



Wisconsin Top Ten Federal Health Citations 2019

Rank	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1	F689	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	147	40
2	F880	Infection control program designed to prevent the development and control the spread of infection	140	1
3	F686	Services and treatment to prevent and/or to heal pressure injuries	125	46
4	F656	Develop/implement comprehensive care plan	121	0
5	F812	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	120	0
6	F610	Investigate/prevent/correct allegations of abuse/neglect/misappropriation	107	7
7	F758	Free from unnecessary psychotropic medications	103	0
8	F609	Reporting of alleged violations	92	2
9	F684	Care and services to attain/maintain highest practicable level of well-being	89	20
10	F755	Pharmaceutical services ensure accurate acquiring and dispensing of medications	76	0



STATE OF WISCONSIN / DEPARTMENT OF HEALTH SERVICES
 Division of Quality Assurance / Bureau of Nursing Home Resident Care

TOP TEN FEDERAL HEALTH CITATIONS – NATION, STATE, REGIONAL OFFICE 2019

Nation	State	Southern (Madison)	Southeastern (Milwaukee)	Northeastern (Green Bay)	Northern (Rhineland)	Western (Eau Claire)
<u>F880</u> - infection control (6029)	<u>F689</u> - supervision to prevent accidents (147)	<u>F812</u> - store, prepare, and serve food under sanitary conditions (37)	<u>F689</u> - supervision to prevent accidents (72)	<u>F656</u> - develop and implement comprehensive care plan (43)	<u>F880</u> - infection control (12)	<u>F656</u> - develop and implement comprehensive care plan (17)
<u>F689</u> - supervision to prevent accidents (5705)	<u>F880</u> - infection control (140)	<u>F880</u> - infection control (36)	<u>F686</u> - prevention of pressure injuries (63)	<u>F610</u> - investigate, prevent, correct alleged violations (38)	<i>F759 – medication error rate is not 5% or greater (11)</i>	<u>F758</u> - drug regimen is free of unnecessary psychotropic drugs (15)
<u>F812</u> - store, prepare, and serve food under sanitary conditions (4981)	<u>F686</u> - prevention of pressure injuries (125)	<u>F758</u> - drug regimen is free of unnecessary psychotropic drugs (35)	<u>F880</u> - infection control (50)	<u>F609</u> – reporting alleged violations (32)	<u>F812</u> - store, prepare, and serve food under sanitary conditions (11)	<u>F880</u> - infection control (15)
<u>F656</u> - develop and implement comprehensive care plan (4444)	<u>F656</u> - develop and implement comprehensive care plan (121)	<u>F689</u> - supervision to prevent accidents (28)	<u>F684</u> - care promotes highest level of well-being (46)	<u>F689</u> - supervision to prevent accidents (30)	<u>F686</u> - prevention of pressure injuries (10)	<i>F657 – care plan developed within 7 days of assessment; revised as needed (14)</i>
<u>F684</u> - care promotes highest level of well-being (4177)	<u>F812</u> - store, prepare, and serve food under sanitary conditions (120)	<i>F761 - labeling of drugs and biological (27)</i>	<u>F656</u> - develop and implement comprehensive care plan (37)	<i>F623 – notice requirements before transfer/discharge (29)</i>	<u>F610</u> - investigate, prevent, correct alleged violations (8)	<u>F812</u> - store, prepare, and serve food under sanitary conditions (12)
<i>F761 - labeling of drugs and biological (3491)</i>	<u>F610</u> - investigate, prevent, correct alleged violations (107)	<u>F686</u> - prevention of pressure injuries (25)	<u>F812</u> - store, prepare, and serve food under sanitary conditions (37)	<u>F880</u> - infection control (27)	<u>F758</u> - drug regimen is free of unnecessary psychotropic drugs (8)	<u>F689</u> - supervision to prevent accidents (10)
<i>F657 – care plan developed within 7 days of assessment; revised as needed (2835)</i>	<u>F758</u> - drug regimen is free of unnecessary psychotropic drugs (103)	<u>F610</u> - investigate, prevent, correct alleged violations (23)	<u>F609</u> – reporting alleged violations (36)	<i>F585 – grievances promptly resolved (25)</i>	<i>F641 – accuracy of assessment (7)</i>	<i>F688 – increase or prevent decrease in range of motion and mobility (8)</i>
<i>F677 – ADL care provided for dependent residents (2617)</i>	<u>F609</u> – reporting alleged violations (92)	<i>F580 – prompt MD consultation (22)</i>	<u>F610</u> - investigate, prevent, correct alleged violations (36)	<u>F812</u> - store, prepare, and serve food under sanitary conditions (23)	<u>F656</u> - develop and implement comprehensive care plan (7)	<i>F700 – assessment for bedrails; proper installation (8)</i>
<u>F758</u> - drug regimen is free of unnecessary psychotropic drugs (2520)	<u>F684</u> - care promotes highest level of well-being (89)	<u>F609</u> – reporting alleged violations (19)	<u>F755</u> – pharmacy services ensure accurate acquiring and dispensing of medications (34)	<u>F686</u> - prevention of pressure injuries (22)	<u>F689</u> - supervision to prevent accidents (7)	<u>F684</u> - care promotes highest level of well-being (7)
<u>F609</u> – reporting alleged violations (2465)	<u>F755</u> – pharmacy services ensure accurate acquiring and dispensing of medications (76)	<u>F755</u> – pharmacy services ensure accurate acquiring and dispensing of medications (18)	<u>F758</u> - drug regimen is free of unnecessary psychotropic drugs (31)	<i>F580 – prompt MD consultation (19)</i> <u>F684</u> - care promotes highest level of well-being (19)	<i>F761 - labeling of drugs and biological (6)</i>	<i>F500 – resident rights/exercise of rights (6)</i> <i>F677 – ADL care provided for dependent residents (6)</i> <i>F761 - labeling of drugs and biologicals (6)</i>

