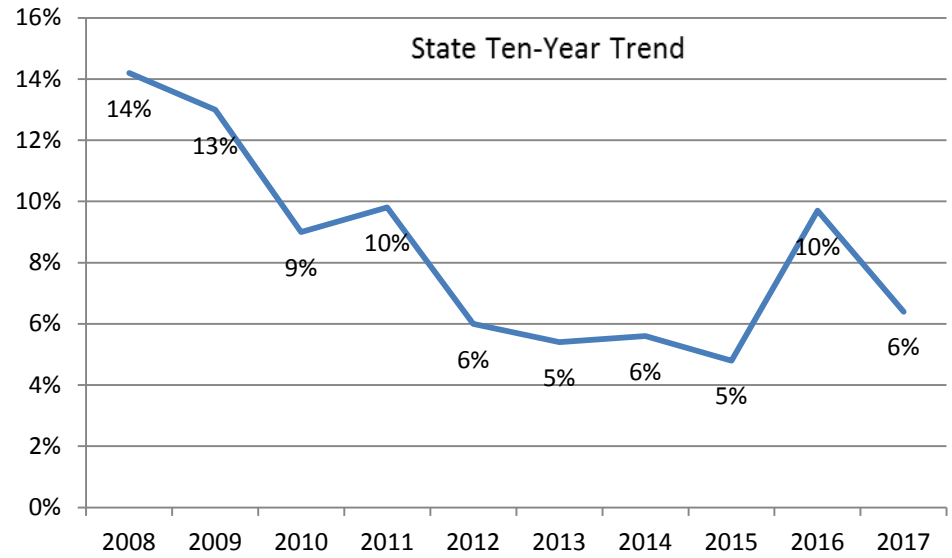
S&C QCOR





# Percentage of Recertification Surveys with Request for Informal Dispute Resolution

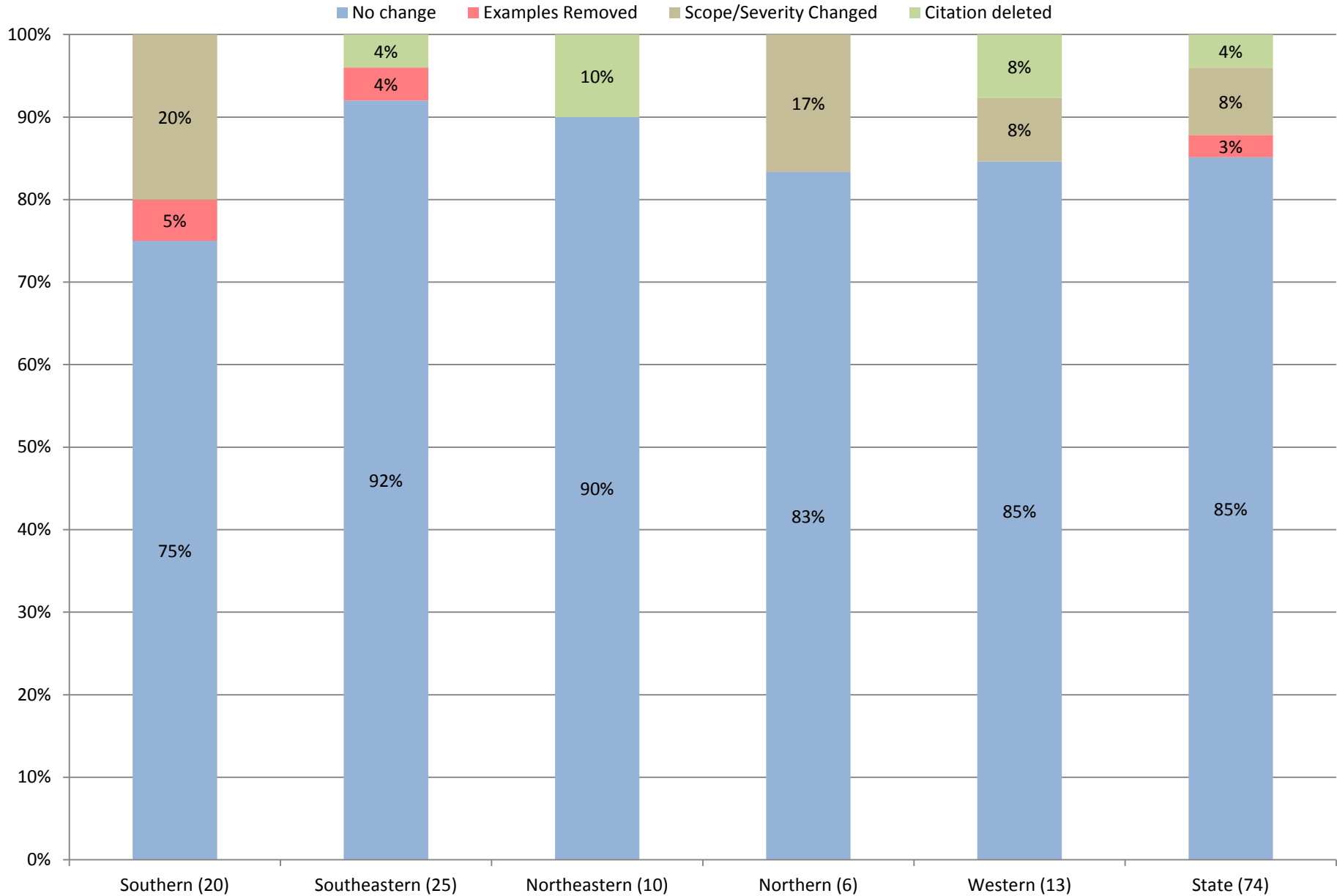
Data Link Viewer





