



### Number of Nursing Homes and Intermediate Care Facilities for the Intellectually Disabled





# Average Number of Federal Health Citations per Recertification Survey

Data Link Viewer





■ 2016 ■ 2017 ■ 2018

#### Average Number Federal Health Citations per Recertification Survey 2018

S&C QCOR and Data Link Viewer



### Average Number Federal Health Citations per Recertification Survey by Ownership Type 2018

S&C QCOR



#### Immediate Jeopardy Citations 2005 - 2017





### Federal Tags Cited at the IJ Level 2018





### Percentage of Recertification Surveys with Harm or Immediate Jeopardy Data Link Viewer





#### Percentage of Recertification Surveys with Actual Harm as Highest Scope/Severity

S&C QCOR and Data Link Viewer





#### Percentage of Recertification Surveys with Immediate Jeopardy 2018

Data Link Viewer and S&C QCOR



# Percentage of Recertification Surveys with Substandard Quality of Care





#### Percentage of Recertification Surveys with Finding of Substandard Quality of Care

S&C QCOR and Data Link Viewer



# Average Number of State Citations per Recertification Survey







2016 2017 2018

# Percentage of Deficiency-Free Recertification Surveys (Health)





### Average Number Life Safety Code Citations per Recertification Survey Data Link Viewer







#### **Recertification Survey 2018** S&C QCOR Montana 13.05 Nevada 12.54 Kansas 11.28 Alaska 9.94 Maine 8.74 8.59 Illinois Indiana 7.32 Nebraska 7.11 California 6.99 Pennsylvania 6.85 Washington 6.81 Colorado 6.46 Iowa 5.92 5.64 Missouri Oregon 5.42 New York 5.42 New Mexico 5.42 Oklahoma 5.17 Ohio 5.08 National Total 4.91 Virginia 4.79 Idaho 4.71 Utah 4.41 Texas 4 24 Wisconsin 4.18 North Carolina 4.17 Michigan 4.12 **District of Columbia** 4 West Virginia 3.91 Arizona 3.85 Tennessee 3.7 Wyoming 3.68 Alabama 3.65 Maryland 3.5 Florida 3.49 Georgia 3.06 3.04 Massachusetts Minnesota 2.79 Connecticut 2.78 North Dakota 2.62 1.7 Arkansas 1.62 New Jersey New Hampshire 1.61 Delaware 1.34 1.25 Louisiana South Dakota 0.97 **Rhode Island** 0.92 Kentucky 0.91 South Carolina 0.83 Mississippi 0.7 Vermont 0.64 0.2 Hawaii 0 2 4 6 8 10 12 14

# Average Number Life Safety Code Citations per

### **Ten-Year History Complaints and Self-Reports**



■ # Complaints ■ # Self-Rpts



■ 2016 ■ 2017 ■ 2018

# Number of Complaint Allegations Received by Regional Office 2016-2018



### Source of Complaints 2018



# Percentage of Complaints Substantiated by Source of Complaint 2017 and 2018



# Percentage of Complaint Surveys with Citations





STATE OF WISCONSIN / DEPARTMENT OF HEALTH SERVICES

### **Average Number of Citations per Complaint Survey** Data Link Viewer





Division of Quality Assurance / Bureau of Nursing Home Resident Care



### Average Number Federal Citations per Complaint Survey 2018

Data Link Viewer and S&C QCOR



# Percentage of Complaint Surveys with Harm or Immediate Jeopardy



18% Three-Year Trend by Regional Office 15.3% 16% 14% 12% 11.3% 10.2% 10% 8% 6.3% 5.5% 6% 4.9% 4% 2% 10% 7.6% 2% 6.8% 18% 12.1% 13% 8.5% 6% 4.1% 11% 5.9% 0% Southern Northern Southeastern Northeastern State Western

■ 2016 ■ 2017 ■ 2018









### Percentage of Complaint Surveys with Actual Harm Citations Having Highest Scope/Severity

S&C QCOR







### Percentage of Federal Health Citations with Request for Informal Dispute Resolution 2009 - 2018



# Percentage of Recertification Surveys with Request for Informal Dispute Resolution





2016 2017 2018



### **Results of Informal Dispute Resolution 2018**



### Federal Enforcement 2018

(number and percentage of facilities)



CMP = Civil Money Penalty DPNA = Denial of Payment for new admissions