ITALICS – not in State's Top Ten



Northern Regional Office Top Ten Federal Health Citations 2019

Rank	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1	F880	Infection control program designed to prevent the development and control the spread of infection	12	0
2 (tied)	F759	Free of medication error rates of 5% or greater	11	0
2 (tied)	F812	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	11	0
4	F686	Services and treatment to prevent and/or to heal pressure injuries	10	5
5 (tied)	F610	Investigate/prevent/correct allegations of abuse/neglect/misappropriation	8	0
5 (tied)	F758	Drug regimen is free of unnecessary psychotropic medications; PRN orders limited to 14 days	8	0
7 (tied)	F641	Accuracy of assessments	7	0
7 (tied)	F656	Develop/implement comprehensive care plan	7	0
7 (tied)	F689	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	7	3
10	F761	Labeling of drugs and biologicals	6	0



Northeastern Regional Office Top Ten Federal Health Citations 2019

Rank	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1	F656	Develop/implement comprehensive care plan	43	0
2	F610	Investigate/prevent/correct allegations of abuse/neglect/misappropriation	38	2
3	F609	Reporting of alleged violations	32	1
4	F689	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	30	6
5	F623	Notice requirements before transfer/discharge	29	0
6	F880	Infection control program designed to prevent the development and control the spread of infection	27	0
7	F585	Promptly resolve grievances	25	0
8	F812	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	23	0
9	F686	Services and treatment to prevent and/or to heal pressure injuries	22	3
10 (tie)	F580	Prompt consultation with physician following significant change in condition	19	4
10 (tie)	F684	Care and services to attain/maintain highest practicable level of well-being	19	4



Western Regional Office Top Ten Federal Health Citations 2019

Rank	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1	F656	Develop/implement comprehensive care plan	17	0
2 (tied)	F758	Drug regimen is free of unnecessary psychotropic medications; PRN orders limited to 14 days	15	0
2 (tied)	F880	Infection control program designed to prevent the development and control the spread of infection	15	0
4	F657	Care plan developed within 7 days of comprehensive assessment and reviewed/revised after each assessment	14	0
5	F812	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	12	0
6	F689	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	10	1
7 (tied)	F688	Services to increase or maintain range of motion	8	0
7 (tied)	F700	Assessment for and proper installation and maintenance of bedrails	8	1
9	F684	Care and services to attain/maintain highest practicable level of well-being	7	0
10 (tied)	F550	Resident rights/Exercise of rights	6	0
10 (tied)	F677	ADL care provided for dependent residents	6	0
10 (tied)	F761	Labeling of drugs and biologicals	6	0



Southern Regional Office Top Ten Federal Health Citations 2019

Rank	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1	F812	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	37	0
2	F880	Infection control program designed to prevent the development and control the spread of infection	36	0
3	F758	Drug regimen is free of unnecessary psychotropic medications; PRN orders limited to 14 days	35	0
4	F689	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	28	7
5	F761	Labeling of drugs and biologicals	27	0
6	F686	Services and treatment to prevent and/or to heal pressure injuries	25	12
7	F610	Investigate/prevent/correct allegations of abuse/neglect/misappropriation	23	3
8	F580	Consult promptly with physician following significant condition change	22	3
9	F609	Reporting of alleged violations	19	1
10	F755	Pharmaceutical services ensure accurate acquiring and dispensing of medications	18	0



Southeastern Regional Office Top Ten Federal Health Citations 2019

Rank	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1	F689	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	72	23
2	F686	Services and treatment to prevent and/or to heal pressure injuries	63	26
3	F880	Infection control program designed to prevent the development and control the spread of infection	50	1
4	F684	Care and services to attain/maintain highest practicable level of well-being	46	13
5 (tied)	F656	Develop/implement comprehensive care plan	37	0
5 (tied)	F812	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	37	0
7 (tied)	F609	Reporting allegations of abuse, neglect, misappropriation, and exploitation	36	0
7 (tied)	F610	Investigate/prevent/correct allegations of abuse/neglect/misappropriation	36	2
9	F755	Pharmaceutical services ensure accurate acquiring and dispensing of medications	34	0
10	F758	Free from unnecessary psychotropic medications	31	0