# Results of Informal Dispute Resolution 2017

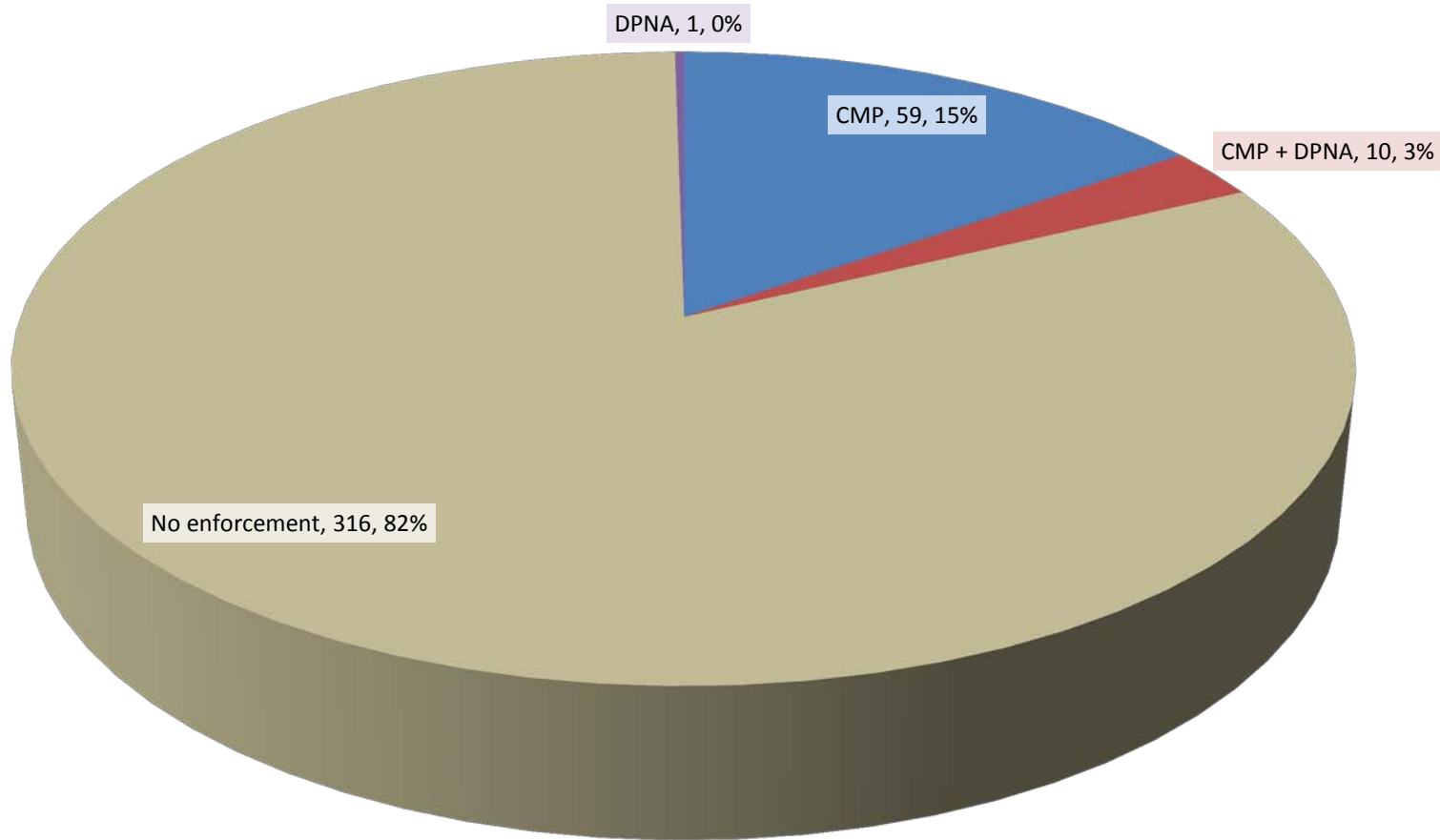
Data Link Viewer





## Federal Enforcement 2017

(number and percentage of facilities)



CMP = Civil Money Penalty  
DPNA = Denial of Payment for new admissions